



CITY COUNCIL REPORT
Public

DATE: 4/6/2015
TO: Mayor and Councilmembers
FROM: Michael Gallegos
CC: Jeff Meilbeck, Josh Copley, Jerene Watson, Leadership Team, Pat Bourque
SUBJECT: Bulk Trash Pilot Project (Suspended Service in February 2015)



This memo responds to Councilmember Oravits question about how the Pilot Project of not picking up Bulk Trash in the month of February went.

DISCUSSION

Solid Waste Collections researched and submitted a proposal during the budget process to institute a program change to bulky trash collection. The proposal was based on tonnage data from 2010 through 2013 and 2014 year to date numbers. Staff found that the months of January- March of each year produced the lowest tonnage collected (mainly due to inclement winter weather conditions). This three month period averages a scant 3% of total annual tonnage, but still carries significant operational expense. Staff recommended suspending bulky trash collection. After consideration and discussion, council recommended an initial pilot program trial of one month to gather data and evaluate the effectiveness of the proposal. The month of February regularly produces the least tonnage, so Solid Waste collection staff suspended service for that month with the hope of expanding the program to the full three months.

BENEFITS

During the month of February staff was able to cross train 3 employees on our side load, articulated loader, and roll off operations. This training will assist in assuring continuity of customer service and in meeting staff and division goals.

CHALLENGES

Staff noted that there was a significant amount of phone calls regarding the suspended service. There were also a significant amount of violations of residents leaving their bulky pile curbside for the entire month of February. Staff

has noted that there is a substantial amount of bulk piles out and as of 3/6/2015 we are running about two days behind schedule anticipating catching up with in the week. Most residents complied with the project.

The following chart shows comparison numbers that do not add any significant impact to the operations.

Bulk Service	Tons		Tons	Variance
Jan-14	75.59	Jan-15	79.46	3.87
Feb-14	147.57	Feb-15		-147.57
Mar-14	251.01	Mar-15	284.31	33.3
Total	474.17		363.77	-110.4
Resident Hauled				
Jan-14	154.5	Jan-15	123.25	-31.25
Feb-14	143.25	Feb-15	137.75	-5.5
Mar-14	211	Mar-15	191.5	-19.5
Total	508.75		452.5	-56.25

RECOMMENDATION / CONCLUSION

This report is for information only.