The mission of the Flagstaff Police Department is to foster a partnership of shared responsibility, support and trust with the law abiding members of the community.
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The mission of the Flagstaff Police Department is to protect and preserve life, property, public order and the rights of the individual, by providing exemplary service through the establishment of a partnership of shared responsibility, support and trust with law abiding members of the community.

We value life - preserving life is our highest priority. We value the Constitution - it provides equal and enforceable standards for all. We value integrity - We recognize integrity as the basis for mutual respect and trust. We value service - by providing exemplary service we enhance our credibility and establish trust with the community. We value quality of life - We value our role in promoting an environment that enables people to preserve or enhance their quality of life through a partnership of shared responsibility and trust.
It is my pleasure to present the 2014 annual report of the Flagstaff Police Department. This past year has been full of challenges. A change in the definition of sexual assault under the Uniform Crime Reporting program contributed to a 7% increase in violent crime this year. Despite the change in definition requiring us to report more incidents of sex assault to UCR, in reality, comparing rapes this year to last year under the old definition indicates a 21% decline in sexual assault in 2014. This illustrates the complexity in reporting nationally under different guidelines. In 2014, we did however see increases in robbery and aggravated assault, and will need to focus carefully on these two crime categories in 2015 to assure Flagstaff remains safe for our citizens.

Property crime increased by 5% in Flagstaff in 2014. Property crime increases were driven primarily by significant increases in shoplifting throughout the year. This is an issue our department will continue to address in 2015, primarily through the strengthening of partnerships like the Flagstaff Retail Asset Protection Program, collaborations with the business community in partnerships like the downtown business association, the hotel and motel managers association and others. It is imperative that business owners and retailers do their part to help harden the target against shoplifting before the theft occurs, as opposed to just having loss prevention personnel respond by making an arrest following the shoplift. Our strategic plan for 2015 also identifies the goal to adopt more proactive approaches to reducing property crime, such as GPS trackers imbedded in bait items. These initiatives include a cost, so we will be exploring grant opportunities or revised service levels in our budget to assist in making these purchases.

We saw a 7% decline in domestic violence in Flagstaff in 2014, following a 6% reduction in 2013. The Flagstaff Police Department remained committed to addressing violence against women issues last year, developing a lethality risk assessment utilized by all officers responding to incidents of domestic violence. Officers also received advanced training in the area of DV investigations, especially the investigation of incidents involving strangulation. These efforts coupled with improvements in our service of orders of protection may have contributed to the two year decline in DV incidents.

Due to changes in the state law, loitering to beg is no longer a criminal act. Flagstaff saw significant increases in citizens begging throughout Flagstaff in 2014. In April, we presented an aggressive panhandling ordinance to City Council, and officers have been enforcing the few incidents where that occurs. Additionally, we worked closely with several partners, namely The Shadows Foundation in developing the Better Bucks voucher program, an initiative that replaces cash donations with a voucher for food and
other necessities. The program has been very well received, and our marketing of this initiative will continue through 2015.

The Flagstaff Police Department continued to struggle with staffing shortages in 2014, and both the patrol division and dispatch worked 30-40% below staffing most of the year. We continued to aggressively pursue qualified applicants for this agency, and conducted several careful and fair testing processes and detailed background investigations on prospective new hires. Individuals selected for this department receive the best training possible, an important and significant investment in our future.

In 2014, we saw national debates critical of policing throughout the country. Most “solutions” offered by politicians, law enforcement experts and sociologists suggest the future of policing lies in the strengthening of community partnerships, the investment of technology like body cameras, the development of best practices recommended by the Department of Justice such as red flag warning systems, employee wellness programs, strong citizen complaint programs, problem solving and organization transformation. I am proud to share that all of these recommendations have been embraced and implemented by the Flagstaff Police Department well before this national discussion occurred.

