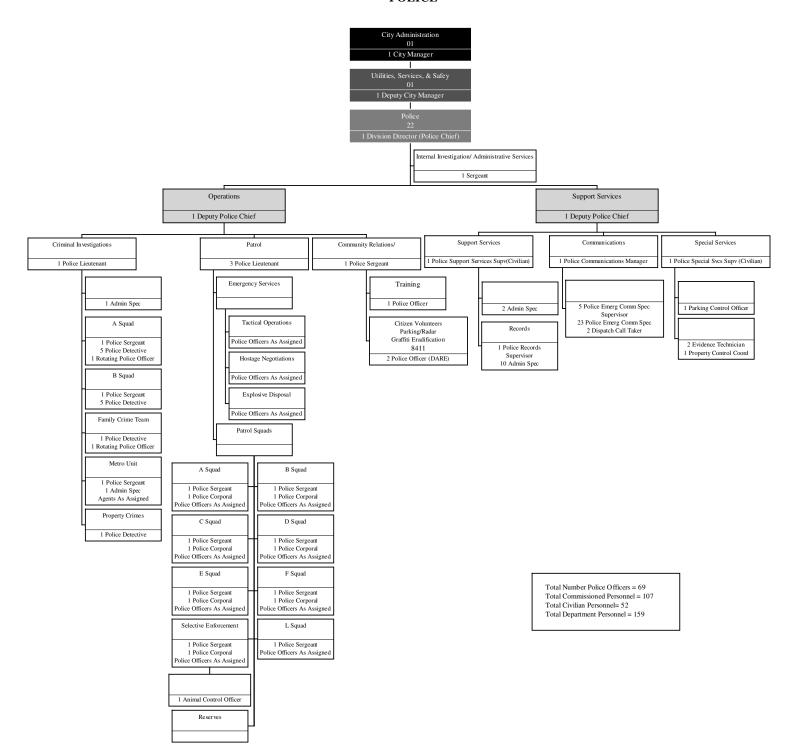
POLICE DIVISION MISSION

The mission of the **Flagstaff Police Division** is to protect and preserve life, property, public order, and the rights of the individual by providing exemplary service through the establishment of a partnership of shared responsibility, support, and trust with law abiding members of the community.



POLICE



MISSION

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CORE VALUES

We value life - preserving life is our highest priority. We value the Consitutution - it provides equal and enforceable standards for all.

We value integrity - we recognize integrity as the basis for mutual respect and trust.

We value service - by providing exemplary service we enhance our credibility and establish trust with the community.

We value quality of life - we value our role in promoting an environment that enables people to preserve or enhance their quality of life through a partnership of shared responsibility and trust.

PROGRAM DESCRIPTION

The Police Division is responsible for promoting an exceptional quality of life within the Flagstaff community through a process of collaboration and teamwork with like minded individuals and organizations. We believe that protecting life and property, preserving the peace, and upholding the rights of individuals are among our highest priorities. We accomplish our mission through crime prevention. community policing programs, suspression of crime and the apprehension of criminal offenders. The Metro Narcotics Task Force, a multi-agency investigative unit, has helped to fight illegal drug use and associated crime in our community and is one of many State and Federal grants the Flagstaff Police Department has received.

FY 11 ACCOMPLISHMENTS

- ✓ Partnered with City Attorney/Courts on Repeat Offender Program (R.O.P.E) to improve community safety and quality of life for citizens.
- ✓ Worked with other city Divisions and Council to adopt a "no alcohol without permit" policy in two city parks in order to reduce the occurrence of alcohol related offenses in these popular recreation areas and improve safety in the surrounding neighborhoods.
- ✓ Comp Stat has continued to be an important factor in the 13% reduction in violent crimes and 6% reduction in property crimes in Flagstaff.
- ✓ Implemented new web-based service of on-line crime reports to improve customer service.
- Continued emphasis on youth outreach initiatives like "Night Court" basketball to reduce juvenile crime in neighborhoods.

