



City of Flagstaff

High-Efficiency Toilet (HET) Retrofit Rebate Application

Water Conservation Office - Utilities Rebate Program

211 W. Aspen Avenue, Flagstaff, AZ 86001

(928) 213-4837 or rharrington@flagstaffaz.gov



Homes built in 2009 and later were required to install toilets using 1.3 gallons per flush or less.

Commercial sites built in 2011 or later were required to install 1.3 gallons per flush toilets. *

These sites are not eligible for a rebate.

Applicant details: (please print clearly)

residential commercial

City of Flagstaff account no: _____

Name: _____

Phone: _____

E-mail: _____

Meter address:

Address: _____

Mailing address if different:

Address: _____

City: _____

State: _____

Zip code: _____

Old toilet details:

Old toilet's gallons per flush (gpf): _____

If you cannot find the gpf on the **OLD** toilet, when was it manufactured? _____ (see month and year stamped **inside** tank of old toilet)

5.0 gpf = \$100 or cost of replacement toilet, whichever is less.

3.5 gpf = \$75 or cost of replacement toilet, whichever is less.

1.6 gpf = \$25 or cost of replacement toilet, whichever is less.

NOTES: No rebate is available for replacing a toilet already using 1.3 gpf or required to use it by code*.

Only customers submitting photos of the old toilet(s) will get the full rebate amount. **Rebate without photo of old toilet will be \$25.**

All rebates do not include costs incurred for parts, tax and labor.

Rebate is limited to two (2) WaterSense® labeled HETs per residential site and four (4) per commercial site.

For sites requesting for additional HETs, please contact Robin Harrington at (928) 213-4837 or e-mail

rharrington@flagstaffaz.gov. Rebate is a one-time incentive for the property.

Total rebate request: \$ _____

New toilet details:

New toilet's gpf: _____

Manufacturer: _____

Model Name: _____

Purchase date: _____

Installation date: _____

Other information:

Are you a full-time resident? Yes No

Year building was built: _____

If a rebate was not offered, would you still have replaced the toilet(s)? Yes No

How did you find out about the rebate? _____

Number of bathrooms in household or business: _____

Number of people in household or business capacity: _____

I Confirm:

- The new toilet(s) is/are WaterSense® labeled – rebate is only available for new toilets that are WaterSense® labeled.
 - I am a current City of Flagstaff metered water customer.
 - The structure the toilets were installed in was built before 2009 for residential sites and before 2011 for commercial sites as the plumbing code required 1.3 gpf toilets after those years. You can see the build date for the structure at <https://gismaps.coconino.az.gov/parcelviewer/>.
 - I have included a receipt(s) with the application showing the price of the high efficiency toilet(s).
 - I have included a copy of my most recent City of Flagstaff utility statement.
 - I have included a photo of the old toilet(s) in my City of Flagstaff water-metered site.
 - I have included a photo of the newly installed high efficiency toilet(s) in my City of Flagstaff water-metered site.
- No photo(s) may result in the minimum rebate available.
- Yes No Was the high efficiency toilet(s) purchased on or after June 1, 2016, and before June 30, 2017?

Please complete all questions and requested information accurately or the application will be rejected. Only applications current at the time the envelope was postmarked or the application was received at the City of Flagstaff Utilities Office will be honored. Applications may be obtained from the City of Flagstaff website located at <http://flagstaff.az.gov/rebates> or the City of Flagstaff Water Conservation Office. Outdated applications will be rejected.

An inspection of the new high efficiency toilet(s) may be done before a rebate is issued or up to 12 months after the rebate is issued. If a rebate is issued and the information that was provided was falsified or incorrect, the rebate will be subject to a reversal and any credits will be removed from your account. Applicant is responsible for proper installation and associated costs. The rebate does not cover cost of parts, labor and tax. The rebate is only for existing customers and may not be available for customers who have terminated their account after the rebate application has been received. The rebate is dependent on funding availability and rebates are first come/first served. Any applications received once funds have been exhausted may not qualify for a rebate if additional funds are received. Rebates will not be issued to inactive customer accounts or subsequent customer accounts. You may e-mail your application, receipts and photos to Robin Harrington at rharrington@flagstaffaz.gov or mail them to:

City of Flagstaff – Utilities
Water Conservation Program
211 W. Aspen Ave.
Flagstaff, AZ 86001

I have read and accept the requirements as stated on this application. I hereby certify that I am the customer authorized to replace the toilet at the address listed above and have installed high efficiency toilet(s) at the address listed. I authorize a representative of the City of Flagstaff to enter the residence identified above while I am present after setting up an appointment to verify the installation of the toilet(s) indicated in this rebate application before or after the rebate credit has been applied. I acknowledge that failure to adhere to any of the requirements stipulated here may invalidate my rebate application and result in no rebate. If a rebate was already issued and an inspection of the new toilet(s) or any support information for the rebate including the application and receipt find the information to be incorrect, the rebate amount may be removed from my account at any time.

Applicant signs here: _____ Date: _____

FOR WATER CONSERVATION OFFICE USE ONLY – CHARGE ACCOUNT #202 08 304 1062 0 4278

APPLICATION IS COMPLETE YES NO
 APPROVED YES NO
 REASON _____

CONTACTED CUSTOMER ON _____ AND REQUESTED ADDITIONAL INFORMATION
 REBATE AMOUNT (NOT TO EXCEED \$200 FOR RESIDENTIAL OR \$400 FOR COMMERCIAL SITES): _____
 or.

APPLY CREDIT TO ACCOUNT NO: _____

WATER CONSERVATION PROGRAM OFFICIAL: _____

DATE: _____