



AD HONOREM

Chief of Police
Brest Cooper

FLAGSTAFF POLICE DEPARTMENT

2011 ANNUAL REPORT

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Mission Statement

The mission of the Flagstaff Police Department is to protect and preserve life, property, public order and the rights of the individual, by providing exemplary service through the establishment of a partnership of shared responsibility, support and trust with law abiding members of the community.



We value life - preserving life is our highest priority.

We value the Constitution - it provides equal and enforceable standards for all.

We value integrity – we recognize integrity as the basis for mutual respect and trust.

We value service - by providing exemplary service we enhance our credibility and establish trust with the community.

We value quality of life - We value our role in promoting an environment that enables people to preserve or enhance their quality of life through a partnership of shared responsibility and trust.

Message from the Chief

"Ad Honorem"

I am proud to present to you the 2011 annual report for the Flagstaff Police Department. This was a challenging year for our agency. On October 9, 2011, we lost Chief Cooper, who passed away unexpectedly. I was proud of both this agency and the community in the show of support for his fine leadership and dedicated service in the days following his passing. Chief Cooper will perhaps be best remembered for authoring our motto "Ad Honorem", a centuries old Latin phrase loosely translated to service with honor without an expectation of personal gain.

This appropriate motto is emblazoned on the front of our patrol cars as well as the walls in the police station. It is my fervent hope it will remain a standard for all of our officers, a reminder of our commitment to honorable and exemplary service to our community, and our devotion to the highest ethical standard.

I assumed command of this department as Interim Police Chief following Chief Cooper's passing. I was promoted to Chief in June, 2012 just prior to the release of this annual report. I will always consider my service as interim and now Chief of this fine agency as the highest honor of my professional career. The men and women of the Flagstaff Police Department, both civilian and sworn, are hard working, dedicated professionals, who serve this community admirably in some of the most difficult situations presented in today's society. They routinely perform their duties with a high level of professionalism, and often times displays of personal sacrifice and courage.

Respectfully,

Kevin Treadway

Chief of Police, Flagstaff Police Department

Office of the Chief

**Chief of Police
Brent Cooper**



**Kevin Treadway
Acting Chief of Police**

"AD HONOREM"

Office of Professional Standards

Field Operations

Support Services

Vision Statement



The Flagstaff Police Department will be a model public safety agency, committed to public service first, through professional, effective and equitable enforcement of federal, state, and local laws. To fulfill this vision, the Flagstaff Police Department is dedicated to providing a quality work environment and to the development of its members through effective training and leadership, and to ensure its members are cared for both physically and mentally. Through this mission and vision we achieve our department motto, “Ad Honorem”, meaning “in honorable service of others, without expectation of personal gain”.

Organizational Goals - 2011

Property Crime: Improve security for the citizens of Flagstaff by addressing the high rate of property crimes.

2011 Goal: Reduce property crimes in order to eventually meet the National Benchmark of 33 per 1,000 residents.

2011 Actual: In CY 11 we came in at 46 property crimes reported and investigated per 1,000 residents. CY10 is 46.

2011 Goal: Maintain CY 10 property crimes clearance rate which exceeds National Benchmark of 24%.

2011 Actual: In CY 11 the property crime clearance rate was better than the National Benchmark of 36%.

Quality of Life: Enhance the quality of life for Flagstaff's citizens by expanding our community policing philosophy of promoting partnerships of shared responsibility, support and trust with law abiding members of the community.

2011 Goal: A 5% increase in participation in all community policing programs from CY 09 (31).

2011 Actual: In 2011 57 community support meetings were held, an increase of 84%.

2011 Goal: A 5% reduction in public intoxicant contacts from CY 10 (2,468 contacts).

2011 Actual: In CY 11 we had 2,252 public intoxicant contacts, a reduction of 9%.

2011 Goal: Maintain Part II drug arrests to exceed the National Benchmark of 6.6 arrests for 1,000 residents.

2011 Actual: Arrests for Part II drug offenses resulted in 8.8 arrests per 1,000 residents.

Community Safety: Improve community safety by collaborating with agency partners and the community, while fully utilizing all investigative resources, to ensure the apprehension of offenders, consistent and timely investigation, prosecution and disposition of all Part 1 crimes and domestic violence cases.

2011 Goal: Increase the clearance rate for Part 1 crimes in order to meet National Benchmark of 60% for CY11.

2011 Actual: The clearance rate decreased from 61% in CY10 to 55% on CY11

2011 Goal: Reduce Part 1 violent crimes to meet the National Benchmark of 4.0 per 1,000 residents for CY11.

2011 Actual: CY11 ended with 263 violent crimes, for a rate of 4.0 per 1,000 residents, meeting our goal.

2011 Goal: Reduce reported domestic violence incidents (1,923 incidents) by 5% from CY 10.

2011 Actual: In CY 11 1,889 domestic violence incidents were investigated, a reduction of 1.8%.

Organizational Goals

Collision Reduction: Promote traffic safety on Flagstaff's streets by identifying and targeting the causes of motor vehicle collisions and by providing a highly visible deterrent,

2011 Goal: Reduce traffic collisions by 5% from CY 08 (3,129 collisions) and maintain that number through CY 11.

2011 Actual: We investigated 2,533 traffic collisions which is a 19% reduction from CY 08 numbers.

2011 Goal: Maintain CY 08 level of DUI arrests to exceed the National Benchmark of 5.5 DUI arrests per 1,000 residents.

2011 Actual: In CY11, 572 DUI arrests were made for an arrest rate of 11.42 per 1,000 residents.

Responsiveness:

2011 Goal: Maintain the average response time to priority one calls that exceeds the National Benchmark of 6.29 minutes.

2011 Actual: In CY 11 our average response time to priority one calls was 4.52 minutes.

2011 Goal: Achieve a 5% reduction in sustained complaints from CY 11 (17 sustained complaints).

2011 Actual: In CY 11 we had 7 complaints were sustained, a reduction of 59%.

2011 Goal: Maintain CY 08 positive rating on customer service surveys which exceeds the National Benchmark of 80%.

2011 Actual: In CY 11 the positive rate on customer service surveys was 84%.



Lockett Meadow

**Chief of Police
Brent F. Cooper**

Professional Standards
Sergeant Matt Wright

**Operations
Deputy Chief Kevin Treadway**

Community Relations
PIO Sergeant
2 DARE Officers
Training Officer

**Support Services
Deputy Chief Josh Copley**

Patrol Lieutenants
LT. Ken Koch
LT. Walt Miller
Lt. Dan Musselman

Criminal Investigations
Lieutenant Mike Powers

Communications Manager
Jana White

Special Services Supervisor
Greg Hartman

Support Services Supervisor
Irene Hunkler

Criminal Investigations
2 Sergeants
13 Detectives
1 Administrative Specialist

911 Communications Center
5 Supervisors
25 Dispatchers

Records
1 Supervisor
10 Administrative Specialists

Eight Patrol Squads
1 Animal Control Officer

Emergency Services
Tactical Operations
Explosives Disposal
Hostage Negotiations

**Street Crimes Task Force
(METRO)**

**2 Administrative
Specialist Secretaries**

**2 Evidence Technicians
1 Property Control Coordinators
1 Parking Control Officer**

Office of Professional Standards

The Office of Professional Standards is staffed with a Patrol Sergeant. Working directly for the Chief of Police, this Sergeant is responsible for coordinating and overseeing professional standards investigations, shooting investigations, audits and inspections, pre-employment background investigations, drug screening policies, administrative research projects and the review of use of force reports.

Hiring

Over 164 applications were accepted for sworn officer positions, including recruits and lateral positions. 20 pre-employment background investigations were conducted resulting in the hiring of 12 police officers. Qualified applicants proceeded through the application process that includes a written examination, physical agility test, oral board interviews and an extensive background check.

More than 77 applications were received for a variety of civilian positions. 20 extensive pre-employment background investigations were conducted resulting in the hiring of 10 civilian employees and 4 interns.

Pre-Academy orientation was conducted in 2011 for 12 police officer recruits. The orientations provide information on and what to expect as a recruit in the police academy. It is instructed by the Office of Professional Standards Sergeant with the assistance of Special Enforcement Officers.

Internal Affairs

The Office of Professional Standards Sergeant accepts, assigns, tracks and investigates external and internal complaints regarding employee misconduct. The department thoroughly investigates all complaints involving employees in order to preserve public confidence in the police. All investigations are conducted in accordance with applicable department standards and the law. In most cases, the supervisor of the employee conducts the investigations into the alleged misconduct. The Office of Professional Standards conducts investigations of serious misconduct and those that are more complex in nature.

In 2011, one-hundred eleven Use of Force reports were completed by officers. All of the reported incidents were deemed within policy except one which resulted in a counseling memo. The department investigated 93 citizen complaints in 2011 and received 30 commendation letters from citizens and other organizations.

Disposition of Citizen Complaints

<u>Disposition</u>	<u>Number</u>	<u>Percent</u>
Sustained	7	8%
Partially Sustained	10	11%
Unfounded	60	65%
Exonerated	11	12%
Not Sustained	5	5%
TOTAL	93	100%

Citizen Complaints by Ethnic Origin of Complainant

<u>Number</u>	<u>Percent</u>	<u>Origin</u>
62	70%	Caucasian
18	20%	Hispanic
3	3%	African American
6	7%	Native American
89	100%	TOTAL

*4 were anonymous complaints

Of the 22 administrative complaints investigated, 16 were department initiated and 6 were initiated by citizens.

Disposition of Administrative Complaints

<u>Disposition</u>	<u>Number</u>	<u>Percent</u>
Sustained	10	45%
Partially Sustained	1	5%
Unfounded	8	36%
Exonerated	0	0%
Not Sustained	3	14%
TOTAL	22	100%

Awards and Special Recognitions

Officer Of The Year
Justin Brewer

"AD HONOREM"



Officer Justin Brewer

Officer Justin Brewer was assigned to work the night shift. While on a particular busy night time rotation, the squad was busy with calls for service, while trying to impact several crime trends including a growing number of assaults and fights in the downtown bar area.

Officer Brewer identified the downtown bars problem and the constant calls for service for fights and assaults. He further used his experience in working in the gang unit to identify a group of approximately 8 to 12 individuals that, after research, were responsible for nearly all of the fight and assault calls for service nearly every weekend.

Officer Brewer created his own plan of action that included making face to face personal contact with every bar owner/manager downtown and tell them their property was being utilized by this particular group to victimize their patrons, assault them and promote drug and gang activity. Officer Brewer was able to get a positive response from every bar owner downtown and all agreed to trespass and pursue criminal charges from all of these individuals.

Officer Brewer then utilized the department's computer system to identify the group and compiled photographs for officers and bar owners to identify them. This information was distributed to officers working at night and the problem individuals were advised of their trespass order from the liquor establishment's downtown.

Several arrests were made the following weekend and as a direct result of this proactive approach, these repeated incidents immediately stopped. Officer Brewer's initiative showed outstanding innovation in proactive police work and protected many citizens from future victimization.

Civilian Employee of the Year
Kristin Decker

"AD HONOREM"



**Administrative Specialist,
Kristin Decker**

Kristin has been a member of the Records Section for approximately three years. Throughout 2011, Kristin exhibited a positive attitude and a willingness to work with both her co-workers and her supervisors in order to ensure that shifts were covered and work was completed. She often gladly changed her shift to allow others to have time off or to cover a shift when someone was ill and unable to work. Kristin completes a large amount of work on a daily basis and is consistent in the quality of her work, making very few errors. She is always receptive to correction when approached and learns from her mistakes. Kristin provides excellent customer service and listens to the concerns and needs of those who come to the department for assistance in various ways.

Kristin took the initiative to do a large amount of research when the Section requested that more options be added to the uniform requirement. She identified different types of shirts, the cost involved in purchasing them, having embroidery added to each, and obtained samples of proposed clothing items on her own time in order for the members of the Records Section and the Command Staff to view them prior to any decision being made. She also updated the General Order regarding the uniform requirements to include the approved changes.

While on family leave, Kristin requested that she be allowed to work part time from home on a limited basis. She completed a large volume of work from home, assisting her co-workers and preventing further backlog of the work. Kristin's dedication, positive attitude and integrity make her an asset to the Flagstaff Police Department.

Kristin is an excellent example of an exemplary employee who carries out the Flagstaff Police Department's mission and vision statement.

Civilian Employee of the Year
Heather Gallegos

"AD HONOREM"



**Communications Specialist,
Heather Gallegos**

Heather is a 7 year veteran of the Flagstaff Police Department, having worked in Records, Property and in Dispatch for the last 3 years. She exhibits all the best traits of a City of Flagstaff employee.

As our 911 center dispatches for Flagstaff Police Department, Flagstaff, Highlands, and Summit Fire Departments, the Blue Ridge Fire District, as well as all of Coconino County, anyone handling calls for service and dispatching for this center needs to be a strong team player. Heather epitomizes this quality. When Heather enters a call for service she immediately begins researching the I-Leads database to get needed information to the responding field units quickly and efficiently. Whether it is a Domestic Violence in progress, or a Search and Rescue, there have been multiple times when her dedication to the job was a direct result in the positive outcome of the call.

Heather recently become a trainer to her peers in August of 2011 and attended the ACJIS/NCIC Train the Trainer class, put on by DPS in October 2011, becoming even more versed in her data base skills. Awarding Heather both of these integral responsibilities, speaks to her adept skills and wonderful interpersonal abilities to be able to train peers. Due to a staffing shortage, we are constantly in need of overtime coverage to keep the 24/7 agency up and running. She has worked roughly 200 hours of overtime in the past year. When asked to cover a shift for a sick co-worker or an empty time slots in the schedule her response is always positive and it is the rare occasion when she has had to decline. She never just accomplishes the bare minimum of the work required in a shift, but consistently goes above and beyond. Heather has entered field interviews numbering in the thousands, in her down time, in order to assist the records department.

Heather is consistently calm in dealing with the public as well as officers, co workers and other agencies. She is level headed in an emergency and is the team member most frequently lauded for her cool headed response during a stressful event. Throughout the countless hours of dedication to her community Heather continues, on her own time to further her education by studying to become a nurse in hopes to continue serving this great community for years to come.

Lifesaving Award



**Communications Specialist
Roseanne Rodriguez**

On the morning of November 15, 2011, Roseanne took a 911 call from a pilot who indicated he had just been involved in a helicopter crash a few miles away from the Valle Airport. The pilot told her that he was pinned in the helicopter, not able to move and could smell smoke.

The pilot believed that his back and his legs were broken. During this 42 minute phone call, Roseanne continued conversing with him to try and keep him as alert as possible. There were moments when he would fade and not speak with her and at one point, advised that he was having difficulty breathing, but she kept telling him to stay with her and talk to her. She got his wife's information so she could be contacted and he said that he wanted her to tell her that he loved her. Roseanne spoke with him about his children, his love of flying and other topics including how bad the Arizona Cardinals were doing this year, to keep him engaged until help arrived.

Guardian Air was first to reach the crash 42 minutes after

the 911 call was made. Once medics arrived and she verified that they were talking to him, she disconnected the call. Roseanne handled herself with the utmost professionalism and compassion. This was an extremely stressful and frightening ordeal for the victim. Roseanne did an outstanding job of providing excellent and compassionate customer service to the pilot while keeping her peers/team members in the radio room and responding units updated with information as everyone worked together to get medical and law enforcement units into the area. Roseanne's actions represent the very best work that is done in our 911 center and she is to be commended for your actions.

Veterans of Foreign Wars Officer of the Year



Officer Dustin Kuhns

Officer Dustin Kuhns has been employed with the Flagstaff Police Department for over four years. Dustin has promoted into several specialty assignments including: Phlebotomist, SWAT Team, and a Field Training Officer. His job knowledge rivals that of senior officers, his work performance is outstanding, and his positive attitude is unparalleled. Dustin works tirelessly to arrest the criminals while still giving the best possible customer service to the

Law abiding citizens. Dustin has received several letters of appreciation he received from both citizens and victim's he comes into contact with. In January of 2011, Officer Kuhns planned a surprise birthday party for the captain of his block watch. This 90 year old lady was brought to the police station where she was serenaded with "Happy Birthday" prior to given cake and ice cream. This really made an impression on the lady as she still talks about it to anyone who will listen. Dustin embodies the best of the law enforcement profession and it is our honor to have him named as the VFW Officer of the Year Award.

Over the past year he developed and conducted outside training to private security companies, campus sororities, and others to help limit victimization. In 2011 he took part in several community projects including a clean up of Colton Park, other vacant city lots, and updating a repeat offender project. His patrol activity is always above standard, with him conducting twice as many DUI arrests as most officers. An example of his attention to detail was when he stopped a vehicle that looked to have recent front end damage. Ben subsequently learned the driver had been involved in a hit and run collision and was driving under the influence.

Exchange Club Officer of the Year



Officer Ben Sandoval

Officer Ben Sandoval was selected as the Exchange Club Officer of the year. Ben takes service to a higher level. Not only has he served his country as a veteran of the United States Army, but he continues to serve his community through the Flagstaff Police Department. He has been an Officer for over three years and is currently assigned as a field training officer.