FY 12 NEW INITIATIVES

- Violence against Women outreach to community in order to reduce crimes of domestic violence. Includes new training program for police officers on domestic violence awareness & prevention.
- Reduce Sexual Assault incidents through increased education and community awareness that includes a partnership with the Coconino County Response Team (CCRT). Enhance training for police officers in sexual assault investigations. Adopt case management procedures that will lead to an increase in number of cases forwarded to County Attorney for review and prosecution.
- Establish an Ethics Team in coordination with the Department's Chaplaincy Program to promote integrity & professionalism among police officers. Unveiling of new Department motto of "Ad Honorem" which means "service with honor without expectation of material reward."
- Develop Employee Crisis Intervention Team, through training and prevention strategies, to deal with officer involved suicide and other critical incidents affecting employees.

PERFORMANCE MEASURES

Council Priority: Maintain Public Safety

Goal: Improve security for the citizens of Flagstaff by addressing the high rate of property crimes in our

community.

Objective: 1. Reduce property crimes to achieve the national benchmark of no more than 33 per 1,000

residents through increased enforcement activities by patrol officers (based upon current staffing levels), crime prevention and education to include special operations details, proactive solutions such as target hardening and community outreach, and dealing with the root causes of crime.

Type of Measure: Workload

Tool: Crime statistics **Frequency:** Monthly

Scoring: Meets/exceeds, progressing (trending) towards, or away from property crime reduction to meet national

benchmark of 33 per 1,000 residents.

Trend: ↑ (progressing)

	CY 09	CY 10	CY11	CY12
Measures:	Actual	Actual	Estimate	Proposed
Value of Stolen Property	\$2,121,255	\$1,827,548	\$2,015,192	\$1,914,433
Property Crimes per 1,000 residents	49	46	45	44
Graffiti Incidents	310	234	222	211
Volunteer Hours for Graffiti Eradication	20*	120	192	192

^{*}recent economic conditions coupled with any reductions in staffing of patrol officers may result in reversal of downward trend in property crimes (*does not incl. volunteer hrs. contributed by Juvenile Probation)

Objective: 2.

Maintain the current outstanding clearance rate for property crimes in comparison to the national benchmark of 24% by identifying and aggressively pursuing prosecution of repeat offenders while maximizing use of Property Crimes Detective to employ intelligence-led policing and effective communications with the business community and citizens to curtail the ability of criminals to pawn or sell stolen merchandise.

Scoring: Meets/exceeds, progressing (trending) towards, or away from maintaining current clearance rate for property crimes that exceeds the national benchmark of 24%.

	CY 09	CY 10	CY 11	CY 12
Measures:	Actual	Actual	Estimate	Proposed
Property Crimes Cleared	41%	35%	39%	40%

Goal: Promote traffic safety on Flagstaff's streets by identifying and targeting the causes of motor vehicle collisions and by providing a highly visable deterrent.

Objective: 1. Reduce traffic collisions and associated injuries by 5%, from CY08 (3,129), through the identification & targeting of collision-causing violations such as impaired driving, speed, red light and seat belt violations.

Type of Measure: Output/Outcome

Tool: CompStat – Computer Statistics process

Frequency: Monthly

Scoring: Meets/exceeds, progressing towards, or way from 5% reduction in traffic collisions.

	CY 09	CY 10	CY 11	CY 12
Measures:	Actual	Actual	Estimate	Proposed
Traffic Citations Issued	15,271	15,273	15,275	15,280
Warnings Issued	12,207	13,252	13,260	13,265
Number of DUI Arrests	898	852	900	900
Speed Citations	2,317	1,961	2,059	2,162
Red Light Violation Citations	718	590	620	651
Seat Belt/Child Restraint Citations	650	997	683	717
All Collisions	2,803	2,736	2,599	2,469
DUI Related Collisions	89	73	69	66



Goal: Improve community safety by collaborating with agency partners and the community, while fully utilizing all investigative resources, to ensure the apprehension of offenders, consistent and timely investigation, prosecution and disposition of all Part 1 crimes and domestic violence cases.

