City of Flagstaff - Performance Dashboard

Police Department, March 2012

Green	Meets/Exceeds Nat'l Benchmark
Yellow	Trending towards meeting Nat'l Benchmark
Red	Trending away from Nat'l Benchmark

Livability through good neighborhoods, affordable housing and varied recreational activities.		Improve neighborhood security by reducing property crimes to meet National Benchmark of 33.20 per 1,000 residents. Maintain CY11 property crimes clearance rate which exceeds National Benchmark of 28%.	CY12 YTD ratio for property crimes is 38 per 1,000 residents. CY12 YTD clearance rate for property crimes is 44%, up from 37% in CY11 YTD.
Livability through good neighborhoods, affordable housing and varied recreational activities.		Enhance the quality of life in neighborhoods by maintaining current arrests for Part II drug offenses that exceeds the National Benchmark of 5.4 arrests for 1,000 residents. 5% increase in participation in all Community Support Meetings from CY10. 5% reduction in CY11 YTD public intoxicants . 5% reduction in founded complaints from CY09. Maintain CY08 positive rating on customer service surveys which exceeds Nat'l Benchmark of 84.9%.	CY12 YTD arrests for Part II drug offenses is 9.0 per 1,000 residents. CY11 drug arrests was 8.9 per 1,000 residents. CY12 YTD Community Support Meetings (CSMs) is 21. CY11 Community Support Meetings was 57. CY10 actual CSM's was 57. CY12 YTD PI contacts is 347. CY11 YTD PI contacts was 513. This is a 32% decrease from last year. CY10 PI contacts was 2468. CY09 founded complaiants was 13, CY10 13, CY11 7. CY11 total complaints received is 88, down 37% from CY10. CY11 positive response on customer service surveys is 84%. CY10 87%, CY09 87%.
Effective governance		Improve community safety by Increasing the CY12 clearance rate for Part 1 violent crimes in order to meet National Benchmark of 67%. Reduce Part 1 violent crimes to meet National Benchmark of 3.44 per 1,000 residents. Reduce reported domestic violence incidents by 5% from CY11. Assure arrests are made on DV where probable cause is developed.	CY12 YTD clearance rate for Part 1 violent crimes is 61%. CY12 YTD ratio for Part 1 violent crimes is 3.6 per 1,000. residents. CY12 YTD DV incidents is 439 which is up 5% from CY11 YTD. CY12 YTD % of DV incidents where an arrest is made = 42.8%. CY10 reported domestic violence incidents was 1923. CY11 was 1891 DV incidents. This is a 2% decrease. CY11 % of DV incidents where an arrest was made = 43%
Promote livability through good neighborhoods, affordable housing and varied recreational activites.		Reduce traffic collisions and associated injuries by 5% from CY07 and maintain that number through CY12. Maintain CY11 level of DUI enforcement which exceeds the Nat'l Benchmark of 5.47 DUI arrests per 1,000 residents.	CY12 YTD traffic collisions is 586, down 5% from CY11 YTD. CY11 traffic collisions was 2534, down 7% from CY10. CY10 traffic collisions was 2735, down 19% from CY07. CY11 traffic collisions of 2534 was down 25% from CY07. CY12 YTD DUI related collisions is 3.2% of all collisions, down from 4.8% in CY11 YTD. Performance objective for CY12 is 2500 traffic collisions. CY12 YTD ratio for DUI arrests is 13 per 1,000 residents. CY11 YTD ratio for DUI arrests was 13 per 1,000 residents.
Maintain public safety short response times.		Maintain average response time to priority one calls that exceeds the National Benchmark of 5.31 minutes.	CY12 YTD average response time to priority one calls is 3.96 minutes. CY11 (Jan - Mar) average response time to priority one calls was 4.11 minutes.