



## Energy Upgrade Rebate Program FAQs



**Q:** What if I own multiple properties and rent some of them out; can I get rebates on all of them?

**A:** To promote affordable housing for Flagstaff renters, we are able to offer rebates on up to three single family homes for Flagstaff landlords. If you own more than three rental homes, you are able to lump the total sum for air sealing, duct sealing, and attic insulation (maximum of \$2,700) and spread that across more than three properties. Duplexes will be considered one housing unit.

**Q:** What if my home has more than one heating or cooling system?

**A:** All homes, including duplexes, are considered one unit and are only eligible for one set of rebates.

**Q:** What measures are covered by rebates?

**A:** Installation of efficient water heater and/or furnace replacement, installation of attic insulation, air sealing, and duct sealing

**Q:** How do I know if I need to replace my appliance, add insulation, or have air or duct sealing done?

**A:** The contractor will provide recommendations based on the findings of the energy audit.

**Q:** Can I work with a contractor that is not on the Regional Contractor Quick List?

**A:** The BPI certified contractor you select to oversee your energy efficiency improvements can select to outsource select tasks. These include water heater installation and blowing in attic insulation. However, the final approval of all repairs must be completed by the BPI certified contractor that you will use to submit your energy rebate application through.

**Q:** What is my out of pocket cost in the end?

**A:** Cost is determined by subtracting the rebated amount from the total cost of the appliance and/or insulation and/or air or duct sealing.

**Q:** What happens after my rebate application is turned in?

**A:** The application will be processed within 15 days and a payment will be made within 30 days of submittal.