Objective: 1. In concert with agency partners like the state gang task force (GIITEM), the Criminal Justice Coordinating

Council (CJCC) and the narcotics unit (METRO), detectives will work with the County Attorney's Office to target repeat offenders for enhanced prosecution and thus maintain the current clearance rate for violent crime in comparison to the national benchmark of 60%.

Type of Measure: Workload/Outcome

Tool: CompStat – Computer Statistics process

Frequency: Monthly

Scoring: Meets/exceeds, progressing towards, or away from maintaining current clearance rate for violent

crimes that exceeds the national benchmark of 60%.

Trend: ↑ (meets)

	CY 09	CY 10	CY 11	CY 12
Measures:	Actual	Actual	Estimate	Proposed
Total cases assigned to Detectives	4,169	3,642	3,824	4,015
Violent crime cases assigned to Detectives	312	271	264	256
% of violent crime cases cleared	57%	61%	60%	60%

2. Reduce part 1 violent crimes, including aggravated assault, allowing no more than the national benchmark of 4.0 per 1,000 residents through increased enforcement activities by patrol officers. (Based upon current staffing levels)

Scoring: Meets/exceeds, progressing towards, or away from reduction in Part One crimes to meet national benchmark of 4.0 per 1,000 residents.

Trend: ↑ (progressing)

	CY 09	CY 10	CY 11	CY 12
Measures:	Actual	Actual	Estimate	Proposed
Part 1 violent crimes per 1,000 residents	4.5	4.2	4.1	4.0
Aggravated Assault	184	177	175	174

^{*}recent economic conditions coupled with any reductions in staffing of patrol officers may result in reversal of downward trend in part one crimes.

3. Make full custody arrests in cases of domestic violence where sufficient probable cause exists. **Scoring:** Meets/exceeds, progressing towards, or away from 2% increase from FY07 (42%) in full custody arrests for domestic violence

Trend: ↑ (meets)

	CY 09	CY 10	CY 11	CY 12
Measures:	Actual	Actual	Estimate	Proposed
% of Domestic Violence incidents where an arrest is	45%	44%	46%	47%
made				

Goal: Enhance quality of life for Flagstaff's citizens by expanding our community policing philosophy of promoting partnerships of shared responsibility, support and trust with law abiding members of the community. **Objective:** 1. Increase staff and citizen participation at least 5% in Community Policing programs such as

Community Support Meetings, Neighborhood Watch, Citizens Police Academy and Volunteer Program.

Type of Measure: Outcome

Tool: Statistics **Frequency:** Monthly

Scoring: Meets/exceeds, progressing towards, or away from 5% increase, from CY09, in employee and citizen

participation in CP programs

Trend: ↑ (meets)

	CY 09	CY 10	CY 11	CY 12
Measures:	Actual	Actual	Estimate	Proposed
Volunteer Hours donated	1,812	1,623	1,903	1,903
Community Support Meetings	31	24	24	24

2. Provide a high level of enforcement for substance abuse crimes such as methamphetamine and heroin abuse by maintaining the current outstanding arrest rate for Part II drug offenses that exceeds the national benchmark of 6.6 arrests per 1,000 residents.

Scoring: Meets/exceeds, progressing (trending) towards, or away from maintaining current arrest rate for Part

Two drug offenses that exceeds the national benchmark of 6.6 arrests per 1,000 residents.

Trend: ↑ (exceeds)

	CY 09	CY 10	CY 11	CY 12
Measures:	Actual	Actual	Estimate	Proposed
Arrests for Part II drug offenses	11.8	10.6	10.6	10.6

3. Continue enforcement emphasis on crimes of public disorder, such as open container liquor violations, through directed patrol efforts like Operation 40 with a resulting 5% reduction in public intoxicants from CY09.

Scoring: Meets/exceeds, progressing towards, or away from 5% reduction in public intoxicants.