Volunteer of the Year



Doyle Brakebill

Doyle became a volunteer with the Flagstaff Police Department in November of 2006. During the last five years as a volunteer Doyle has worked in many divisions of the program to include all of our Public Relations events including assistance with the Citizen's Academy, Disabled Parking Enforcement and most recently with the new Pawn ordinance. He donated over 615 hours to the department and to the

Citizens of Flagstaff during his time.

Doyle is a very dependable volunteer and has been essential to the success of many of our volunteer tasks. Doyle's assistance has lessened the workload of detectives and officers, as well as other volunteers. Doyle's service as a Volunteer is greatly appreciated by the Flagstaff Police Department and the citizens of Flagstaff.

Meritorious Service Award



Officer Ryan Turley



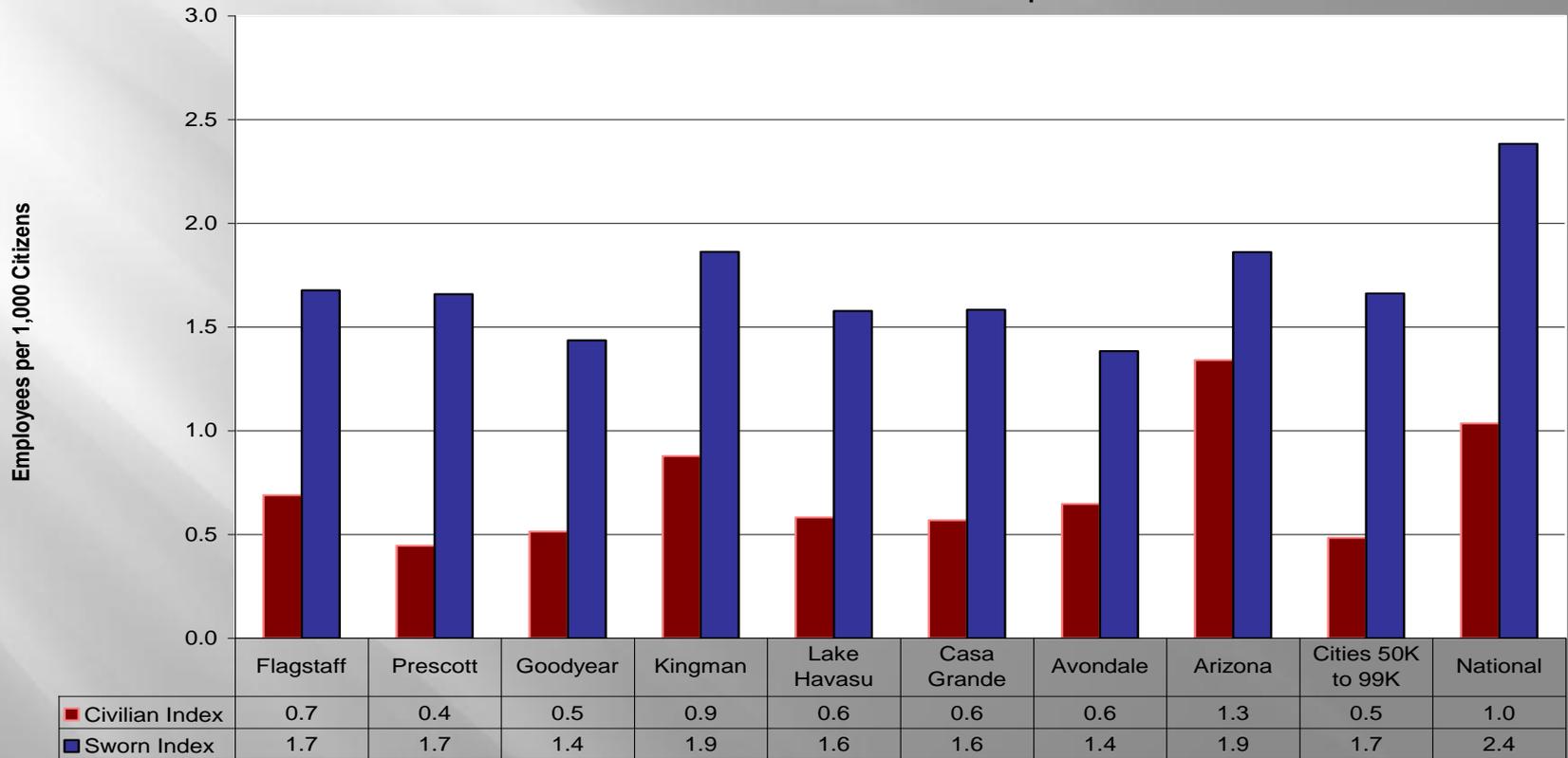
Officer Robert Tullis

On September 2, 2011, Officer Ryan Turley took a call for an elderly lady upset with dogs entering her backyard through a large hole in her fence. The complainant was upset that the dogs were urinating and defecating on her property. The dogs were large and intimidating. The hole in the fence had been there for several years and she has never been able to fix it. Officer Turley thought that it would be a good idea to fix the fence to eliminate the problem of dogs going onto the property and to protect her well being from a future possible dog attack.

Officer Turley enlisted the help of Officer Tullis and under the supervision of Sergeant Roberts they purchased supplies with their own money. They put in some new supports strengthening the fence in the process of mending it. This caring act was so grand that a neighbor observing what was being done joined in to help complete the fence.

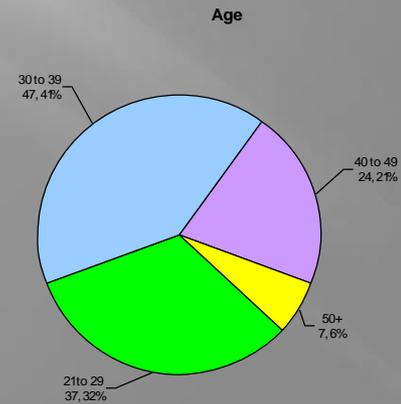
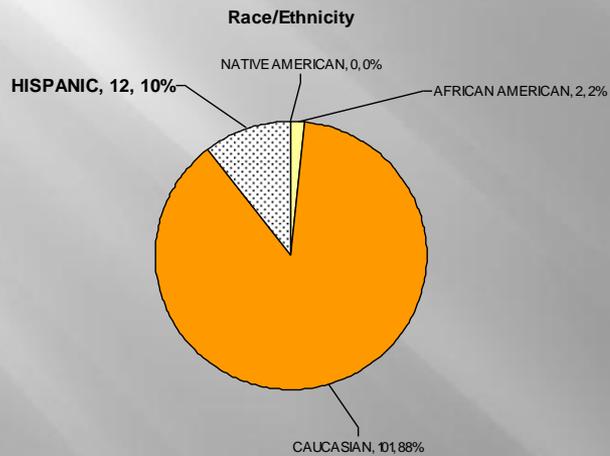
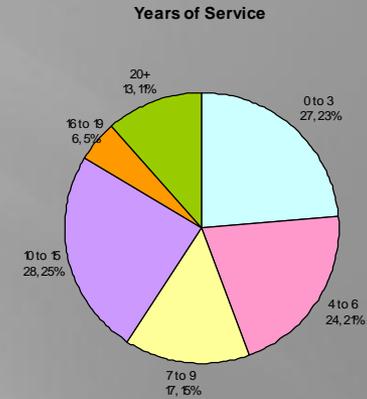
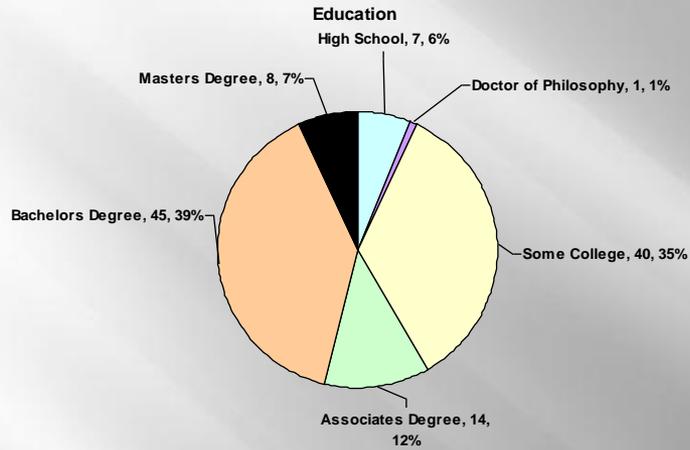
Police Employees Per 1,000 Citizens

Police Employees per 1,000 Citizens
Data derived from 2011 FBI Uniform Crime Report



Demographics

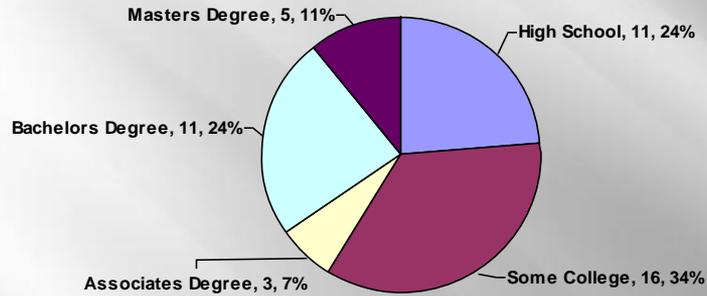
Sworn Personnel



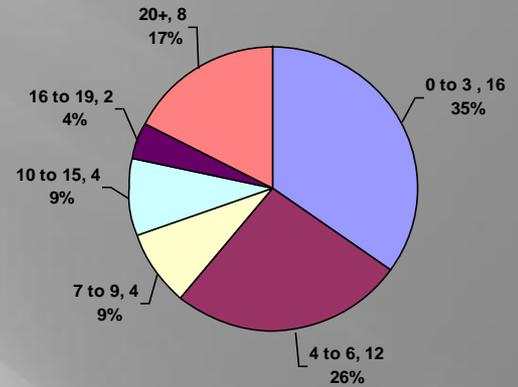
Demographics

Civilian Personnel

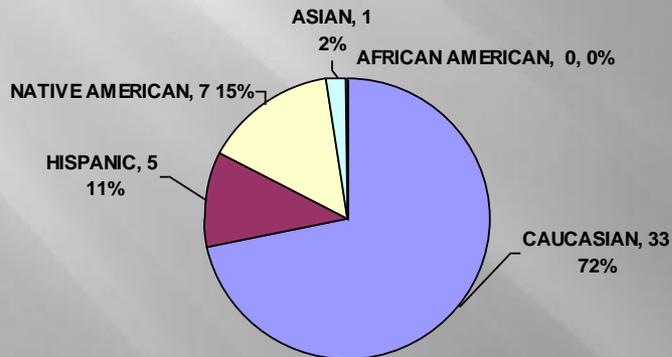
EDUCATION



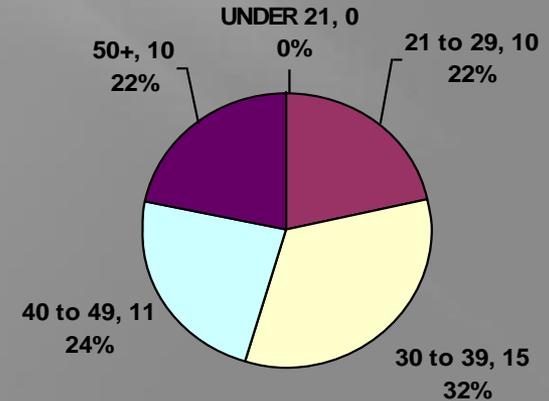
YEARS OF SERVICE



RACE/ETHNICITY



AGE



Field Operations

**Deputy Chief
Kevin Treadway**

AD HONOREM

**Patrol Lieutenants
Lt. Walt Miller
Lt. Dan Musselman
Lt. Ken Koch**

**Eight Patrol Squads
1 Animal Control Officer**

**Criminal Investigations
Lt. Mike Powers**

**Street Crimes Task Force
Metro**

**Community Relations
1 Sergeant
2 Dare Officers
1 School Resource Officer**

**Emergency Services
Tactical Operations
Explosives Disposal
Hostage Negotiations**



**Ken Koch
Acting Deputy Chief**

Operations Division

Deputy Chief Kevin Treadway

PATROL ACTIVITY

The Operations Division of the Flagstaff Police Department is committed to providing the citizens of Flagstaff exemplary service. While each of the two sections within the Operations Division – Patrol and Criminal Investigations – has unique roles and responsibilities, they work together as a team to prevent crime, solve cases and keep our city safe. Other units that fall under the leadership of the operations division include: The Community Relations/Crime Prevention Office, The Department Training Coordinator, and the Street Crimes Task Force (METRO). The highly trained and well-equipped Emergency Services Response Teams, including Tactical Operations, Negotiations and the Bomb Squad, also fall within the Operations Division where they stand vigilant and ready to protect our community.

Patrol Section

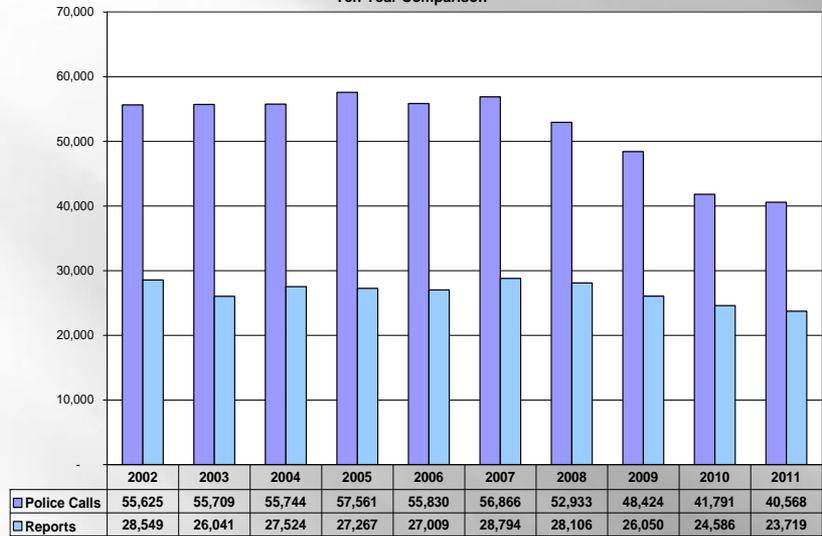
The Patrol Division, the largest unit within the Police Department, is most often associated with uniformed police officers in marked patrol cars, on bicycles, or on foot patrol. The men and women of the Patrol Section work around the clock every day of the year, providing professional and courteous service to the Flagstaff Community.

The Patrol Division has six patrol squads comprised of approximately six to ten officers, one special enforcement squad and one squad consisting of one Sergeant and four officers assigned to the Sunnyside neighborhood. Each squad is supervised by a Sergeant and a Corporal and each of the three Patrol Lieutenants oversee the activities of two to three squads. One Lieutenant is assigned to duty during nighttime hours in order to assure greater continuity between command staff and line-officers. When not actively responding to citizen initiated calls for service, patrol officers conduct proactive enforcement and education in neighborhoods and business areas to reduce crime and improve quality of life. The typical duties of officers include crime prevention, maintaining order, saving lives, and responding to calls for service.

