

ACCIDENT/INCIDENT REPORT AND INVESTIGATION (JANUARY 2008)

TABLE OF CONTENTS EXPLANATION OF FORMS

INSTRUCTIONS.....	2
VEHICLE OR PROPERTY DAMAGE REPORT (E*).....	4
Required whenever vehicle or property damage accident results in vehicle or property damages in excess of \$300 or results in injury.	
INJURY REPORT (E).....	7
Required in the event of any work-related accident or event that results in injury or illness.	
SUPERVISOR'S REPORT (E).....	9
ACCIDENT CAUSES.....	10
This is a guide to assist supervisors in determining causes and developing recommendations to prevent similar accidents.	
INFECTIOUS/COMMUNICABLE DISEASE EXPOSURE.....	11
Report significant exposures to human blood, bodily fluids, OPIM contact with mucous membranes (eyes, nose, mouth), damaged skin, or needlesticks and other sharps exposures.	
SCF AUTHORIZATION (COMPENSATION CHECKS).....	12
Required from the tenured or tenure eligible employee if off work more than 7 days and opts to accept the City's Sick Industrial benefit. Authorizes SCF to send Workers Compensation payments to the City, in lieu of Sick Industrial. Failure to complete the form constitutes the employee's rejection of Sick Industrial benefits.	
SCF AUTHORIZATION (RELEASE INFORMATION).....	13
Employee authorizes SCF to obtain information about the employee regarding medical, treatment, and employment history. This form is not required, however, the SCF may request it at some point after a work-related injury claim is made.	
COF AUTHORIZATION (EMPLOYMENT VERIFICATION).....	14
Supervisor's verification to medical providers that the injured person has reported a work-related injury and is employed by the City. Employees seeking medical treatment for a work-related injury may also be asked to provide current City of Flagstaff Identification card.	

(E) Vehicle or Property Damage Reports, Injury Reports, and Supervisors Reports can be submitted electronically as long as they are routed through chain-of-command (Employee-Supervisor-Division Head-Department Head) by email. If submitted electronically, certain employee information such as Social Security numbers must be left off the report and employees may also exclude personal phone numbers and addresses if desired (however Risk Management will provide this information to insurers and others as necessary).

* Accidents that result in bodily injuries to non-employees must be submitted in hardcopy with all required signatures.

DO NOT SUBMIT REPORTS WITH INSTRUCTIONS OR PAGES THAT ARE NOT APPLICABLE.

ACCIDENT/INCIDENT REPORTING AND INVESTIGATION INSTRUCTIONS

WHAT is to be reported?

ALL ACCIDENTS involving City employees while on duty or involving City property of any kind, including the following:

- Accidents resulting in Injury to any employee during working hours.
- Accidents resulting in Injury to any non-City employee on City property or at any area where the City is a party to an activity.
- Damage to City vehicles or property that is expected to cost over \$300 in parts and labor.
- All damage to private property which has been caused or may have been caused by a City employee (or a non-City employee acting at the direction of a City employee).
- Citizen accidents with claims against the City. Refer them to the Risk Management Division.

WHERE to report?

- Contact the Division or Department Head (Supervisor, etc.).
- Contact the Police Department. All accidents involving City motorized vehicles or equipment, whether on the highways or on public or private property, must be investigated by the Police Department. It is the responsibility of the employee involved to contact the Police immediately, either by telephone or radio, and not to leave the scene of the accident until the investigation is completed, unless the accident involves injury to that employee.
- Contact the Risk Management Division within 24 hours. During office hours phone 779-7685, extension 3651 or 3650 or contact the Risk Manager at 213-3634. After hours call and leave a message on the recorder. To expedite claims, completed and signed reports should be faxed to Risk Management at 226-0123, even before they are routed to Division/Department Heads.
- The employee's supervisor should make notification if the employee is physically unable to report promptly.
- The ranking City employee shall report the accident to Risk Management using the above procedure when an accident or damage involves a citizen or occurs on City property, or at an area where the City is a party to the activity.

WHEN to report?

- Within 24 hours to the Risk Management Division. A written report on the attached forms should be completed by the employee and receive PRIORITY TREATMENT. Insurance information must be dispatched immediately from this office. Complete and return in this report to the following in the order listed below:
 1. DIRECT SUPERVISOR. For completion of the FINAL PAGE (9) Supervisor's Report.
 2. DEPARTMENT HEAD. For review and signature. It is the Department's responsibility to copy for their records at this time.
 3. RISK MANAGEMENT DIVISION. For processing with insurance companies, etc.