	CY 09	CY 10	CY 11	CY 12
Measures:	Actual	Actual	Estimate	Proposed
Contacts with Public Intoxicants	3,810	2,466	3,620	3,620

Goal: Continuously improve service to internal and external customers.

Objective: 1. Maintain average response time to priority one calls that exceeds the national benchmark of 6.49

minutes.

Type of Measure: Outcome

Tool: Statistics **Frequency:** Monthly

Scoring: Meets/exceeds, progressing towards, or away from maintaining average response time to priority one

calls that exceeds the National Benchmark of 6.49 minutes.

Trend: ↑ (exceeds)

	CY 09	CY 10	CY 11	CY 12
Measures:	Actual	Actual	Estimate	Proposed
Average response time to priority one calls	4.92 min.	4.19 min.	5.00 min.	5.00 min.

2. Reduce number of founded complaints on employees by at least 5% from CY07 (17) with increased training and by encouraging staff to pursue their educational goals.

Type of Measure: Program effectiveness

Tool: Statistics
Frequency: Monthly

Scoring: Meets/exceeds, progressing towards, or away from at least a 5% reduction in the number of founded

complaints CY07 (17). **Trend:** ↑ (exceeds)

	CY 09	CY 10	CY 11	CY 12	l
Measures:	Actual	Actual	Estimate	Proposed	1
Number of founded complaints from citizens	13	13	13	13	l

3. Continuously improve customer service by maintaining a positive rating of citizen feedback on Quality Assurance Questionnaires and Customer Service Surveys that exceeds the national benchmark of 80%.

Type of Measure: Program effectiveness

Tool: Surveys **Frequency:** Monthly

Scoring: Meets/exceeds, progressing towards, or away from maintaining at least an 80% positive rating on

citizen responses to surveys

	CY 09	CY 10	CY 11	CY 12	l
Measures:	Actual	Actual	Estimate	Proposed	l
% of positive responses to surveys	87%	87%	91%	92%	l

SECTION:	22-POLICE					
EXPENDITURES BY CATEGORY:						
	Actual	Adopted	Estimated	Proposed		
	Expenditures	Budget	Expenditures	Budget	Budget-Budget Variance	
	2009-2010	2010-2011	2010-2011	2011-2012		
PERSONAL SERVICES	\$ 12,677,273	\$ 12,882,582	\$ 12,411,605	\$ 12,828,717	\$ (53,865	
CONTRACTUAL	1,374,550	1,255,467	1,350,167	1,255,467		
COMMODITIES	175,293	379,764	331,057	389,764	10,000	
CAPITAL	165,650	96,237	47,671	174,600	78,363	
TOTAL	\$ 14,392,766	\$ 14,614,050	\$ 14,140,500	\$ 14,648,548	\$ 34,498	
EXPENDITURES BY PROGRAM:						
GENERAL ADMINISTRATION	\$ 1,435,695	\$ 1,786,998	\$ 1,454,681	\$ 1,958,854	\$ 171,856	
PATROL	7,993,434	7,816,789	7,721,308	7,650,959	(165,830)	
DETECTIVES	1,609,490	1,660,019	1,622,264	1,599,363	(60,656	
RECORDS	612,929	708,879	586,054	596,802	(112,077)	
COMMUNICATIONS	1,932,131	2,131,090	1,946,338	2,021,679	(109,411	
SPECIAL SERVICES	713,320	394,243	698,260	701,851	307,608	
CRIME PREVENTION AND TRAINING	95,767	116,032	111,595	119,040	3,008	
TOTAL	\$ 14,392,766	\$ 14,614,050	\$ 14,140,500	\$ 14,648,548	\$ 34,498	
SOURCE OF FUNDING:						
	GENERAL FUND		\$ 14,648,548			
				\$ 14,648,548		

COMMENTARY:

The Police Departments operating budget hasdecreased .3% and captial expenditures total \$174,600 with an overall net increase of .2%. Personal Services decreases are due to one time reallocation of position resources to fund training needed. In addition, there are increases in retirement and insurance benefits. Contractual had no change. Commodities increases due to increase in ammunition and other related supplies. Major capital (>\$10,000) includes (6) police crusiers (\$145,600) and (1) SUV(\$29,000).