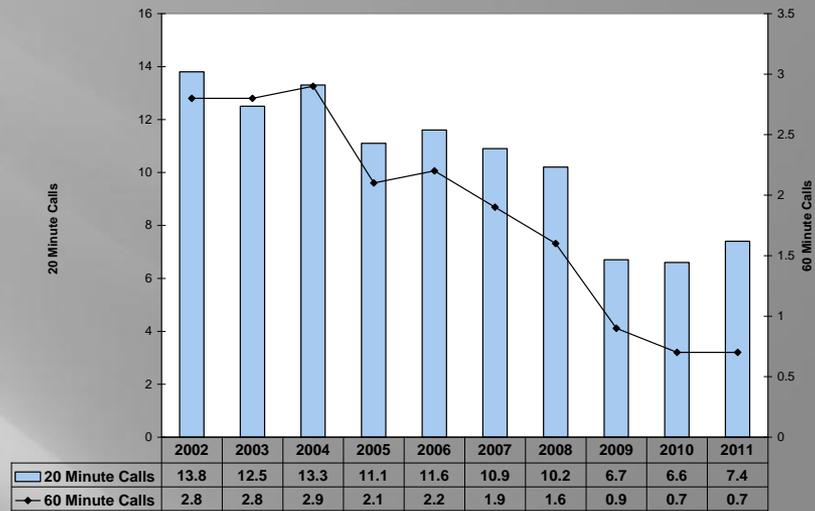
ACTIVITY	2010	2011	% CHANGE
PART ONE CRIMES	3,231	3,283	2%
PART ONE CRIMES CLEARED	38%	37%	-3%
PART TWO CRIMES*	10,570	10,252	-3%
REPORTS TAKEN	24,586	23,719	-4%
ARRESTS	8,477	8,109	-4%
TOTAL CALLS FOR SERVICE	41,791	40,568	-3%
DOMESTIC VIOLENCE INCIDENTS	1,923	1,891	-2%
PUBLIC ASSISTS	8,165	8,200	0%
PRESENTATIONS/MEDIA RELEASES	634	612	-3%
COMMUNITY POLICING CONTACTS	6,532	9,357	43%
PATROL HOURS IN FIELD	110,955	105,751	-5%
TRAINING HOURS	15,683	19,930	27%
FIELD INTERVIEWS	17,639	16,519	-6%
PUBLIC INTOXICANTS	2,468	2,256	-9%
ANIMAL CONTROL CALLS FOR SERVICE	2,948	2,726	-8%

POLICE LINE DO NOT CROSS

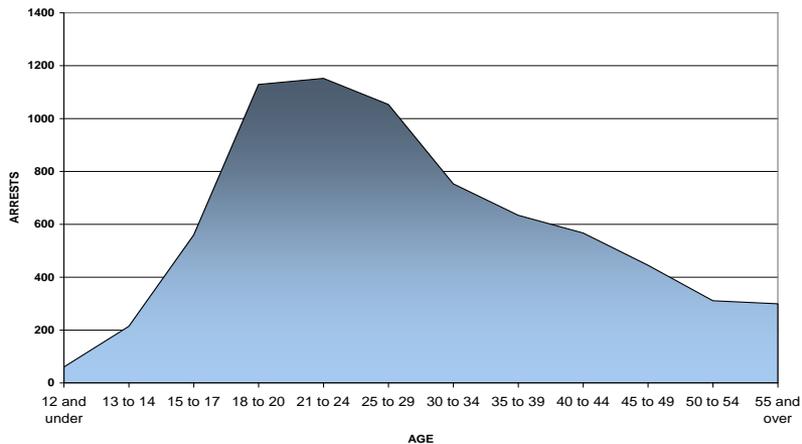
Police Calls for Service and Reports Taken - 2002 - 2011
Ten Year Comparison



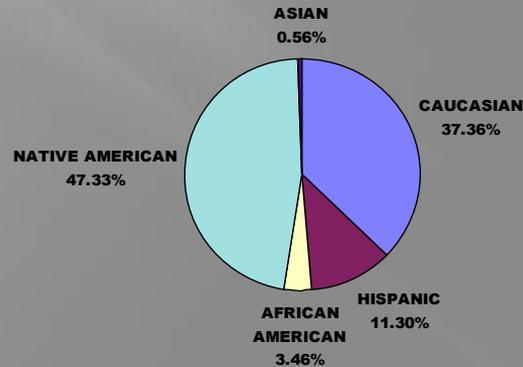
Percent of Calls Held 20 and 60 Minutes 2002 - 2011



2011 ARRESTS BY AGE OF OFFENDER



2011 ARRESTS BY RACE/ETHNICITY OF OFFENDER



POLICE LINE DO NOT CROSS

Homeland Security

In response to the continued terrorist threat to homeland security, the department remained vigilant at all hours of the day and night for suspicious subjects and activities. We increased patrols of City facilities and other critical infrastructure. Officers provide a presence at public meetings, including all City Council meetings, and perform security details at Pullium Airport mandated by the Transportation Security Administration.

The Police Department continued to train and equip officers throughout the year to effectively respond to terrorist threats and maintain homeland security. We applied for and were awarded \$22,500 through the Department of Homeland Security to train officers, purchase new equipment, and improve radio capabilities. The funding was used to increase our threat response capabilities in the following areas:

- Officers participated in multi-day suicide bomber response training.
- Purchased a remote operating and opening kit that provides an expanded range of options for the safe disposal of hazardous devices. The kit can be used in urban or rural locations such as buildings and vehicles.
- Funded upgrades to our local link to the Arizona Interagency Radio System that will allow State and regional police and fire units to communicate on a single channel.

- Funds also enabled replacement of a defective microwave transmitter and increased capacity for future growth.

CompStat Program

2011 marks the fifth full year of the department's use of the CompStat policing model. CompStat calls for a multifaceted, dynamic approach to crime reduction, improving quality of life and resource allocation. Data is collected, disseminated and analyzed on a regular basis so that effective strategies and tactics can be developed to prevent or solve crimes. Using these strategies, department personnel and resources are rapidly deployed to most effectively reduce crime and protect property. The final principle of CompStat is relentless follow-up and assessment to ensure results are achieved.

Police Sergeants are responsible for analyzing the data then developing and implementing innovative crime reduction strategies for specific geographic areas or specific times of day based on their work schedules. Weekly crime bulletins and monthly CompStat meetings allow the Chief of Police and his Command Staff to collaborate with the sergeants and other supervisors to review and refine these strategies and hold each member of the Police Department "team" accountable for effective results.

Patrol

Accomplishments

When a CompStat analysis showed noticeable increases in the reported instances of domestic violence, statistical analysis and officer polling indicated these increases were a result of first offense / misdemeanor confrontations and were attributed to the increase in life stress related to economic and other challenges. Training efforts were focused on this issue and partnerships with community social service agencies like Coconino County Victim Witness were employed for all first time offenders and their families in an effort to prevent recurrences.

To further support our CompStat efforts, an Intelligence Officer was integrated into the Criminal Investigations Division in 2010 and has significantly enhanced our internal communication and intelligence sharing capability. This has directly impacted our ability in identifying crime trends more rapidly, sharing key details to target those trends, interdict those crimes, and make arrest of persons responsible.

In support of the “Project 40” efforts, officers and command staff continued the Repeat Offender Prosecutorial Enhancement Program (R.O.P.E.) effort in partnership with the Flagstaff Municipal City Court and City of Flagstaff Prosecutors. This collaborative effort continued in 2011 with significant positive impacts on incidents of recidivist criminal activity and victimization associated with violent crime and property crime in Flagstaff. We feel this program and the dedication to it by our officers helped account for the 22% reduction in robberies

Officers also applied the CompStat strategy to address citizen concerns of criminal activity, fear of crime and public intoxication in the National Forest lands that lie

within the city limits and Heritage Square areas. Specific initiatives including “Project 40”, directed patrol efforts, and undercover surveillance proved effective. Officers also worked closely with community members to improve the environmental design and security of these high traffic locations.

Throughout the year officers used CompStat data to identify the frequency, time, location and type of residential and vehicle burglaries. One of the indicators was that during the warmer months victims were leaving their windows open and car doors unlocked. Officers distributed fliers in areas where these crimes were occurring, reminding citizens to lock their vehicles and hide their valuables from view.

Staff conducted an analysis of CompStat data to determine the most frequent location and root cause of intersection related collisions. Initial findings showed that “following too closely” and “failure to stop” were common contributing factors. Flashing signboards were then placed in these areas to educate the public, and extra enforcement was directed toward those specific violations in high collision intersections.

Throughout the year we experienced City-wide reductions in both crime and vehicle collisions. By the end of 2011 we achieved a 3% reduction in violent crime, and a 7% reduction in accidents from 2010. The department’s effective and consistent application of the methods and principles of CompStat has improved the safety and quality of life for the citizens of Flagstaff as evidenced by the continual reduction in these categories over the last five year period.

Other Patrol Initiatives

In 2009 the police department began an electronic citation program in conjunction with the Flagstaff Municipal City

Patrol

Court. This program was in full swing in 2010 and has increased the efficiency of delivering criminal and traffic citations electronically to the Flagstaff Municipal City Court.

In 2011 two sworn officers continued to provide security for the Flagstaff Municipal City Court. They are responsible for transporting jail inmates to the court, for the security of court personnel during hearings and trials, and to make full custody arrests of wanted persons or court remands.

Three officers are also assigned to the Pulliam Airport to assist with screening passengers, infrastructure protection and personnel safety. In accordance with the United States Transportation Security Administration mandates, an officer is present during all screenings and departing flights.

In May of 2009, Anthony Choi's Office approached the Flagstaff Police Department offering free office space to open a storefront in the Fourth Street corridor. With surplus furniture, minor expenses, and some creativity, we were able to open this storefront in July of 2009. The substation continues to be used by patrol officers who work in the surrounding neighborhoods to interview victims and witnesses, conduct case follow-up by telephone, and store supplies and equipment. It is not staffed with a permanent officer, but officers can be summoned to the substation to take reports by way of a

call box located on the exterior wall next to the entrance. This substation allows officers to be more approachable and efficient in the spirit of providing exemplary service.

In line with our community policing philosophy, field personnel use problem-solving methods to address crime, fear of crime and quality of life issues. A Patrol Sergeant is assigned to each of the six major beats to manage the specific neighborhood Block Watch programs. Officers identify community concerns and crime patterns and make community policing contacts in the form of bar and business checks, educational presentations and clean-up projects. In addition to sharing information, officers developed problem-solving strategies which resulted in numerous special enforcement projects, surveillances, and "knock-and-talk" details.

Neighborhood Block Watch meetings continued to serve as a forum for beat officers and various community organizations to reach the public. Several other City and County departments and private organizations such as Citizens Against Substance Abuse have utilized these meetings to address specific issues.

The Crime Free Multi-housing program posted its fifteenth year in 2011, with 48 properties involved. A corporal supervises the program with three officers assisting. This three-phase program consists of manager training for the first phase, a CPTED (crime prevention through environmental design) survey is the second phase and a safety social community meeting for the third phase.

Patrol

Apartment managers are sent police reports from the incidents that occur on their property. The managers are then expected to follow up with appropriate action to maintain a “crime free” property. Crime Free Multi-housing officers partner with manager’s to evict the tenants who commit crime or allow crime to be committed by their guests on the property. The Crime Free Multi-housing program holds a yearly two day manager training to begin the partnership with the managers and maintenance personnel.

Patrol Officers along with members of the Mayor’s Office and other city departments, participated in “National Night Out”. This annual event is an opportunity for people to meet their neighbors, city officials and share food, stories and crime prevention ideas.

A Department of Housing and Urban Development (HUD) grant allowed us to continue to assign one fulltime officer to work with the Flagstaff Housing Authority in an effort to reduce crime in Flagstaff public housing. In 2011, the HUD Officer worked as a liaison with Housing Authority staff to monitor illegal activity in Siler, Thorpe and Brannen Homes. The officer assists with crime prevention, foot patrols, mentoring youth, and passed out Christmas gifts to local children.

The department invested many hours in recruitment and training to fill vacant positions in Field Operations. New recruits are required to complete POST certified Law Enforcement Basic Academy prior to being placed into

the department’s fifteen week Field Training Program. Field Training Officers ride along with the new officers, providing “hands-on” instruction and evaluating daily performance.

Specialty Patrol

A number of specialty patrols were conducted in 2011. As weather permitted, four motorcycle officers were deployed in areas with frequent speed and red light violations, or to serve as visible enforcement profiles to prevent collisions in high accident locations.

We also continued the “Safe Streets Program” by enforcing traffic laws in specific areas in response to citizen complaints and feedback from the Traffic Commission. Beat officers work specific areas using the Targeted Radar Advisory Program (TRAP). The department’s three radar trailers and a “decoy car” have proven effective in reducing speed in problem areas.

The Department continued the Sunnyside Initiative in 2011 to improve quality of life for residents and reduce crime through partnerships between the Flagstaff Police Department and law abiding citizens by assigning a sergeant and deploying four officers specifically to the Sunnyside and the Fourth Street areas. The officers used proactive patrol efforts to gather intelligence on criminal activity and to enforce the law. The officers used bicycle patrols to enhance their presence in the Sunnyside neighborhood and surrounding parks. They

Patrol

attend monthly Sunnyside Neighborhood Association meetings in which issues and problems are addressed. The officers helped open the Sunnyside Substation on Fourth Street in 2009 and continue to utilize it in their daily operations. The officers attended and provided security for several community gatherings and conducted crime prevention outreach.

Another directed patrol effort in 2011 was “Project Safe Nights” designed to place additional walking beat officer’s downtown from 10 pm until 3 am. In addition to on-view activity and calls for service, project officers make official bar checks to ensure that owners don’t exceed capacity. Other initiatives increased our presence at Bushmaster Park, the Sunnyside neighborhood and local high schools to reduce gang activity and combative behavior. Several DUI task force operations enhanced both public education and enforcement efforts. Many of these programs were funded through grants and the Weed and Seed program.

In keeping with our emphasis on excellence, officers are encouraged to obtain specialized skills and training in areas such as lifesaving, firearms, self-defense, ethics, defensive driving, search and seizure interviewing, phlebotomy, and applicable new State and Federal laws. Through training and experience, patrol officers have the tools necessary to provide the highest quality service to the citizens of Flagstaff.

Accomplishments

The department continues to explore training and other concepts of the Crisis Intervention Team (CIT) program. These methods led to less recidivism and criminal disorder caused by the severely mentally ill. Out of the 418 documented contacts with mental health consumers by Flagstaff Police Department in 2011, 173 were handled by CIT officers with only 5% requiring the use of force. The Crisis Intervention Team combined with the availability of mental health services any time of the day or night, afforded by the Alcohol Stabilization Unit, gives officers additional options other than full-custody arrests when dealing with disturbed subjects.

In early 2008 Flagstaff experienced an increase in criminal activity related to vagrancy. In response, “Operation 40” was initiated to work in cooperation with local businesses to strictly enforce alcohol violations, trespassing, pan-handling, disorderly conduct, loitering, and other quality of life criminal offenses. Officers met with the City Attorney’s Office to seek enhanced prosecution for these violations and distributed a “no trespassing” letter which many businesses signed and returned. In 2011 “Operation 40” continued to be successful as 229 arrests were made.

Flagstaff Police maintain a partnership with the Flagstaff Unified School District in the form of a School Resource Officer for the 2010 – 2011 school year

Patrol

The uniformed officer takes a marked police unit to the school each day and spends well over 40 hours a week teaching, coaching, taking incident reports, mentoring, and providing security at sporting events and other extra-curricular activities.

The patrol section conducted two Citizen's Police Academy's in 2011. Patrol Officer's assisted with presentations on the Emergency Services teams, accident reconstruction, drivers training, and firearms training.

Foot patrols and bike patrols, primarily in the downtown area, allowed frequent contact with citizens and business owners. These informal contacts provided valuable feedback in identifying problems and concerns, directing special patrols, and developing new programs.



*Citizens Police Academy
Search & Rescue Presentation*

During the fall of 2009, officers along with Parks and Recreation initiated a program called "Night Court". Night Court was designed to provide Flagstaff's Youth an opportunity to play basketball in the late evening hours instead of being on the streets. The program took in youths between 15 and 18 years of age, from 10:00 p.m. to midnight to play basketball with other youth and police officers. This program was continued in 2011.

Selective Enforcement Squad

The selective enforcement squad is designed to increase departmental flexibility by assigning an entire squad of officers to special events, incidents, or targeted criminal activity. Squad members conduct surveillance and provide walking patrol in the downtown area, bicycle patrol and foot patrols in high crime areas.



Officer Washington talks with a woman during a routine walk-through of Bushmaster Park.

Patrol

Accomplishments

- Officers worked closely with the Flagstaff Fire Department, the Coconino County Sheriff's Department and the US Forest Service to help prevent wild land fires. Throughout the summer, officers patrolled the wooded areas in the urban and forest interface, enforcing criminal and federal codes pertaining to camping and fires. Department of Public Safety helicopters and the Coconino County fixed wing airplane assisted in locating illegal campfires with officers on board. This assisted with dispatching officers to take enforcement action. They also coordinated with the Adult Probation work crew to remove abandoned transient camps and refer occupants to the appropriate social services.
- Coordinated the "Operation 40" project, which addressed quality of life issues as well as helped prevent victimization and perpetration of crimes by serial inebriates.
- Coordinated Graffiti paint over projects with at-risk youth and community members.
- At the request of school administrators, conducted lock down drills at local schools with canine assistance to sniff for drugs.

Officers continue to provide security, direction and support to a wide variety of special events including:

- City Council meetings and police presence during other community meetings.
- Assisted with City Building Code enforcement of junked and unsafe properties.
- The Flagstaff Unified School District "Grad Night" in addition to numerous dances and athletic events.
- 4th of July Parade & Pyrotechnics Show
- High School Homecoming Parades
- La Jolla de Sunnyside
- NAU Homecoming/Tequila Sunrise Services
- Northern Lights Parade
- Christmas Luminaries Show
- Take Back the night march
- Annual Celtic Festival
- New Year's Eve Pine Cone Drop
- Pride in the Pines Event
- Movies on the Square
- Halloween Harvest
- Cinco De Mayo Celebration
- Concerts in the park



Officer Monteverde and Sgt. Coons investigate a crime scene.

Traffic Enforcement

Keeping our streets safe for motorists, bicyclists, and pedestrians is a high priority for the Flagstaff Police Department. All patrol officers are required to make daily traffic contacts in their beat. The traffic enforcement unit itself is comprised of four officers who work on motorcycles when weather permits. The main focus of the unit is our strong emphasis on traffic education and enforcement. This unit was more effective in providing enforcement in highly congested areas where patrol cars were ineffective. The traffic units are also responsible for providing funeral escorts, special event and parade details, collision investigations, and back up for other officers. Because of their mobility, these officers are often the first to respond to bank alarms, robberies, fires and shootings.

There were 2,534 collisions in 2011, which is a 7% decrease in total collisions from 2010. There were 2,150 non-injury collisions, 379 injury collisions and 5 fatal collisions. In 2011, officers arrested 767 impaired drivers and issued over 12,000 citations for traffic related offenses such as speeding and red light violations. These enforcement efforts are credited with continuing to significantly reduce the number of injury and non-injury vehicle collisions from the previous year.