HOW to fill out the report: (The employee's responsibility)

1. If Vehicle or Property Damage only is involved, the employee should fill out Pages 4, 5 and 6, VEHICLE OR PROPERTY DAMAGE, sign the report and then turn it over to his/her supervisor to complete Page 9, SUPERVISOR'S REPORT.
2. If Injury only is involved, the employee should fill out Pages 7 and 8, INJURY REPORT, sign the report and turn it over the his/her supervisor to complete Page 9, SUPERVISOR'S REPORT.
3. If both Vehicle or Property Damage and Injury are involved, the employee should fill out Pages 4 through 8 of the report, sign it and turn it over to his/her supervisor to complete Page 9, SUPERVISOR'S REPORT.

When this has been done by the employee in the time period specified, he/she has fulfilled this requirement.

It is then up to the employee's supervisor and department to complete Page 9, SUPERVISOR'S REPORT, make their departmental copies, and distribute them as designated. Remember that TIME is important in the processing of all accident reports. Insurance companies are involved and the information needs to be given out to them immediately to avoid conflicts.

With the cooperation of all concerned, we can hopefully make accidents less traumatic and become learning experiences. If you have any questions, call the Risk Management Division.

**CITY OF FLAGSTAFF
RISK MANAGEMENT DIVISION
VEHICLE OR PROPERTY DAMAGE REPORT**

Accident/Incident Information

Police Report Number: _____

Accident **Date**: _____ Time: _____ am. pm. Total No. Vehicles: _____

Name of Person(s) involved: _____

Witness(es) include name, address, phone: _____

Accident Location: _____

Report prepared by: _____

Accident/Incident Description

Describe in detail what happened. Use additional sheets if necessary.

 **Employee Signature** _____ **Date** _____

City Vehicle Description

Year: _____ Make/Model: _____

VIN: _____ Vehicle Tag No: _____ City I.D. No: _____

Vehicle Damage: _____

City Driver Information

Name of Driver: _____ License No: _____

Home Address: _____ Home Phone No: _____

Employee's Job Title: _____ Department: _____

Date of Birth: _____ Age: _____

Other Vehicle Information

Year: _____ Make/Model: _____

VIN: _____ Vehicle Tag No. & Year: _____ - _____ State: _____

Vehicle Damage: _____

Other Driver Information

Name of Driver: _____ License No: _____

Home Address: _____ Zip Code: _____

Home Phone No: _____ Other Phone: _____ Date of Birth: _____

Name of Owner: _____ Phone: _____

Owner's Address: _____

Insured by: _____

Diagram

**Draw a diagram of the vehicle or equipment accident.
Use the guide below or sketch your own.**

NOTE

This report will not be complete until the FINAL PAGE (Supervisor's Report) has been signed by the Supervisor, Division Head, and Department Head.

Injury Report – Employee Information

Name: _____

Mailing Address: _____ Zip Code: _____

Date of Birth: _____ Phone: _____

Gender: Male Female

Marital Status: Single Married Divorced Widowed

Employee's department/division number: _____

Employee's job title: _____ Exact date of hire (if known): _____

Injury Report – Injury Information

Date of Injury: _____ Time of Day: _____ a.m. p.m.

Date employer notified of injury: _____

Last day of work after injury: _____ Date of return to work after injury: _____

Number of **full** workdays lost (do not include day of injury): _____

Address or location of accident: _____

Did the injury occur on City property: Yes No

Nature of injury (scratch, cut, etc.): _____

Part of body injured: _____

Which side injured: Right Left Both

Were you seen by a physician: Yes No

If YES, give name and/or facility: _____

Was the injured hospitalized: Yes No

IMPORTANT

IF LOST TIME IS INVOLVED, the employee should report this information to the Risk Management Division Office. When released by the physician to return to work, a Work Status/Release must be submitted so that time lost can be properly reported to the insurance company and the employee's benefits will not be delayed.

Injury Information - Continued

How did the injury happen (be specific): _____

Was this injury caused by lifting or handling materials: Yes No

If YES, were you using proper lifting techniques:
(bending at the knees, etc.) Yes No

Did you seek the aid of lifting devices:
(handtruck, dolly, back support devices, lifting equipment) Yes No

Did you ask your supervisor for help: Yes No

If so, was help provided to you: Yes No

If a person who is **not** a City employee caused to accident, give their name and address: _____

Were you injured while on the job? Yes No

What are your work hours: **From** _____ a.m. p.m. **To** _____ a.m. p.m.

Number of days per week you work: _____

Number of days per week your division works: _____

I am aware that it is a crime to fraudulently collect workers' compensation benefits.

▶▶ Employee Signature _____ **Date** _____

Supervisor's Report

FOR VEHICLE OR PROPERTY DAMAGE ACCIDENTS (with or without injury), COMPLETE QUESTIONS 1 THROUGH 7.

1. In your opinion, should the vehicle shop be asked to investigate the equipment involved in the accident? Yes No
2. In your opinion, would it benefit the Accident Review Board members to visit the accident site? Yes No
3. Was training given to this employee in the use of this vehicle or equipment? Yes No

FOR INJURY-ONLY ACCIDENTS, COMPLETE QUESTIONS 4 THROUGH 7.