SECTION:	23-POLICE GRANTS										
EXPENDITURES BY CATEGORY:		A -41		A -l tl				Danasad			
	E.,	Actual penditures		Adopted Budget	_	Estimated xpenditures		Proposed	Dud	get-Budget	
		.penalures 009-2010	2	:010-2011		2010-2011		Budget 2011-2012		get-budget /ariance	
PERSONAL SERVICES	\$	828.316	\$	1.360.081	\$	1.054.595	\$	1.628.960	\$	268.879	
CONTRACTUAL	Ψ	165,714	Ψ	158,106	Ψ	25,371	Ψ	11,600	Ψ	(146,506)	
COMMODITIES		534,840		23,127		424,691		216,066		192,939	
CAPITAL		114.176		96,251		40.790		155,000		58.749	
TOTAL	\$	1,643,046	\$	1,637,565	\$	1,545,447	\$	2,011,626	\$	374,061	
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EXPENDITURES BY PROGRAM:											
METRO	\$	209	\$	-	\$	-	\$	253,440	\$	253,440	
METRO BUYS		10,000		-		-		-		-	
RICO FUNDS FOR METRO		202,654		185,941		240,320		185,299		(642)	
LEO GRANT		252,309		56,808		145,538		56,808		-	
ACJC GUN INTELLIGENCE		17,256		-		-		-		-	
SHLS - MULTI HIT BALLAST		19,455		-		-		-		-	
GOHS - COLLISION TEAM TRAINING		34,041		10,740		10,740		-		(10,740)	
GOHS - DUI ENFORCEMENT		3,591		-		24,445		-		-	
FUSD - RESOURCE OFFICER		55,007		55,000		55,000		55,000		-	
AZ HLS		67,494		89,200		-		-		(89,200)	
COPS GRANT		259,065		449,166		449,166		707,515		258,349	
RECOVERY JAG GRANT		96,439		198,907		90,909		90,909		(107,998)	
RECOVERY - METRO CANNABIS ERADICATION		310,844 3,534		360,317		227,971		4.000		(360,317) 4.000	
RICO/METRO OVERTIME		34.161		-		74.310		30,000		30.000	
FY10 GOHS/ACCIDENT EQUIPMENT		12.677		7.051		7,051		6.840		(211)	
BULLET PROOF VEST		2,429		3,855		3,105		6,000		2.145	
RECOVERY PUBLIC STABILIZATION		-		-		-		49,999		49,999	
COUNTY IGA-BICYCLE SAFETY		-		-		7,000		· -		· -	
STATEWIDE GANG TASK		169,561		167,809		115,520		174,453		6,644	
AZ INTERNET CRIMES CHILD		9,339		-		14,631		10,000		10,000	
GOHS UNDERAGE DRINKING		-		-		-		20,000		20,000	
GOHS SEL TRAFFIC		-		-		-		40,000		40,000	
AZ HOME LAND SECURITY ACJC ANTI GANG INITIATE		- 19.826		-		10.032		155,000 20.000		155,000 20.000	
GOHS DUI ENFORCEMENT		19,826		30,000		30,000		-,		- ,	
08-WEED AND SEED OVERTIME		4,194		,		8,000		15,000		(15,000)	
ED BYRNE MEMORIAL(JAG)		4,194 24,997		8,000		8,000 16,938		8,000 108,363		108,363	
ACJC DUI ABATEMENT		24,997 14,610		- 14,771		16,938		15,000		229	
TOTAL	\$	1,643,046	\$	1,637,565	\$	1,545,447	\$	2.011.626	\$	374,061	
IVIAL	Ψ	1,073,040	Ψ	1,001,000	Ψ	1,575,441	Ψ	2,011,020	Ψ	J1 1 ,001	
SOURCE OF FUNDING:											
	GEN	NERAL FUND)				\$	2,011,626			
							\$	2,011,626			