The Flagstaff Police Department continues the use of the Electronic Citation Program. Electronic Citations have made it possible for Officers to issue citations using a handheld mobile computer in a more efficient and timely manner.

The Collision Reconstruction Team is comprised with four officers and one Corporal. They are responsible for reconstructing fatal and serious injuries. The Flagstaff Police Department received 3 grants from the Governor's Office of Highway Safety (GOHS), one in the amount of \$60,467 for two fully equipped motorcycles, a second grant in the amount of \$15,000 was awarded for DUI enforcement and a third grant in the amount of \$6,840 for Collision Investigation Training.

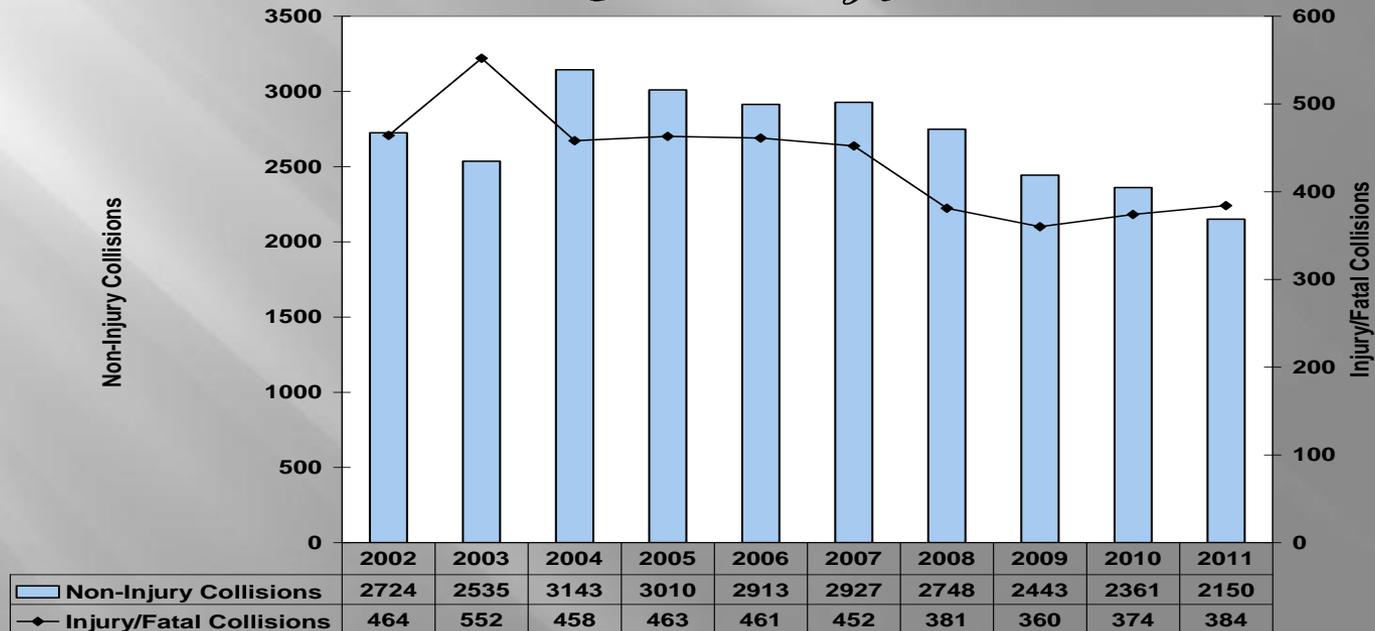


Officers keep traffic moving at the intersection of Highway 180 and N Humphreys St.

Traffic Activity

INCIDENT TYPE	2010	2011	% CHANGE
Non-Injury Collisions	2,361	2,150	-9%
Injury Collisions	372	379	2%
Fatal Collisions	2	5	150%
DUI Related Collisions	73	98	34%
DUI Arrests	854	767	-10%
Traffic Citations	15,302	12,780	-16%
Warnings	13,258	12,451	-6%
Parking Citations	4,673	4,982	7%
Motorist Assists	1,196	952	-20%

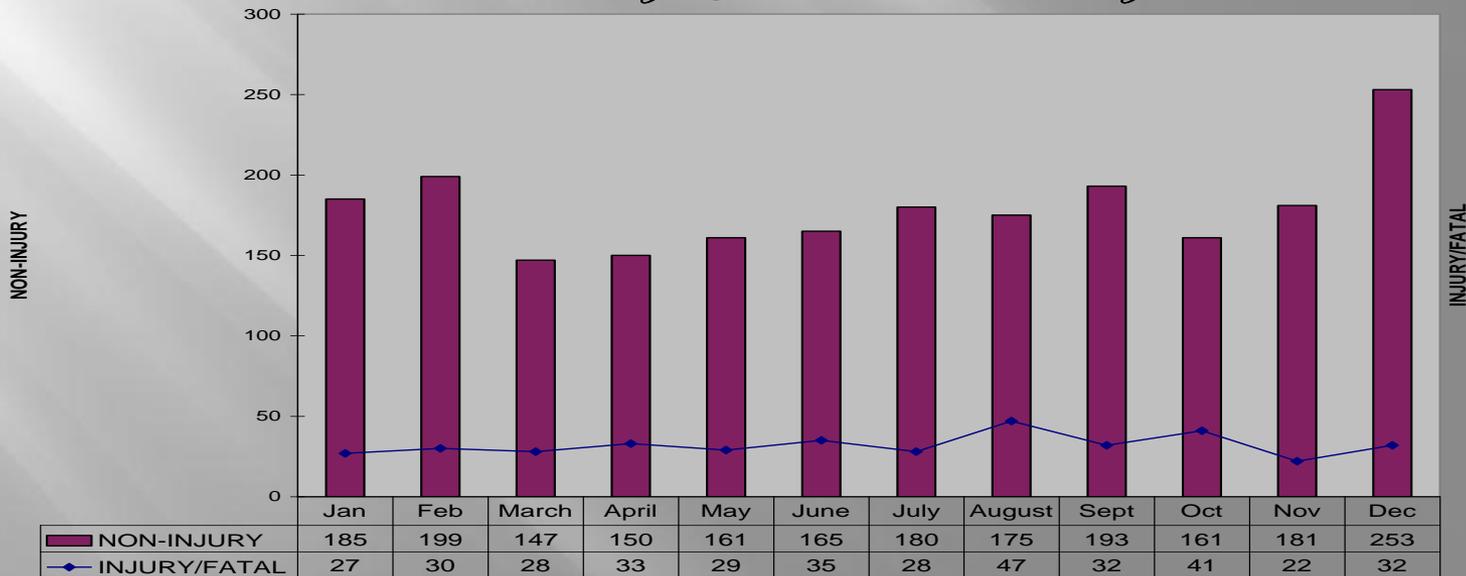
Ten Year Summary of Collisions



Traffic Enforcement

Most Frequent Location of Intersection Related Collisions Three Year Comparison to 2008			
INTERSECTION	2009	2010	2011
E PONDEROSA PKWY / E ROUTE 66	29	21	39
N FOURTH ST / E ROUTE 66	22	31	37
S MILTON RD / S MALAPAIS LN	44	52	36
N COUNTRY CLUB DR / N HIGHWAY 89	35	29	32
E ROUTE 66 / N SWITZER CANYON DR	28	34	31
W UNIVERSITY DR / S MILTON RD	37	26	28
N HIGHWAY 89 / E MARKETPLACE DR	19	25	28
W ROUTE 66 / S MILTON RD	33	38	30
S MILTON RD / W BUTLER AVE	2	21	26
W PHOENIX AVE / S MILTON RD	20	19	23
N BEAVER ST / W ROUTE 66	18	10	23
S MILTON RD / S PLAZA WAY	14	11	21
N HUMPHREYS ST / W ROUTE 66	20	15	21
S MILTON RD / W FOREST MEADOWS ST	20	23	20
E BUTLER AVE / S SAN FRANCISCO ST	16	14	20

Summary Of 2011 Collisions By Month



Emergency Services



Tactical Operations

Tactical Operations

The Emergency Services Response Team, comprised of officers with primary assignments in various sections of the department, handles the containment and apprehension of armed barricaded persons, hostage incidents, found explosives and other potentially volatile situations. Consisting of three units, the Tactical Operations Team (TOT), Negotiations, and Explosives Ordinance Disposal team (Bomb Squad) officers take great pride in their equipment, training and professionalism during crisis incidents.

The Tactical Operations Team, with membership in the National Tactical Officers Association, consists of officers from the Flagstaff Police Department, the Coconino County Sheriff's Office, and four Flagstaff Firefighters who serve as team medics.

Flagstaff Firefighters serve as team medics under the direct supervision of the Flagstaff Police Department Operations Lieutenant and Division Commander. The Tactical Operations Team responds to hostage and barricaded person incidents and assists the Metro Narcotics Unit, Drug Enforcement Administration (DEA) and Alcohol, Tobacco and Firearms (ATF) with high risk warrant service. In addition to providing training on various topics to Flagstaff Police Department and other outside law enforcement personnel, team members received over 90 hours of training during monthly practice sessions.

Accomplishments

- The team responded to four high risk call-outs in 2011.
- In April the team assisted the Metro Narcotic Task force with a high risk search warrant at a local motel that involved multiple rooms.
- In November the team responded to three calls. Two of the call outs were to assist Criminal Investigators with the Coconino County Sheriffs Department. The team conducted two high risk search warrants on suspects wanted in connection with a burglary that resulted in multiple guns being stolen. The last search warrant resulted in the discovery of some of the stolen weapons.
- In November the team also responded to a local motel after officers discovered an armed bank robbery suspect was barricaded inside one of the rooms. The team secured the area while FPD negotiators attempted to talk to the suspect. After a three hour stand off the suspect took his own life.
- Team members designed and instructed an eight hour active shooter/rapid deployment training. This training was made available to all agencies in Northern Arizona and instruction was given to approximately 100 sworn officers.

Hostage Negotiations

Incidents involving barricaded subjects, hostage takers, or persons threatening suicide are stressful moments for law enforcement personnel who respond to them. Officers responding to these scenes quickly assess the totality of the situation, secure the area, gauge the threat to hostages or bystanders, and request additional units as appropriate. Crisis negotiators must establish contact with subjects, identify their demands, and work to resolve these tense and volatile standoffs without loss of life.

The five members of the Hostage Negotiations Team are on call to diffuse volatile situations through verbal communications with suspects. Officers assigned to this team are trained to work closely with the Tactical Operations Team and with the Coconino County Sheriff's Department Hostage Negotiations Team.

Accomplishments

The Team responded to two call outs in 2011, with one in the city limits when a bank robbery suspect was cornered in a local motel. The other call out was to assist Coconino County Sheriff's Department with a barricaded suicidal former deputy outside the city limits. Both incidents involved a weapon or threat of a weapon.

Members of the team attended one combined training session with the Tactical Operations and Explosive Ordinance Disposal Team to enhance familiarity with tactics and the capabilities of their equipment.



Detective Sgt Roberta Coons and Officer Jimmy Stalaker

Explosive Disposal Team

Explosive Disposal Team

The primary mission of the Explosive Disposal Team is to ensure the safety and well being of the members of the City's diverse communities as well as the safety of all public safety personnel who may be first responders to an explosive-related incident. The Flagstaff Police Department Bomb Squad has been serving the residents of Flagstaff since 1970. The team is comprised of 5 highly trained bomb technicians and are responsible for the handling, transportation and rendering safe of all explosive items located within the City and Coconino County.

The Explosives Ordinance Disposal Team is responsible for the identification, isolation, transportation and rendering safe of suspected explosives. This responsibility extends to the proper handling of abandoned explosives and chemicals that have outlived their life expectancy. The team also assists local agencies with explosives and the Tactical Operations and Hostage negotiations teams with barricaded suspects.

Accomplishments

The Explosives Disposal Team responded to 20 calls for service both inside and outside the City in 2011. These calls included 11 suspicious package or devices calls, four calls for old explosives or devices, two calls for explosive or

unknown chemicals, two drug labs and one post blast investigation. In addition, members of the team conducted numerous explosive destructions and inspections, sweep for bomb threats, security assignments and dignitary protection details.



Sgt Higgins assists Officer Coules into her bomb suit

In 2011, the Explosives Disposal Team completed two demonstrations for the Citizen's Academy, as well as classes for local organizations, businesses, schools and law enforcement agencies.

Explosive Disposal Team

The members of the Explosives Team are required to complete 16 hours a month of proficiency training, one 40 hour class a year and recertify every three years to maintain their certification.

In 2011:

- Two team members attended an advanced explosives training provided by the Federal Bureau of Investigations.
- Two team members attended the Large Vehicle Bomb and Post Blast Investigations course.
- One team member attended the National Bomb Squad Commanders Conference.
- One team member attended a Hazardous Device School and a re-certification class.



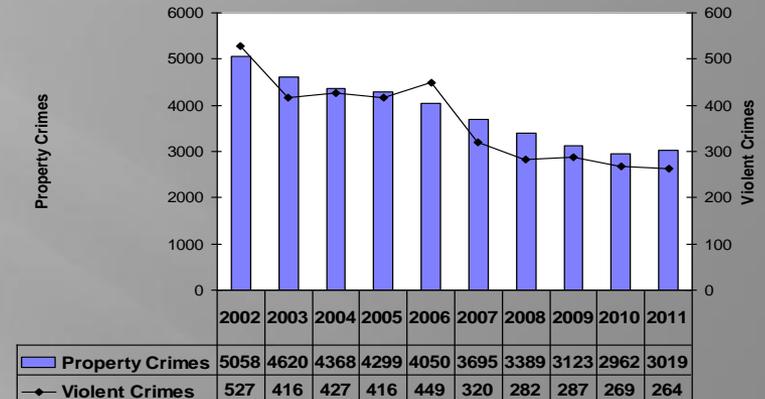
Officer Coules places explosive charge to gain access to the vehicles trunk.

Criminal Investigations

The Men and Women of the Criminal Investigations Section combat crime by conducting prompt, efficient and diligent investigations. Detectives use all available technological resources and traditional investigative methods to solve crimes, identify and apprehend suspects, locate missing persons and recover stolen property. By adhering to a community policing philosophy, members of the division form a partnership with crime victims and law abiding citizens to improve the quality of life in our community and interdict crime and disorder.

The Criminal Investigations Division comprised of a Lieutenant, two Sergeants and 14 Detectives is responsible for investigating felony crimes, deaths and missing persons. There is also a Crime Analyst assigned to the Criminal Investigations Unit. This officer tracks crime trends within the City and produces a weekly Intelligence Bulletin showing these trends. This assists the department in allocating resources to these affected areas in order to combat and reduce crime. Detectives were assigned 3,288 cases in 2011 with an overall clearance rate of 54.3%. Reducing the number of pending cases, while maintaining quality customer service, continued to be an important focus for the Criminal Investigations Division.

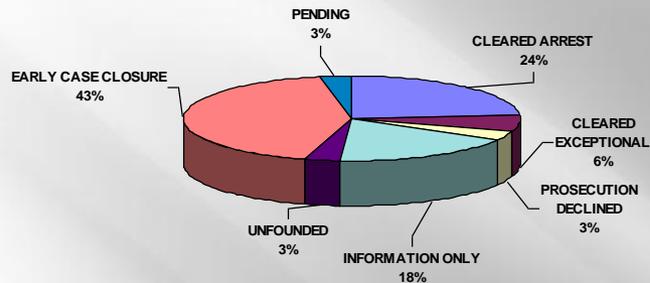
TEN YEAR COMPARISON OF PART ONE CRIMES



Three Year Comparison of Part One Crimes 2011							
CRIME TYPE	ACTUAL			% Change 2010 - 2011	Cleared 2011	% Cleared	
	2009	2010	2011			2011	2011
HOMICIDE*	4	6	0	-100%	0	0%	100%
RAPE*	43	37	41	11%	17	41%	41%
ROBBERY*	53	49	38	-22%	16	42%	20%
AGG ASSAULT*	187	177	185	5%	112	61%	75%
BURGLARY	303	227	235	4%	49	21%	21%
LARC THEFT	2728	2672	2717	2%	1005	37%	37%
GTA	92	63	67	6%	15	22%	35%
TOTAL VIOLENT*	287	269	264	-2%	145	55%	61%
TOTAL PROPERT	3123	2962	3019	2%	1069	35%	36%
GRAND TOTAL	3410	3231	3283	2%	1214	37%	38%
ARSON	18	21	24	14%	8	33%	33%

Criminal Investigations

Disposition of Cases Assigned to Criminal Investigations
2011



Homicide - Negligent Manslaughter

Detectives responded to a fatal accident located on E. Rt. 66 where an impaired driver lost control of his vehicle, striking another vehicle being driven by a local 21 year old male. The suspect driver was arrested and charged with second degree murder as a result of the accident, and was subsequently convicted of manslaughter at trial.

Attempted Homicide

Detectives were called to investigate a shooting where a subject was shot once in the chest following an altercation after a party. The victim received a single gunshot wound to the chest and survived. Follow up continues on this case.