4. Did prior training stress the areas that were involved in the cause of the accident? Yes No
5. In your opinion, could this accident have been reasonably avoided? Yes No
6. In your opinion, what were the primary causes of this accident? (Use Page 10 as a guide).

7. In your opinion, what measures could be taken to see that this type of accident is eliminated in your area of supervision? _____

8. Do you doubt the incident happened at work or the validity of the claim? Yes No

Comments:

Supervisor Signature

Date

Comments:

Division Head Signature

Date

Comments:

Department Head Signature

Date

Distribution: Department Files
Risk Management Division

ACCIDENT CAUSES

UNSAFE ACTS	UNSAFE CONDITIONS
Improper work technique	Poor workstation design
Safety rule violation	Unsafe operation method
Improper PPE or PPE not used	Improper maintenance
Operating without authority	Lack of direct supervision
Failure to warn or secure	Insufficient training
Operating at improper speeds	Lack of experience
By-passing safety devices	Insufficient knowledge of job
Protective equipment not in use	Slippery conditions
Improper loading or placement	Excessive noise
Improper lifting	Inadequate guarding of hazards
Servicing machinery in motion	Defective tools/equipment
Horseplay	Poor housekeeping
Drug or alcohol use	Insufficient lighting
Insufficient rest, recovery, or sleep	

RECOMMENDATIONS:

1. Retraining assigned
2. Unsafe conditions guarded
3. Unsafe conditions corrected

(AUTHORIZATION TO RELEASE WORKERS COMPENSATION CHECKS TO COF. TENURED, TENURE-ELIGIBLE EMPLOYEES ONLY. REQUIRED IF EMPLOYEE IS EXPECTED TO BE OFF WORK MORE THAN 7 DAYS AND ACCEPTS CITY'S SICK INDUSTRIAL BENEFITS.)



City of Flagstaff

Date: _____

Date of Injury: _____

Claim No.: _____

SCF of Arizona
P.O. Box 33069
Phoenix, AZ 85067

SCF OF ARIZONA REPRESENTATIVE:

I hereby authorize the SCF of ARIZONA to send all compensation payments due me as a result of an on-the-job injury, until further notice is given by me and the City of Flagstaff, to:

City of Flagstaff
ATTN: Risk Management
211 W. Aspen
Flagstaff, AZ 86001

However, send my copy of any "Notice of Claim Status" to my home address.

Signature of Claimant

Printed Name of Claimant

Social Security No.

cc: Industrial Commission of Arizona

Risk Management, 211 W. Aspen Avenue, Flagstaff, Arizona 86001
Office/Jobline (928) 779-7698; Fax (928) 779-7693; TDD (928) 774-5281
The City of Flagstaff is an EEO/AA Employer

(THIS FORM IS NOT REQUIRED TO FILE FOR WORKERS COMPENSATION HOWEVER THE INSURANCE COMPANY MAY REQUIRE IT AT A LATER DATE TO COMPLETE THE PROCESS)

SCF of Arizona

Claimant: _____

Claim No.: _____

Social Security No.: _____

Date of Birth: _____

AUTHORIZATION TO RELEASE INFORMATION

By this authorization or reproduction thereof, I hereby authorize any person or organization to allow SCF of Arizona or its authorized representative to examine, discuss and copy any information, records, reports and x-rays regarding my medical condition, treatment and employment history.

Date: _____

Claimant Signature : _____

Address: _____

Street

City

State Zip

Witnessed: _____



City of Flagstaff

Employer's Authorization Form

NOTICE TO PROVIDER: The employee has reported a work-related injury or illness to his/her supervisor, however, the claim has not yet been investigated nor reported to our industrial insurer. This form is to verify that the individual is an employee of the City of Flagstaff.

Please treat the employee as medically necessary and send all bills and appropriate medical reports to the city's industrial insurance carrier:

WORKERS COMPENSATION INSURER: SCF of ARIZONA Inc.
PO Box 33069
Phoenix AZ 85067-3069

COF POLICY NUMBER: OC2343-6
SCF TELEPHONE: 1-800-231-1363

EMPLOYEE: _____
(Print Full Name)

Date of Injury: _____

SUPERVISOR _____
(Signature)

Date: _____

AUTHORIZED PROVIDERS

CONCENTRA
120 W. Fine Ave
M-F 8am-8pm S/S 8am-4pm
773-9695; FAX 773-0208

WALK-IN MEDICAL CARE
1110 E Route 66, Ste. 100
M-F 8am-8pm S/S 10am-4pm
527-1920; FAX 527-1551

FMC Emergency Room
1200 N Beaver
779-3366; FAX 214-3637 or
773-2030