Detectives received an indictment for 2 counts of attempted first degree murder after arresting a suspect for attempting to shoot 2 occupants in a vehicle that was passing by. No shots were fired due to the suspect's gun malfunctioning.

Detectives investigated a shooting that occurred in the area of the railroad tracks on east Route. 66 where the victim received 2 gunshots wounds and survived his injuries. A possible suspect has been identified in this case and follow up investigation continues.

Sexual Assault

Detectives were called to investigate a reported sexual assault that occurred in the area of old town. A suspect was located and arrested for the assault and subsequently indicted for one count of sexual assault.

Detectives were called to investigate a sexual assault against a female victim that occurred in the closet of a downtown bar. The suspect was located and after an interview by detectives he was charged with one count of sexual assault.

Detectives investigated a sexual assault and identified a suspect in the case. Through investigative techniques probable cause was obtained and it was learned the suspect fled to another state. The detective obtained an arrest warrant for the suspect and he was subsequently arrested and extradited back to Flagstaff to answer to the charges.

Criminal Investigations

Child Abuse

Detectives were called to investigate an allegation of child abuse of a 7 year old female victim. The suspect in the case was holding the victim against her will and in doing so caused injury to the victim. The injuries from the victim were documented in photographs and safe child exams were completed. The suspect was arrested for child abuse and other domestic violence related charges.

Detectives investigated a child abuse allegation of a 14 year old male victim. The father in this case was the suspect who got into a physical altercation with the victim and ultimately began choking the victim and picking him up by his neck. The victim had injuries to his neck which were photographed. The suspect was interviewed by a detective and admitted to choking his son. The father was arrested for child abuse.

Child Molestation

Detectives investigated a child molest case involving a 14 year old female. The victim in the case was staying in a local motel with other family members as well as a boyfriend of her older sister. During this time the sister's boyfriend (mid 20's) began to fondle the victim which eventually led to sexual intercourse. A safe child interview was conducted on the victim and disclosure was made. After the disclosure was made, the detective located the suspect and interviewed him, obtaining a confession. The suspect was arrested for

the crime.

Detectives were called out to investigate a child molest involving 7 year old twins (one male and one female). Mother of the victims had a live in boyfriend at the time and when the mother was away from the house, the boyfriend would play games which involved fondling the victims. Safe child interviews were conducted on both victims and disclosure was made. The case has been presented to the County Attorney's Office for review on charges.

Fraud

Detectives investigated a credit card fraud where hundreds of dollars of fraudulent charges were made on the credit card. The detective conducted research and identified a suspect who was also picked out of a photo line up by a witness. The detective interviewed the suspect and was able to obtain a confession from him. The case was sent over to the County Attorney's Office for charging.

Detectives investigated a theft and credit card fraud case. Detectives examined surveillance video from the local businesses where the fraudulent card was used. Through this investigation a suspect was identified and photo line ups where shown to the victims. The suspect was then located and arrested.

Burglary

Detectives were assigned a burglary case with no leads to follow up on. The detective assigned the case began researching a computer program called Leads Online for the reported stolen property. Through the detectives research he was able to develop two suspects and ultimately wrote a

Criminal Investigations

search warrant for their residence. While executing the search warrant, 57 pieces of stolen property were recovered from four different residential burglaries. The suspects were arrested for the burglaries.

In another case, Detectives were investigating burglaries that were occurring in storage lockers at a local facility. A suspect was developed in the case and multiple search warrants were executed and several pieces of stolen property were recovered. The suspect was linked to multiple storage container burglaries and approximately 30 vehicle burglaries. The suspect was arrested and is awaiting sentencing to Department of Corrections.

Other Crimes

Detectives assisted in the surveillance and arrest of a bank robbery suspect just prior to attempting to rob a local bank located on N. Highway 89. The suspect was believed to have robbed several banks throughout Northern Arizona and he was tagged as the “Bearded Bandit”. Detectives worked closely with the F.B.I. and Phoenix Police Robbery Detectives and this partnership resulted in the suspect’s arrest without incident.

Detectives investigated a fatal hit and run accident where a young female subject was struck by a vehicle as she walked on North Fourth Street. The suspect vehicle fled the scene and the female victim unfortunately

unfortunately succumbed to her injuries.

During the 2011 year detectives received and investigated an unusually high number of cases involving credit card thefts. After thorough investigation and by partnering with several other State and Federal agencies it was found that a majority of these cases involved a very sophisticated system where suspect would actually hack into business servers and obtained people’s credit card numbers. These numbers were then sold to unknown subjects all over the country and used to make fraudulent credit cards.

Additional Programs

Detectives continue to use CompStat methods to assist in crime mapping and conduct proactive property crime investigations.

Detectives started and maintain monthly community meetings, which are called FRAPA (Flagstaff Retail Asset Protection Association). During these meetings approximately 15 loss prevention agents and store managers from local retail stores share information with detectives in order to identify and apprehend frequent suspects in shoplifting cases. Through this partnership we are more able to reduce property crimes that occur at local retail shops and through collaborative efforts several arrests have been made.

Currently two detectives are assigned to the department’s Tactical Operations Team and one is assigned to the Negotiations Team. Another is assigned to the departmental

Criminal Investigations

Accident Reconstruction Team. Three detectives participate on the Coconino County Coordinated Community Response Team for Domestic Violence and Sexual Assault.

Detectives taught at the Citizen's Police Academy and continue to participate in the "Challenge Program" at the two local high schools. Several detectives are involved in a pool to provide educational presentations on a variety of topics at monthly community meetings. As a result, several presentations were given through the city on various topics including internet safety, identity theft and crime scene investigations.

Training

Detectives have received training in interview and interrogation, police involved shootings, suicide awareness prevention, computer forensics, death investigation, and intelligence. Several Detectives also received numerous hours of instruction in child abductions and how to respond to them. These same Detectives are also in the process of becoming part of a regional Child Abduction Response Team.

Silent Witness

The Flagstaff/Coconino Silent Witness Program has been a valuable crime-fighting tool since 1980. All funds for the program are donated, therefore the only cost to law enforcement is the time required to

administer the program. Two Patrol Officers, three Detectives and a Detective Sergeant coordinate the program and provide updates on unsolved crimes to the newspaper and other media.

Accomplishments

Silent Witness continues to maintain the website at coconinosilentwitness.org. The website is used to provide general contact information and allows tips to be submitted online. Unsolved crimes are also highlighted on the website for the public to view.

During 2011, Silent Witness received 99 calls, which solved 8 felony crimes and produced 7 arrests. The Silent Witness Board approved \$ 2,050.00 in awards to be paid to callers.

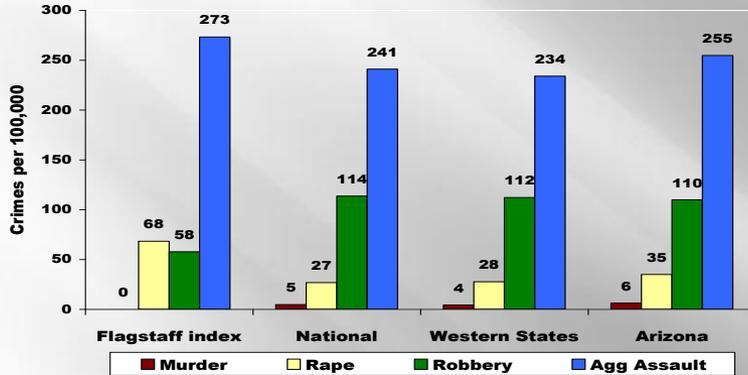
The Silent Witness program has recently made upgrades to the reporting system by subscribing to a web-based service called "Tipsoft." This service allows tips to be sent anonymously through different types of media. Tips can now be texted to 274637 (CRIMES) by initiating the text with "Flagtip" or visit the Silentwitness.org web site and follow the link to submit a tip online.

Silent Witness relies on a partnership between law enforcement, the media and the community.

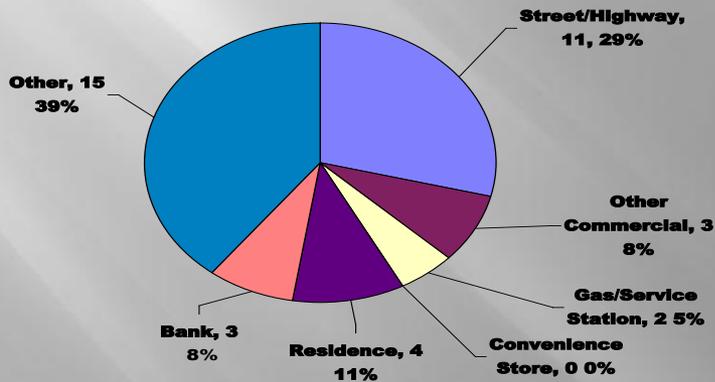
*We need your information,
not your name....*

Part One Crimes Per 100,000 Inhabitants

Violent Crimes Per 100,000 Inhabitants
Data derived from 2011 FBI Uniform Crime Report



Location of Robberies 2011



Detective Gene Shantz assists defense attorneys as they lay out a floor plan of the murder scene that occurred in 2010.

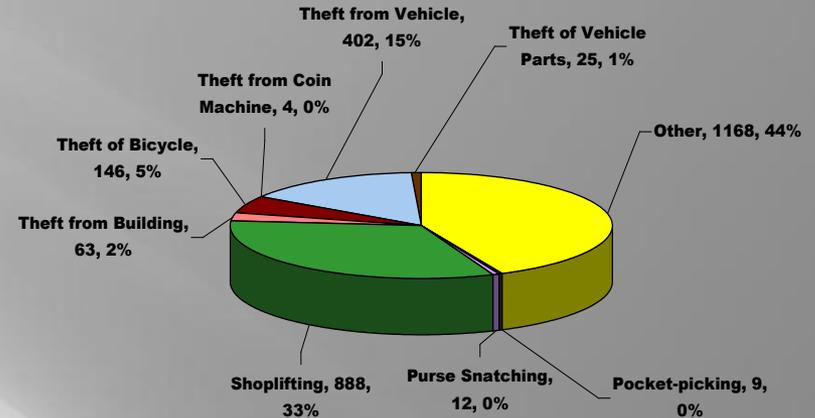
Criminal Investigations

Three Year Comparison of Thefts by Value and Type

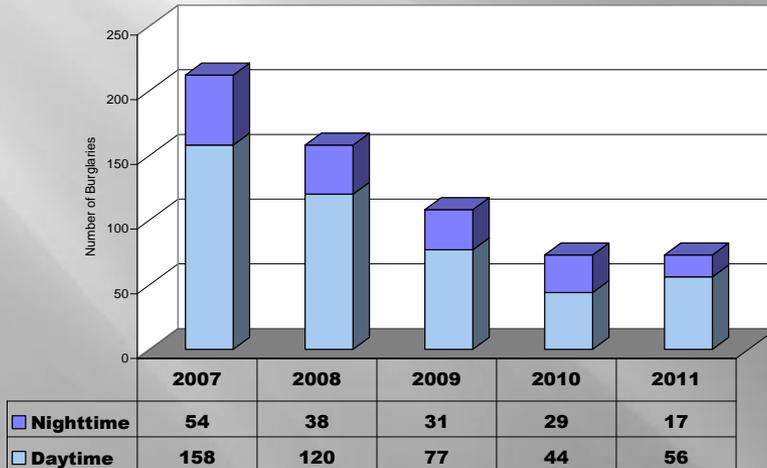
THEFT VALUE	NUMBER OF INCIDENTS				DOLLAR VALUE			
	2009	2010	2011	% CHANGE 2010-2011	2009	2010	2011	% CHANGE 2010-2011
\$200 and Over	540	629	648	3%	\$ 1,022,517	\$ 1,241,483	\$ 884,039	-29%
\$50 to \$200	517	468	519	11%	\$ 57,395	\$ 53,020	\$ 58,834	11%
Under \$50	1671	1575	1550	-2%	\$ 14,841	\$ 13,153	\$ 15,041	14%
TOTAL	2728	2672	2717	2%	\$ 1,094,753	\$ 1,307,656	\$ 957,914	-27%

THEFT TYPE	NUMBER OF INCIDENTS				DOLLAR VALUE			
	2009	2010	2011	% CHANGE 2010-2011	2009	2010	2011	% CHANGE 2010-2011
Shoplifting	908	821	888	8%	\$ 42,433	\$ 30,910	\$ 52,174	69%
From Vehicles	455	392	402	3%	\$ 121,884	\$ 202,756	\$ 134,330	-34%
Of Vehicle Parts	42	42	25	-40%	\$ 9,098	\$ 20,685	\$ 12,697	-39%
Of Bicycles	119	177	146	-18%	\$ 42,493	\$ 92,738	\$ 59,543	-36%
From Coin Machines	28	4	4	0%	\$ 2,927	\$ 500	\$ 2	-100%
All Other Thefts	1,176	1,090	1,168	7%	\$ 875,918	\$ 728,352	\$ 672,417	-8%
TOTAL	2,728	2,526	2,633	4%	\$ 1,094,753	\$ 1,075,941	\$ 931,163	-13%

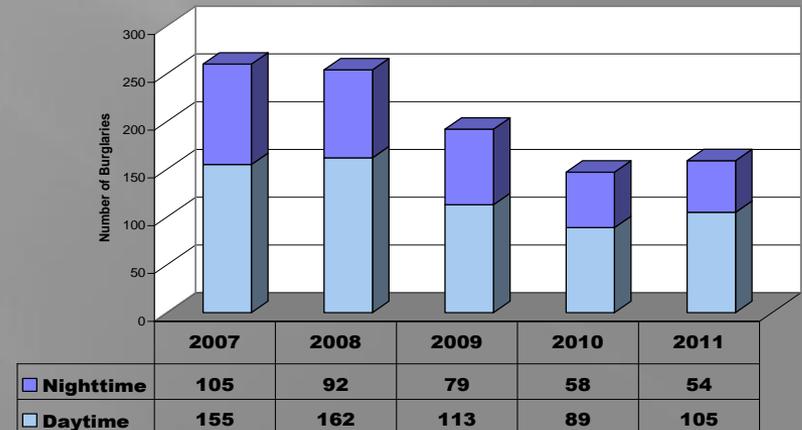
Frequency of Theft Types 2011

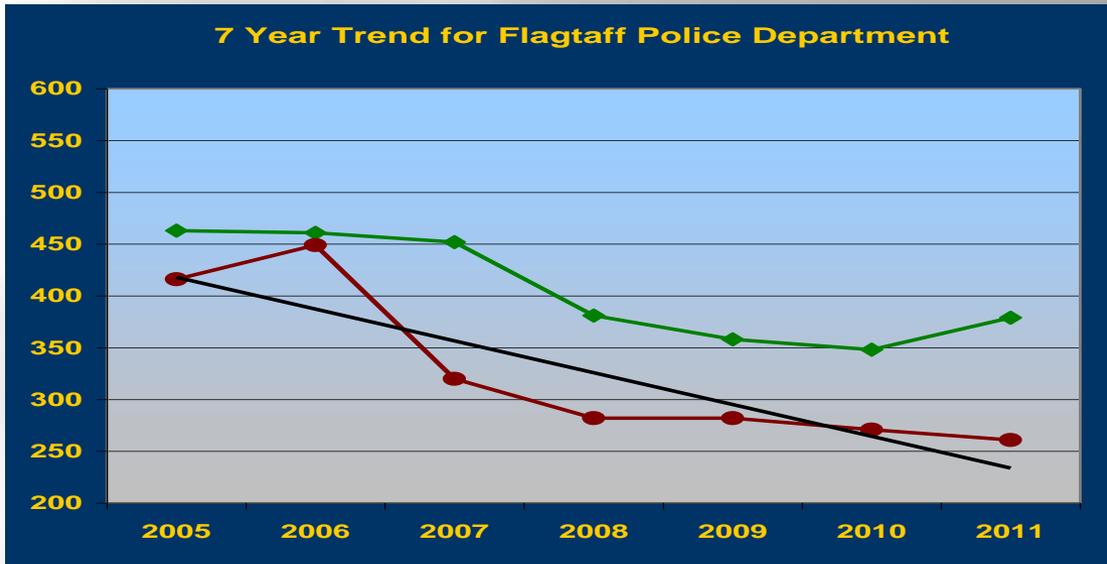


Five Year Comparison of Business Burglaries



Five Year Comparison of Residential Burglaries





- ◆ Vehicle Accidents
- Violent Crime
- Linear (Violent Crime)

-16% Reduction

-37% Reduction

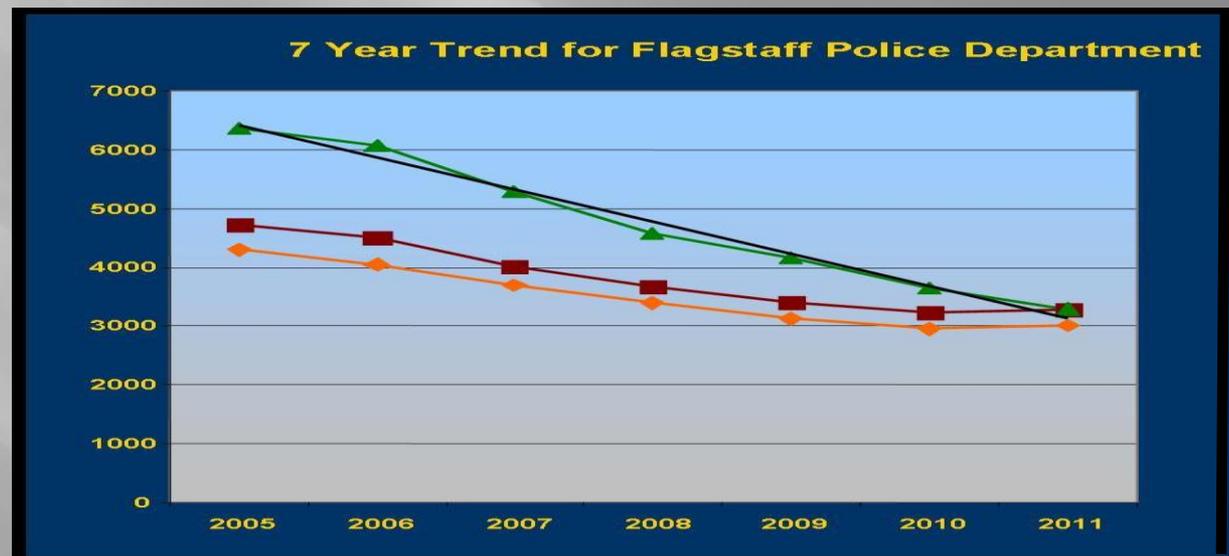


- ◇ Property Crime
- Part 1 Crimes
- ▲ Cases Assigned
- Linear (Cases Assigned)

-30% Reduction

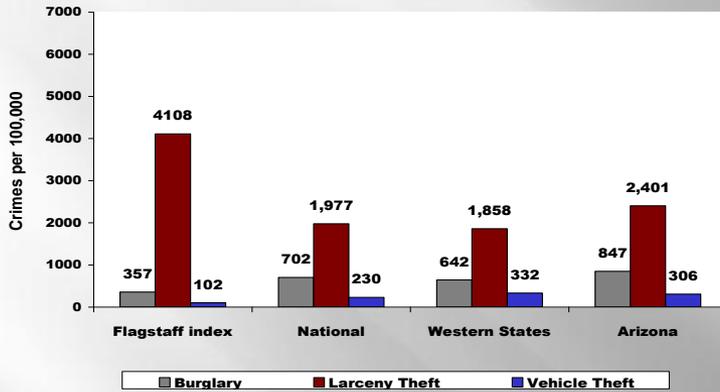
-31% Reduction

-48% Reduction



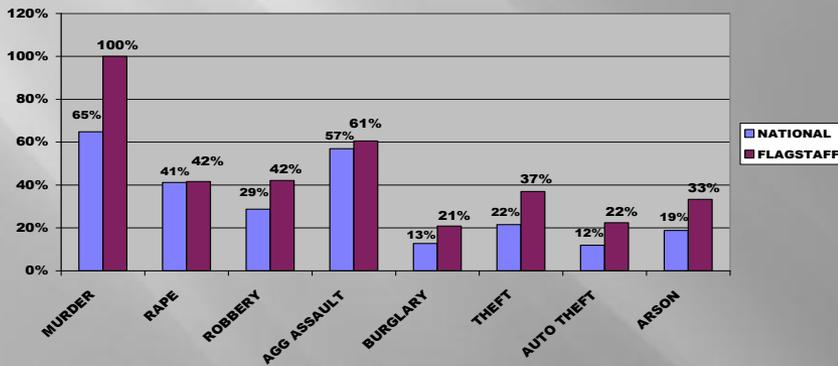
Part One Crime Per 100,000 Inhabitants

Property Crimes Per 100,000 Inhabitants
Data derived from 2011 FBI Uniform Crime Report

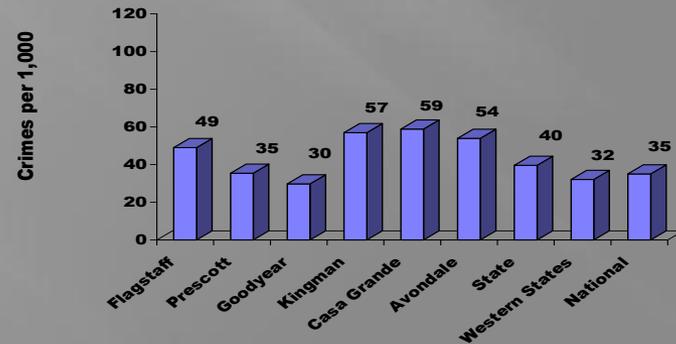


Detective Holland identifies items of evidence.

Percent of Part One Crimes Cleared
Flagstaff vs National Average
2011



Part One Crimes per 1,000 Citizens
Data derived from 2011 FBI Uniform Crime Report



Criminal Investigations

Street Crimes Task Force

The Northern Arizona Street Crimes Task Force (Metro) is a multi-agency investigative unit under a Governing Board comprised of the heads of the participating agencies. The task force consists of officers from Arizona Department of Public Safety, Coconino County Sheriff's Office, Flagstaff Police Department, Northern Arizona University Police Department and the Williams Police Department.

The two interstate highways in Coconino County provide a major thoroughfare for transporting contraband in all directions. Drugs are smuggled into the Tucson and Phoenix area to be disseminated, often through Flagstaff. The local Amtrak Train Station and the Greyhound Bus Station are also used for this purpose.

Aside from the agencies listed above, the task force works closely with federal agencies including the Federal Bureau of Investigations, the Bureau of Alcohol, Tobacco and Firearms, Customs, and the Drug Enforcement Administration. Significant funding for the unit comes from a Drug Interdiction Grant allocated from the Arizona Criminal Justice Commission. A secondary outside source of funding comes from the Coconino County Rico account. All the Metro officers are currently also members of the FBI Safe Trails Task Force, which grants the officers federal arrest authority and the ability to investigate crimes on our adjacent reservations.

The continued cooperation of all the above-listed agencies with the Metro task force enables local

officers and agents to continue to be effective in the investigation and interdiction of those involved in the transportation and sale of illegal drugs, guns, and various street crimes.

In fiscal year 2011, Metro investigators served 24 search warrants, made 115 arrests, seized 6 vehicles, 12 guns, and \$20,237 in currency. Over the course of the year agents seized 88 grams of heroin (\$10,560 street value), approximately two pounds of cocaine (\$59,000), 224 grams of methamphetamine (\$29,000), and numerous other drugs including hallucinogenic mushrooms, crack cocaine, ecstasy, methadone, and a multitude of prescription medications.

Investigative Highlights

In the spring of this year, Metro agents received information regarding multiple drug dealers operating out of a local motel. Investigators were able to cultivate sources and purchase methamphetamines from five dealers located at the motel. At the completion of the month long investigation, all five drug dealers were taken into custody with search warrants being served at the motel. This investigation resulted in four of the subjects receiving multiple year prison sentences and the fifth subject completing an alternative program.

In the summer of this year, Metro received information regarding a street level drug dealer who was involved in the theft and burglaries of bicycles and equipment. Investigators were able to develop a source and was able to obtain enough information to obtain a search warrant for the

Street Crimes Task Force

residence of the subject. With the assistance of the Criminal Investigations Division, Metro served the search warrant and located a bicycle “chop shop” at the location. The subject was arrested and later linked to multiple burglaries and theft within the Flagstaff community.

During the year of 2011, Metro officers investigated three clandestine methamphetamine labs within the Flagstaff area. Two of the investigations resulted in the arrests of two subjects from the Midwest. One of the subjects was wanted in Ohio for the manufacturing of methamphetamines in that area.



Officer Coules processes a methamphetamine lab.

Drug Warrants, Arrests and Seizures

	2009	2010	2011
Search Warrants	31	33	40
Arrests	139	142	121
Seized Vehicles	11	6	4
Seized Guns	27	31	17
Seized Currency	\$46,200.60	\$118,389.20	\$77,216.00
Heroin	52.71 Grams	248.81 Grams	100.91 Grams
Cocaine	626.58 Grams	76.9 Grams	43.7 Grams
Crack Cocaine	0	103 Grams	1 Gram
Methamphetamines	588.84 Grams	650.6 Grams	238.73 Grams
Mushrooms	198 Grams	11 Grams	14.15 Grams
Ecstasy	44 DU	7 DU	43 DU
Hash	16.3 Grams	10.9 Grams	19.91 Grams
Hash Oil	0	4 Gallons	0
LSD	0	23 DU	96 DU
Marijuana	290.54 Lbs	203.85 Lbs	7.29 Lbs
Marijuana Plants	237 NP	118 NP	104 NP
Spice/King Karma	0	0	4.3 Grams



Seized Marijuana Grow

Community Relations



Public Information Officer, Sgt. Jackson, conducts a media release.

Positive community relations and excellent customer service are the responsibilities of every employee of the Flagstaff Police Department. However, certain areas demand more attention and time than field officers can provide. The Sergeant

and two officers of the Community Relations Division promote a positive image of the department, release public information on a timely basis, facilitate the volunteer program and coordinate department-wide training.

Senior field officers rotate into the Community Relations office for a two year assignment after completing two weeks of Drug Abuse Resistance Education (DARE) training. Officers selected must possess excellent writing skills, people skills, public speaking skills and have a special interest in positive interaction with the youth of Flagstaff.

In 2011, Officers Carl Halperin and Rebecca Kiener continued to bring many years of experience to the classroom. In addition to the structured D.A.R.E. curriculum, these officers were often asked to present information to our community's youth on topics like bullying, peer pressure, honesty, gun safety, and the proper use of 911. They also worked with school employees on special projects, field trips, and participated with Teen Court through the Coconino County Superior Juvenile Court.

The Public Information Office distributed 612 press releases to radio, television and print media in 2011. Sgt Jackson and other department personnel granted hundreds of television and radio interviews about major traffic collisions, criminal activity, community policing efforts, police community partnerships

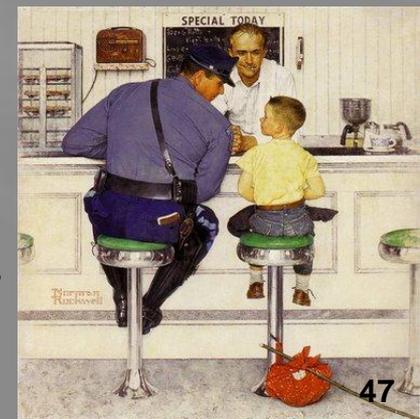
and other quality of life issues. Police personnel conducted approximately 75 special events and safety presentations in 2011.

Responsibilities of officers assigned to the Community Relations Division includes:

Early alcohol and drug abuse prevention education through the D.A.R.E. program. Officers partner with community service organizations such as the Coconino County Health Department, Flagstaff Unified School District, Citizens Against Substance Abuse (CASA), City of Flagstaff Parks and Recreation Division, the YMCA, and Arizona National Guard Drug Demand Reduction staff, to offer a wide variety of programs that teach positive choices.

As their schedules permit, these officers assist with the distribution of crime prevention and public safety information through presentations and the staffing of public relations booths. Events in 2011 included the Coconino County Fair, Northern Arizona Home Show, Celebrate Youth Day, Citizen's Police Academy, Hospice Fair of Life, National Night Out, Red Ribbon Week, the CASA Challenge, Flagstaff Art Walk and other events attended by hundreds of community members and out-of-town visitors.

Community relations officers assisted field personnel with Block Watches by providing supplies, informational materials, and special speakers and by staffing neighborhood events. In addition, these officers supported and often times staffed various presentations



Community Relations



to community education meetings hosted by the department in support of the Community Policing mission.

Responsibilities of the Community Relations Sergeant include:

Timely and accurate dissemination of information on criminal activity

and public safety through a cooperative partnership with local, state and national news media. Schedule, prepare and deliver numerous special safety or prevention presentations to organizations and community members. Scheduled, prepared and delivered information to many groups at Northern Arizona University, Coconino County Community College and a host of other organizations needing presentations on Flagstaff Police Department policies, procedures and responses to crimes and quality of life issues.

Organize, schedule, staff and implement safety awareness booths for community events such as the Northern Arizona University Home Show, Coconino County Fair, Celebrate Youth Day and National Night Out.

Partner with community organizations and the City Human Resources Department to identify and recruit qualified applicants for available positions within the department. This includes attending numerous career fairs each year.

D.A.R.E. – 2010/2011 School Year

Adolescents are susceptible to drug/alcohol abuse because it gives them a false sense of independence, rebellion, and maturity. Drug Abuse Resistance Education aims to reduce

these risks by providing children with knowledge, positive attitudes and the skills needed to make healthy decisions.

D.A.R.E. began in 1983 as a joint effort between the Los Angeles Police Department and the Los Angeles Unified School District. The program has spread to all fifty states and a number of foreign countries, and the United States Department of Defense has implemented the program in their schools throughout the world. The 10 week curriculum includes a number of learning and training standards and a decision matrix.

The Flagstaff Police Department and the Flagstaff Unified School District have provided D.A.R.E. instruction to every fifth grade student and some private or charter school students since 1987. In addition to approximately 600 hours of classroom instruction, countless hours are invested in lesson plan preparation and assisting with other school activities not directly related to D.A.R.E.

At the conclusion of each D.A.R.E. session, parents, city officials, school board members, the executive director of CASA and police administrators attend the graduation ceremony. Two graduates are selected from each class to read their D.A.R.E. essay and receive a medal of recognition. In the twenty-two years of the Flagstaff D.A.R.E. program, nearly 25,000 students have participated.



Cpl. James reads to kindergarten students

Community Relations



Red Ribbon Week

The annual Red Ribbon week kick off carnival and drug prevention rally was held in November.

Throughout the week uniformed police officers, NAU Athletes, other positive role models visited classrooms and spoke to students about making good decisions and living drug-free lives. The event culminated when over 1,400 students wearing red ribbons attended an NAU football game free of charge. At halftime they joined police officers and athletes on the field to repeat the “Drug Free Pledge.”

Citizens Police Academy

The Flagstaff Citizen’s Police and Sheriff’s Academy, a ten-week, 13-class program designed to facilitate communication between law enforcement personnel and interested citizens, is becoming increasingly popular each year. Two academy’s were held in 2011 with a total of 60 students. Topics of instruction cover many facets of law enforcement, including narcotics enforcement, Law & Legal, DUI detection and prevention, investigation of felony crimes, the County and Juvenile Correctional systems, field trips to the State Crime Lab, and the shooting range. Presenters range from the Chief of Police to street officers. Members of the Coconino County Sheriff’s Office give a presentation on search and rescue while the Department of

Public Safety presents information on drug interdiction, highway safety, and the use of canines in law enforcement.

National Night Out

Approximately 1,000 community members attended the thirteenth annual Northern Arizona National Night Out celebration in Wheeler Park. Target, CASA, the Yavapai Broadcasting station, the Flagstaff Community Band and local grocery stores partnered to sponsor this successful and upbeat event. Officers assigned to specific neighborhoods staffed booths containing maps of the area, resources available and provided one-on-one interaction between residents and “their” officers. Public safety information and resource booths were staffed by the Flagstaff Police Department,, Flagstaff Governor’s Alliance Against Drugs, Pepsi, CASA, Target, City of Flagstaff Parks and Recreation, Victim Witness Services for Coconino County and several others.



Sgt. Mansfield speaks with community members at National Night Out. .

Community Relations



Volunteer, Gary Jimenez

Community Volunteer Program

As competition for city funding becomes more intense, the police department is becoming more dependent on volunteers to assist

both sworn and civilian staff. Community volunteers donated 1,824 hours in 2011, providing disabled parking enforcement, leash law awareness, pawn tracking, evidence/property services, records, public relations, sex offender notifications and assisting the detective section. Volunteers were essential in the success of the Northern Arizona Law Enforcement Toy Drive which provided 300 families, 1 orphanage and multiple community centers with toys in 2011. The volunteers continue to bring a wealth of experience and energy to the program and are a vital part of the Flagstaff Police team.

NAU Home Show

The Flagstaff Police Department hosted a crime prevention and public safety booth at the NAU Home Show. CASA donated a space which the Flagstaff Police Department and the organizations listed below quickly filled with public safety, crime prevention, drug abuse, alcohol and tobacco use prevention information.

- * Citizen's Against Substance Abuse
- * Community Emergency Response Teams
- * FPD Civilian Volunteer Program, DARE, and the Citizen's
- * Police Academy
- * "Watch Your Car" program

Volunteer Chaplains

Flagstaff Police Department Volunteer Chaplains Bob Norton, Mel Brewster, and Larry Monteverde bring extensive pastoral care and counseling experience to share with our department. They regularly participate in riding along with our patrol officers seeking to be available and responsive to the needs of officers and their families. They are also key members of the Critical Incident Stress Management (CISM) Team which addresses traumatic events experienced by our officers and our civilian staff.

Our chaplains continue to engage in training specific to the task. The department chaplains regularly attend CISM trainings and conduct local in-house training with local agency members of the CISM Team. Serving and training makes for excellence.



*Chaplain B. Norton
Officiates Chief Cooper's Funeral*



Community Relations

Officer Kiener

Shop with a Cop Program.

Northern Arizona Law Enforcement Toy Drive

During the 13th Annual Northern Arizona Law Enforcement Toy Drive held in November and December, approximately 3,500 toys were collected and purchased using monetary donations and distributed to 782 needy children. Civilian volunteers, off-duty officers and their spouses staffed the toy collection booth at the Flagstaff Mall. Participating agencies include Sedona PD, Winslow PD, NAU PD, Williams PD, the Coconino County Sheriff's Office, Department of Public Safety, AZ Game and Fish and the U.S. Forest Service.

Training

Flagstaff Police Officers and Reserve Officers received over 19,930 hours of mandatory and specialty training in 2011. The Training Coordinator schedules training for staff and generates training bulletins and monthly reports. Mandatory training included the basic police academy, the field training officer program and weekly roll call training sessions. Each recruit attends an 18-week Arizona Peace Officer Standards and Training (POST) approved basic law enforcement academy at an off-site facility. Those who successfully complete the basic academy training participate in a

16-week Field Training Officer (FTO) program. The FTO program consists of a one-week orientation, four phases of training taught by different instructors, and a one-week assignment in the criminal investigations section.

Additional training that Police personnel participated in during 2011 include:

- * Leadership in Police Organizations
- * Advanced Collision Investigations
- * Search Warrant Writing
- * General Instructor
- * International and Domestic Terrorism
- * Child Abduction Response
- * Fraudulent Document Recognition
- * Domestic Violence Dynamics
- * Advanced Roadside Impaired Driver Enforcement
- * Street Crimes
- * Interview and Interrogation
- * Drug Investigations for Patrol
- * Auto Theft Investigation
- * Homicide Investigations
- * Explosive Devices Training
- * Legal Spanish for Law Enforcement

Support Services

**Deputy Chief
Josh Copley**



AD HONOREM

**Communications Manager
Jana White**

**911 Communications Center
5 Supervisors
25 Dispatchers**

**Special Services Supervisor
Greg Hartman**

**2 Evidence Technicians
1 Property Control Coordinator
1 Parking Control Officer**

**Support Services Supervisor
Irene Hunkler**

**Records
1 Supervisor
10 Administrative Specialists**

Communications

Members of the Consolidated City and County Communications Center provide law enforcement, fire and emergency medical dispatch to an immense geographic area. By combining quality people with modern technology, the Flagstaff 911 Communications Center maintains a consistently high level of service. The *Intergraph Public Safety Computer Aided Dispatch (CAD)* system combines mapping and agency unit identification in a dispatching format that enhances public safety agency response types and times. This new generation of CAD also allows dispatchers to "see" police and fire units in the field. Staff access state and national computerized databases for law enforcement purposes. Because the Center is a showplace for state-of-the-art technology and interagency cooperation, we host numerous tours and site visits from local groups and outside agencies interested in our consolidation model and technological solutions.

Accomplishments

The Communications Center hired and continued training 23 Emergency Communications Specialists, two Call Takers and five Communication Supervisor positions in 2011. Staff answered 61,862 911 calls, 241,181 non-emergency telephone calls, and 68,102 calls for service were dispatched to law enforcement and fire units.

City and County GIS staff continued to work with our on-site GIS employee on regular installs of fresh iterations of the CAD map. This map is utilized by Communications to assist public safety responders answering 911 and all other call activity as they travel to the location of an incident in the most timely manner. Map enhancement is an ongoing priority affecting the efficiency and accuracy of call responses.

Staff from each 911 Center in Coconino County, the Arizona State 911 Office, and City and County GIS groups continued to meet regularly in 2011 for information sharing, planning and problem solving, to continue to provide excellent 911 services.

Quarterly Communications Users Group meetings continued in 2011. This group actively assists staff with the direction and architecture of the 911 Center and the current and long-range planning process.

The Emergency Communications staff continued to participate in the Coconino 911 re-addressing project. This project is designed to bring Coconino County into address compliance in anticipation of 911 Phase II. The projection is for Coconino County to be Phase II operational in the fall of 2013.

Communications

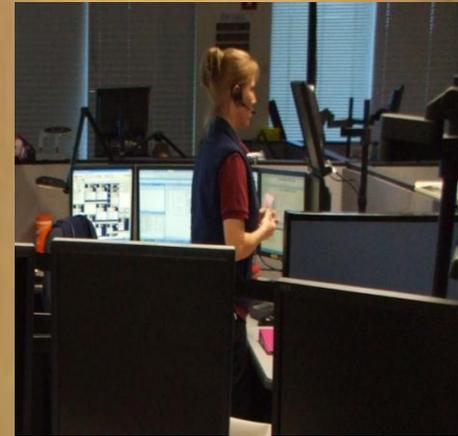
2011 saw the implementation of the new 800 MHz P25 digital public safety & city operations radio system. The project implementation process was in full swing throughout the year with the goal of having a fully implemented radio system by January 2012. The old radio system's 2 tower antenna array made it vulnerable to extreme weather conditions on Mount Elden that caused partial outages and reliance on one tower for city wide as well as NAU coverage. The new 4 tower antenna array has built in redundancy that will make it highly resistant to weather related disruptions in service. To promote true interoperability, the new radio system will also have dual band capability in the VHF spectrum so that public safety employees in Police and Fire Division may communicate directly with Sheriff's Deputies as well as personnel from outlying Fire Departments.

In October 2011, new mobile radios were installed in most Police and Fire response vehicles. Additionally, the first phase of needed improvements to the floor and console equipment in the 911 center was completed. The project in Communications was completed in November 2011.

The new 800 MHz system will assure secure and dependable emergency communications among all public safety personnel including Flagstaff and the surrounding vicinity for many years to come. The replacement of the public safety radio system is vital to the public safety mission of our community.



*Emergency Communications Supervisor
Michelle Tozer*



*Emergency Communications Specialist
Cyndy Seaver*

Records

The consolidated Flagstaff Police Department and Coconino County Sheriff's Department Records Division is an essential component of the police department. Ten Administrative Records Specialists and one Records Supervisor staff the section. It continues to be the central repository where all City Police, Coconino County Sheriff and Coconino Detention Facility reports are received, stored, and disseminated in both paper and electronic formats. Information is entered into the Intergraph Public Safety Records Management System and hard copy documents electronically scanned and attached to allow both on and off-site criminal justice staff to view or reproduce reports from their local workstations. Detailed electronic information is now available on over 1,912,850 calls for service, over 373,917 incident and crime reports, 261,096 vehicles, 201,525 arrests, and 153,177 jail bookings.

The Records Staff continues to become more familiar with new technology and more accustomed to managing electronic documents. Staff reviews and conducts the final approval process for all incidents, arrests and citations electronically submitted by officers through the Records Management System.

Our Records Management System (RMS) software is shared with numerous Northern Arizona law enforcement agencies, including Northern Arizona University Police Department, Coconino County Sheriff's Department and

Detention Facility and Williams Police Department. Staff from these and many other local criminal justice agencies (i.e. City Court and Prosecutor, Adult Probation, Gang Intelligence and Team Enforcement Mission (GITEM) and the Bureau of Alcohol, Tobacco and Firearms) has immediate electronic access to the RMS/I-Leads system.

Records staff produce monthly statistical reports for department staff, private citizens and FBI crime reporting. The Support Services Supervisor is designated as the department's System Security Officer (SSO), responsible to ensure that the Police Department's network and personnel are in compliance with all applicable laws, rules, regulations, policies and procedures governing the numerous national criminal justice information databases. The Flagstaff Police Department is committed to ensuring that the source data we submit for the Central State Repository and for FBI Uniform Crime Reporting is accurate and comprehensive.

Accomplishments

Records handled over 28,500 Police and Sheriff's reports and 7,240 jail booking records in 2011. Over 31,000 reports were entered into the computer database and approximately 43,769 were disseminated to the public and criminal justice agencies.

Records

CopLogic Online Reporting

Since June 2010, the Flagstaff Police Department has offered an online reporting system for certain types of reports. CopLogic Online Reporting is a web-based application that allows citizens to file a police report from their home or office, without having to call or come to the police station. Once the report is submitted, an officer reviews it to determine if it meets the criteria established for reporting an incident online. The officer then either approves the report and it is uploaded into the department's Records Management System or the report is rejected back to the citizen with instructions for filing the report either over the telephone or in person at the police department. Currently the types of incidents that can be reported online are Lost Property, Harassing Phone Calls, Criminal Damage to Property/Vandalism (excluding Graffiti), and Theft of property valued at less than \$1,000. In addition, harassing phone calls, criminal damage and theft reports must have no known suspect. Since the program's inception, 317 reports have been filed online, with 182 reports being approved and uploaded into the Records Management System.

Cop Link

Since October 2010, the Flagstaff Police Department has been using Cop Link. Cop Link is a software program that organizes and rapidly analyzes vast quantities of structured and seemingly unrelated data, currently housed in various incompatible records management systems,

over a highly secure intranet-based platform. Groups of law enforcement agencies are able to consolidate, share and identify valuable information from each other's databases and criminal records. Cop Link allows officers and detectives to quickly and easily view the results of sophisticated analysis from complex data searches that uncover hidden relationships and associations across multiple database sources.

E-Citation

The Flagstaff Police Department in conjunction with the Flagstaff Municipal Court implemented an electronic citation program. Using handheld devices, officers are able to scan a person's personal information from their driver's license and enter charges that will appear on a citation. The officer can print a copy of the citation at that time to give to the citizen. Upon returning to the police station, the officer docks the handheld device and the information are imported into the Records Management System. Records personnel then perform quality assurance of the information listed on the citation. Citation information is also electronically submitted to the court. At this time there are 15 handheld devices available for officers to use. In 2011, 3733 citations were submitted using the e-citation program.

Crime Reports

CrimeReports.com is an internet-based service which is free to the public and allows citizens to access a website and view

Records

crime locations and general crime trends within their community. CrimeReports.com publishes incident-level crime data provided by the Flagstaff Police Department and makes that information searchable by area, date, and crime type. The service also includes a basic analytics component, giving both law enforcement agencies and the public an easy-to-read snapshot of crime at the neighborhood level. Users may sign up to receive e-mail alerts on specific crime types within a certain geographic area. During the 2011 calendar year, 4,404 alerts were sent out to citizens who had signed up for the service. CrimeReports reported that there were 6,101 visits to the Flagstaff Police Department's website seeking crime information for the city during 2011.

PoliceReports.US

The Flagstaff Police Department uploads accidents and some incident reports to PoliceReports.us, making it possible for citizens to go online to purchase copies of redacted reports. This service allows anyone with access to a computer to purchase a report without mailing a request or making a trip to the police department. Insurance companies requesting copies of accident reports can also purchase reports through this service. Types of reports available include accidents, informational reports, and most misdemeanor incident

incident reports. The website offers an easy-to-use step-by-step procedure to search for a desired report and to purchase it using a credit card. In 2011, 1,793 reports were sold online through PoliceReports.US to individuals and insurance companies

Livescan Fingerprint Machine

The Flagstaff Police Department utilizes the Live Scan ID 500 fingerprint system, eliminating the need to do fingerprints by manually rolling a person's fingertips on an ink pad. Quality checks within the equipment provide immediate feedback to the user regarding the quality of the fingerprints eliminating rejections when the fingerprints are sent to the FBI or the Department of Public Safety. The equipment sits on a desktop in conjunction with a laptop computer. The system automatically senses the placement of the finger, capturing the image only if it meets predetermined quality criteria, all without manual intervention and additional steps or keystrokes. Records Section personnel are available to provide fingerprinting services seven days a week.

Special Services

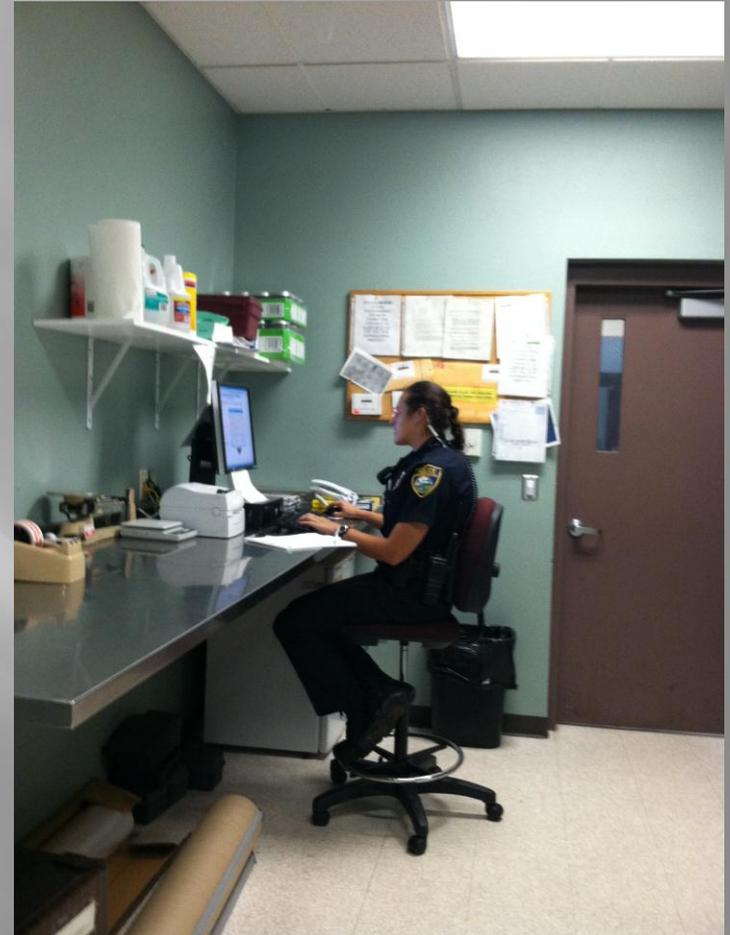
The Special Services Section is charged with evidence impound, storage and disposal, parking control, abandoned vehicle abatement, central supply and distribution, intoxilyzer maintenance and quality assurance, and the maintenance and operation of one central and three off-site Police Department facilities. The Special Services Supervisor is responsible for the management of the department's capital assets, developing and administering the annual budget, procurement, inventory control, and vehicle fleet management.

The Evidence Section maintains the integrity and chain of custody of all evidence and property that comes into their possession in accordance with state laws, city ordinances and departmental policies and procedures. Items received by the Evidence Section includes cash, jewelry, guns and other weapons, narcotics, vehicles, bikes, and biological evidence.

Accomplishments

The Evidence Section received and processed 15,655 items of evidence which were logged in by officers, agents and detectives for case investigation and prosecution . 1,610 items were returned to their owners and 10,508 items were destroyed. 1,275 items of evidence were submitted to the Arizona Department of Public Safety Northern Arizona Crime Laboratory for scientific analysis.

Property Control serves as the department's Central Supply, Fleet Operations and Asset Management division. All department vehicle repairs, maintenance, assigned equipment and operating supplies are handled by Property Control.



Officer Jenkins logs property into evidence

Special Enforcement

Parking Services

The Flagstaff Police Department employs one Parking Control Officer. This civilian officer is tasked with ensuring public compliance with parking regulations such as handicap zones fire lanes and two hour parking zones throughout various city streets and parking lots. The primary focus of this enforcement is directed towards the downtown area of the city.

Parking Control issued 3,538 citations for parking violations in the downtown business district. Parking Control also coordinated the removal of 20 junk or abandoned vehicles as part of the City's Vehicle Abatement Program.

Nine vehicles were immobilized ("booted") when their owners had numerous unpaid parking citations and failed to pay the balance. When all fines, fees and surcharges were paid to the City's Collections Division, the vehicles were released to the owners.



Parking Control Officer Shalaine Bigler

Animal Control Services

The Animal Control Section is a civilian position staffed by Animal Control Officer John Marciniak. The Animal Control Officer provides an invaluable service to the community by ensuring that neighborhoods are free of stray or potentially vicious animals, both domesticated and wild. The stray animals are taken to the Coconino County Humane Shelter in hopes of finding their true owners. In addition, he investigates cruelty to animal complaints to ensure that domesticated animals are treated humanely as set forth by law.

In 2011, Animal Control Officer Marciniak apprehended and transported 748 animals to the Coconino County Humane Shelter and issued 33 citations. In addition, he investigates cruelty to animal complaints to ensure that domesticated animals are treated humanely as set forth by law.



Animal Control Officer John Marciniak

Information Services

The Flagstaff Police Department prides itself on providing the best available networking infrastructure and telecommunications, radio and law enforcement technology for peak operation and efficiency. The Intergraph Public Safety (IPS) Records Management and Computer Aided Dispatch (CAD) software are state-of-the-art interactive public safety systems. The rugged Panasonic laptop computers used by our officers are specially designed to endure the rigors of the patrol environment and provide officers with a valuable tool to serve and protect the public.

An intergovernmental agreement between the City and Coconino County calls for Coconino County Information Technology (IT) staff to perform all Police IT services and for Police personnel to utilize the County computer network. County IT also coordinates the purchase of computer hardware and software and assists our agency with future planning for IT needs. Finally, IT staff is the liaison between the Police Department, Coconino County, City of Flagstaff Information Services Divisions and other city, county, state and national information database systems staff.

Accomplishments

The Flagstaff Fire Department utilized the knowledge and skills of the Coconino County Sheriff's Office IT staff to help determine and redraw existing Emergency Service Zones to further improve response times to the citizens of Flagstaff by the Fire Department. This project included creating a two mile and a four-and-a-half mile response area or buffer, based on road network distances, and then overlaying those results on the previous 6 months (January 2010 through June 2010) point data of all the calls in the Flagstaff city limits. The Fire Department was then able to direct the IT staff as to how the new ESZ boundaries should be drawn out based on the experiences of the Fire Department regarding their station teams and the equipment at each station.

I/LEADS Reporting

In 2011 members of the LEAF IT department developed several reports for the Communications Manager and Support Services Supervisor allowing them to extract managerial data from our Management Information Systems; CAD and I-LEADS, for statistical and Computer Statistics (CompStat) reporting. Reports developed include the Patrol Officer Availability Report, the CAD Supplemental Information Report, the I-LEADS Supplemental Report, the Events by Event Type Report, the I-LEADS Repeat Offender Report, the Arrest/Incident Check and CAD Calls for Service Report. The IT staff also converted the Intergraph I-Page system from analog modems (TAP) to email (MAPI) allowing all departments to receive pertinent information via their cell phones, eliminating the need for pagers.

The LEAF IT department assisted in troubleshooting the GPS/AVL which is a feature on mobile data computer (MDC's) devices that tracks the patrol vehicles current location allowing the Emergency Communications Specialists to know the location of each officer. This information is recorded and available indefinitely for playback.

In addition to the accomplishments above the Coconino County Sheriff's Office IT staff has maintained the current information technology infrastructure, information systems including databases for CAD and I-LEADS, completed 1562 Flagstaff Police and Fire Department work requests, repaired, replaced and upgraded multiple desktops and servers including all network equipment. The Data Integrity Specialist merged records that included duplicate names, dates of birth, social security, driver license numbers and locations.

Information Services

Century Link 911 and Vela Map:

The LEAF IT department started their year long dispatch project that began with the migration path from an analog 911 systems to the digital 911 system. The system required the reconfiguration of the computer room and both systems to be operational during the migration and cutover. IT staff worked with Century Link to relocate network cabling and reroute power; all new cabling was installed. The reconfiguration of the computer room had to accommodate new computer rack cabinets, servers, telephone installations, routers and switches. New cabling was installed in the dispatch facility including power sources and new systems. After cutover, all desk tops and old telephone equipment was relocated and removed from the dispatch center.

Dispatch computer room cabling/electrical:

The LEAF IT staff installed new cabling which lead from the computer room into the Emergency Communications Center. All cabling was removed from the Emergency Communications Center's ceiling and new cabling was installed under the raised floor.

Console equipment:

IT staff worked with Creative Communications to install new console equipment and computer systems. IT staff also worked with Motorola to relocate servers, radio equipment, replace network cabling and reroute power.. The reconfiguration of the computer room had to accommodate new computer rack cabinets, servers, phone installations, routers and switches. New cabling was installed in the

Emergency Communications Center including power. This required that the legacy system and the new system run simultaneously until cutover.

Net Motion and Citrix:

IT staff also upgraded a new version of Net Motion and Citrix. This required upgrading all Mobile Data Computer's (MDC's) for the Flagstaff Police Department and the Coconino County Sheriff's Office This required the expansion of the Citrix server in order to accommodate the installation of the Sheriff's Department MDC installation.

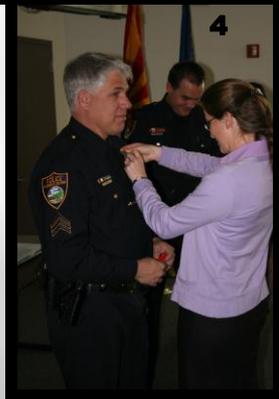


IT Manager Larry Zamora and IT Tech Scott George work on the rebuild of Dispatch.



Promotional Ceremony 2011

Chief Treadway Congratulates Employees on a Promotion Well Deserved.....



- 1. Gene Shantz promoted to Sergeant.
- 2. Valerie Hernandez promoted to Communications Manager.
- 3. Jared Wotasik promoted to Corporal.

- 4. Mr. & Mrs. Shantz at badge pinning ceremony.
- 5. Aaron Kimmel promoted to Emergency Communications Supervisor.
- 6. Mr. & Mrs. Wotasik at badge pinning ceremony.

7. Judge Slayton swears employees into their new positions.

"Ad Honorem"

Memorial Wall Dedication

The late Chief Cooper always felt that we had not done enough to honor those who served the Flagstaff Police Department and their community. Under his direction as chief, a memorial wall was created around our motto of "Ad Honorem" which translated means in honorable service for others without expectation of personal gain. This wall honors those men and women who have previously served the Flagstaff Police Department with honor, and who have passed away in circumstances other than line of duty death here on our department. Photographs of those honored have been placed around a memorial badge in the main hallway of the Police Department, and include previous police chiefs, a previous officer who was killed in the line of duty on another department, and a previous officer who made the ultimate sacrifice in the service of his country. A brief ceremony was held on June 21st, 2011 and family members were invited to join us when the wall was first unveiled. The officers honored include: Chief (Ret.) Gary Latham, Sergeant Mike Terrin, Officer Brad Crawford, Staff Sergeant Eric Lindstrom, Officer Richard Kellogg, and now Chief Brent Cooper. These Officers will always hold a place of honor within the department and continue to serve as a reminder of their dedication and loyalty to the Flagstaff Police Department and the citizens of our community.

Service With Honor Before Self

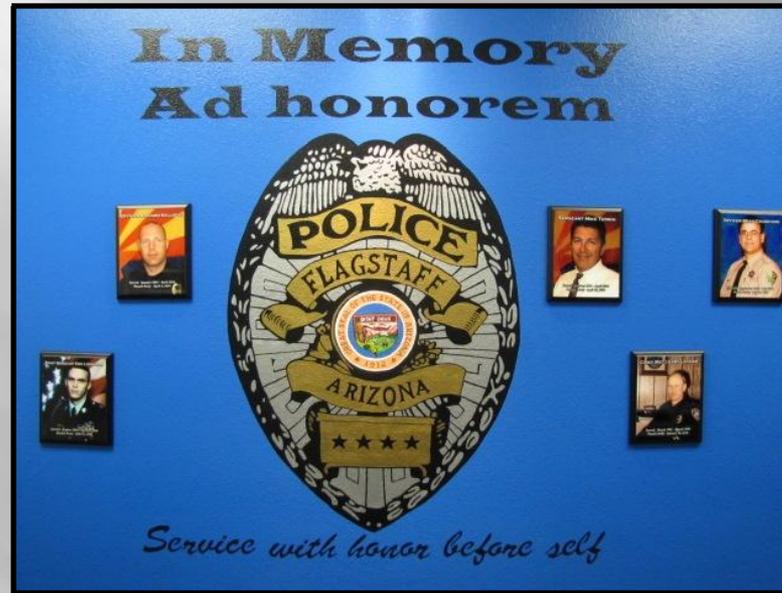
DEDICATION



Sgt. Martinez



Sgt. Powers



From left to right - Top Row:

*Officer R. Kellogg, Sgt. Mike Terrin, Officer B. Crawford.
2nd Row: Officer Eric Lindstrom, Chief G. Latham*



*Deputy Chief Treadway
and Mrs. Latham*



Mr. & Mrs. Lindstrom

In Memoriam





In Memory of Brent F. Cooper

Chief of Police

Having risen through the ranks of his Department over the past 33 years, Brent Cooper served as the Chief of Police of the Flagstaff Police Department since July of 2006. During his law enforcement career, he served in a variety of operational and administrative positions. These assignments include uniform patrol, detectives and the department's Tactical Operations Team. He was promoted to Sergeant in 1981 where he supervised a patrol squad for the next nine years while being assigned as the team leader to the tactical

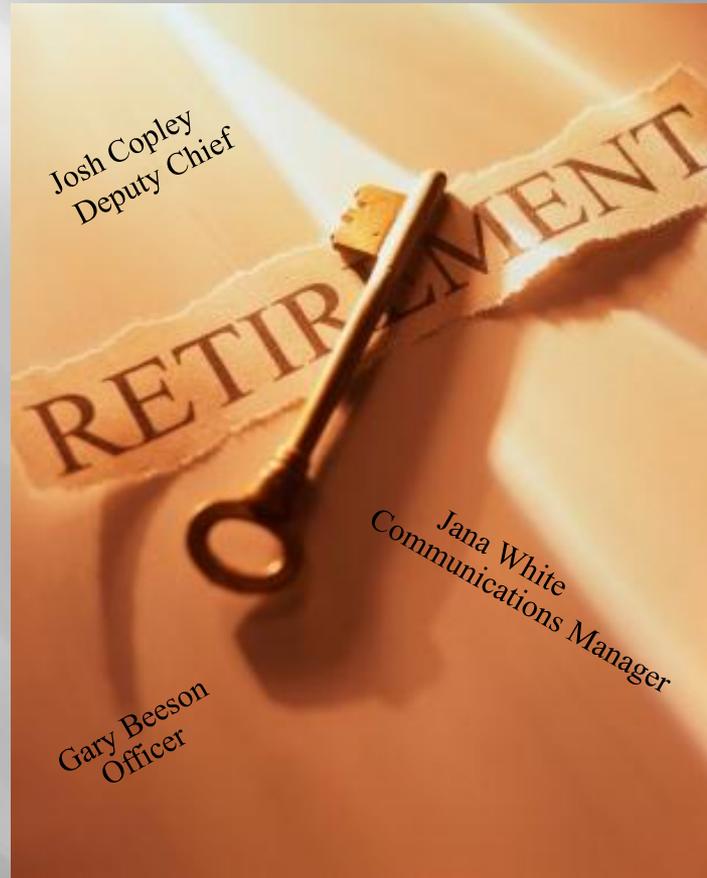
unit and in charge of the Department's firearms training program. He was instrumental in developing numerous new programs, including the department's conversion to the Glock Pistol, being the first agency in the State to do so. As a Lieutenant and later Deputy Chief, he spent time managing the Patrol and Detective Sections of the Operations Division.

He has also served as the Department's Silent Witness Program Director, an Executive Board Member for Project Safe Neighborhoods for the U.S. Department of Justice and was a member of the Anti-Terrorist Advisory Council. He was also Vice-Chair of the Coconino County Criminal Justice Coordinating Council, held a position on the local Weed & Seed Board and was a member of the Coconino County Juvenile Court Advisory Board. He also contributed to his community by serving on numerous non-profit boards such as Victim Witness Services of Coconino County (past President), United Way of Northern Arizona, and the YMCA.

Brent was also the recipient of several professional awards such as the Arizona Attorney General's Distinguished Service Award, for working with victims of crime, the Flagstaff City Manager's Humphrey Excellence Award for leadership, providing customer service and instilling teamwork within the City, and the Flagstaff Police Department Meritorious Service Award for personal bravery. He was a member of many organizations such as the International Association of Chiefs of Police, Arizona Association of Chiefs of Police, the FBI National Academy Association, the International Association of Ethics Trainers, the 100 Club and the FBI Law Enforcement Executive Development Association.

Brent pursued a B.S. and Masters degree from Northern Arizona University in Criminal Justice. He was a graduate of the 182nd Session of the FBI National Academy and the FBI Law Enforcement Executive Development Program.

Retirements





Deputy Chief Josh Copley
Years of Service: 1985- 2011

Josh began his service to the citizens of Flagstaff in 1985 when he was hired as a police officer. Over the next 26 years he worked his way up through the ranks of the Flagstaff Police Department and was promoted to Deputy Chief in 2006. Throughout his law enforcement career Josh worked in a variety of assignments including undercover narcotics, the DARE program, hostage negotiations, bike patrol and bomb disposal. Prior to his career in Flagstaff, Josh served for six years in the United States Coast Guard.

After retirement from the police department Josh participated in a nationwide search and was selected for the position of Flagstaff Deputy City Manager, responsible for Utilities, Safety and Services. We thank Josh for his legacy and wish him a happy retirement.





Officer Gary Beeson

Years of Service: 2000 - 2011

Officer Gary Beeson retired in November of 2011. Gary was hired in October of 2000, after a ten year career with Mohave County Sheriff's Office. Gary worked patrol for several years, and then as a detective for three years, before returning to patrol. Gary served as a member of the Collision Reconstruction Team, the D.U.I. Impact Panel, a court officer and as a motor officer. Gary served as a Recruit Training Officer for the Northern Arizona Regional Training Academy Class 24 from January 21st through May 16th, 2008. As a motor officer, Gary wrote the most traffic citations in 2009, and conducted traffic safety classes, which shows his commitment to the mission of the Flagstaff Police Department to protect and preserve life and property. In 2009 and 2010, Gary took it upon himself to write grants to the Governors Office of Highway Safety requesting additional resources for our community. The City as a whole and the Police Department specifically were facing dwindling resources due to the tough economic times. Through the grants, Gary was able to secure funding for three new patrol motorcycles, as well as Collision Reconstruction Team training and equipment. Gary received the Flagstaff Police Department Officer of the year award in 2010. We thank Gary for his legacy and wish him a happy retirement.



Communications Manager Jana White

Years of Service: 2006- 2011



Jana White was hired February 12, 2006 as the Communications Manager for the Flagstaff 911 & Regional Communications Center. During Jana's career with the Flagstaff Police Department she was committed to moving the Communications Division forward in the field of technology and professionalism.

In 2007 she played an instrumental role in supervising a major Computer Aided Dispatching (CAD) software upgrade. Jana played an integral role in coaching her supervisory staff with improving the Communications Training Program bringing her knowledge from the local and state level making the training program a functioning operational program. In 2008, Jana along with her Communication Division was given a commendation and City of Flagstaff "WOW" award for their hard work and dedication while short staffed.

In 2010 and 2011 Jana worked diligently on the 911 readdressing project to procure Enhanced 911 equipment for the Regional Communications and 911 Center. This was a significant undertaking working with several partners including but not limited to the State 911 Office, vendors, County IT staff and the communities involved in the readdressing project. The complexity of the project was significant and took several months to complete.

Jana was an instrumental member of the Administrative staff with the preparation and implementation of the new 800 MHz radio system to the City of Flagstaff Police and Fire Department as well as the Northern Arizona University Police Department. Her knowledge of the radio system function brought insight to how the new radios would function with one another agency to agency and how communication would occur with the agencies that were operating on different radio systems. This project incorporated new flooring in the Communications Center to provide space with cabling and new console support equipment to support the project. Jana was a member of the State 911 Communications Group, Chair of the local Communications User Group, Arizona Chapter of APCO (Association of Public-Safety Communications Officials) and served as a member of Co-Location and IT committees locally.

Jana's determined efforts to continually work towards the development of the organization are commendable. We appreciate the dedication to not only the department but the communities with which she achieved a high regard of professionalism. She was an exemplary employee, mentor and friend.



Recognition Years of Service



30+ YEARS

Brent Cooper
Greg Hartman

25 + YEARS

Roberta Coons
Irene Hunkler
John Marciniak
Janelle Mickelson
Mike Powers
Lance Roberts

20+ Years

Ryan Coons
Joshua Copley
Valerie Hernandez
Frank Higgins
Kenneth Koch

Don Mead
Niki Summers
Carol Todecozy
Kevin Treadway
Ivory Washington

15+ YEARS

Margaret Bentzen

Jennifer Brown
Kelly Brown
Ryan Darr
James Jackson
Jeff James
Ggrant Kelly
Shalaine Lindley-Bigler
James Stalnaker
Dan Musselman
Mary White
Matthew Wright

10+ YEARS

Bernadette Barela
Adrian Barreras
Gary Beeson
Ryan Beckman
Todd Bishop
Odis Brockman
Joe Connell
Brad Conway
David Holland
Gregory Jay
Shawn Knott
Paul Lasiewicki
Scott Mansfield
Patrick Martinez
Walter Miller

Matthew Monteverde
James Radloff
Mike Rodriquez
Rosanne Rodriquez
Casey Rucker
Pedro Sanchez
Dave Saurer
Melissa Seay
Mike Slayton

5+ YEARS

Francita Begay
Lisa Bishop
Neil Blankenship
Katie Brandis
Justin Brewer
Kimberly Brooks
Amanda Campbell
Joseph Candelaria
Eric Carlson
William Condon
Trevor Cooper
Jolene Coules
Jeff Craven
Heather Gallegos
Casey Hale
Carl Halperin
Celeste Hansen

Charles Hernandez
Clint Hill
David Holyfield
Nick Jacobellis
Michael Lavelle
Todd Martinet
Phillip Munchinsky
David Needham
Cindy Perger
Jerry Rintala
Kevin Rueb
Corey Runge
Anthony Ryan
Daniel Schmidt
George Schorman
Colin Seay
Gene Shantz
John Tewes
Callie Van Ooteghem
Stephen Van Ooteghem
Sharon Whitmore
Jana White
Tomi Wilson
Jared Wotasik