Near the close of 2014, with these debates continuing to rage nationally, the Flagstaff Police Department tragically lost its second officer in the line of duty. Tyler Stewart’s watch ended on December 27, 2014. His loss and the manner in which his life was taken illustrate the importance of officer safety, and the constant realization that our officers must always remain vigilant. I believe we can continue to police compassionately under an incident driven model, without policing complacently. In 2015, our agency will continue to invest in training our officers so that they remain as safe as possible, and we will at the same time continue to invest in building partnerships and relationships in the community we serve. We will also continue to emphasize training in the area of dealing with the mentally ill, and will continue to work with our partners to identify cutting edge best practices in our profession.
The Flagstaff Police Department will be a model public safety agency, committed to public service first, through professional, effective and equitable enforcement of federal, state and local laws. To fulfill this vision, the Flagstaff Police Department is dedicated to providing a quality work environment and to the development of its members through effective training and leadership, and to ensure its members are cared for both physically and mentally. Through this mission and vision we achieve our Department Motto of “Ad Honorem,” meaning “in honorable service of others, without expectation of personal gain.”
Property Crime: Improve security for the citizens of Flagstaff by addressing the high rate of property crimes.

2014 Goal: Reduce property crimes to be within 20% of the National Benchmark in CY 14. The National Benchmark is at 28.6 property crimes per 1,000 residents.

2014 Actual: CY 14 consisted of 45 property crimes reported and investigated per 1,000 residents, an increase from the 43 in CY 13. This represents a 4.6% increase from 2013. We continue to work toward achieving the National Benchmark.

2014 Goal: Maintain the current outstanding clearance rate for Property Crimes in comparison to the National Benchmark of 26% by identifying and aggressively pursuing prosecution of repeat offenders while maximizing use of Property Crimes Detectives to employ intelligence-led policing.

2014 Actual: In CY 14 the Property Crime clearance rate was 35%, which is 9% higher than the National Benchmark of 26%.

Goals to Enhance

Quality of Life: Enhance the quality of life for Flagstaff’s citizens by expanding our community policing philosophy of promoting partnerships of shared responsibility, support and trust with law abiding members of the community.

2014 Goal: A 5% increase in participation in all community policing programs from CY 13.

2014 Actual: In 2014, we conducted 140 community support meetings resulting in a 35% increase.

2014 Goal: A 5% reduction in public intoxicant contacts from CY 13 (3,288).
2014 Actual: In CY 14 we had 2,793 public intoxicants, a decrease of 15%

2014 Goal: Maintain Part II drug arrest to exceed the National Benchmark of 4.9 arrests for 1,000 residents.

2014 Actual: Arrests for Part II drug offenses resulted in 9 arrests per 1,000 residents.

Goals to Enhance

Community Safety: Improve community safety by collaborating with agency partners and the community, while fully utilizing all investigating resources, prosecution and disposition of all Part I crimes and domestic violence cases.

2014 Goal: Maintain a clearance rate for Part I violent crimes in order to meet the National Benchmark of 59% for CY 14.

2014 Actual: The clearance rate for Part I violent crime in CY14 was 66%.

2014 Goal: Reduce Part I violent crimes to meet the National Benchmark of 3.87 per 1,000 residents through increased enforcement activities by patrol officers.

2014 Actual: CY 14 had 262 violent crimes, for a rate of 3.93 per 1,000 residents. CY 14 had a 7% increase from CY 13. CY 13 violent crimes were 254. This increase was due in part to a changed in the UCR definition of sexual assaults.

2014 Goal: Reduce reported domestic violence incidents by 5% from CY 13.

2014 Actual: In CY 14 1,667 domestic violence incidents were investigated, a decrease of 7.2%.

Goals to Reduce Collisions:

Collision Reduction: Promote traffic safety on Flagstaff’s streets by identifying and targeting the causes of motor vehicle collisions and providing highly visible deterrents.

2014 Goal: Reduce collisions by 5% from CY 08 (3,129 collisions) and maintain this number through CY 14.

2014 Actual: In 2014 we investigated 2,539 traffic collisions which is a 19% reduction from CY 08 numbers.
2014 Goal:  Maintain CY 08 level of DUI arrests to exceed the National Benchmark of 4.7 DUI arrests per 1,000 residents.

2014 Actual:  In CY14, 581 DUI arrests were made for an arrest rate of 8.71 per 1,000 residents.

Responsiveness:

2014 Goal:  Assure response time to priority one calls remain below the National Benchmark of 5.73 minutes.

2014 Actual:  in CY14 our average response time to priority one calls was 4.33 minutes.

2014 Goal:  Achieve a 5% reduction in sustained complaints from CY09 (13 sustained complaints).

2014 Actual:  In CY14, 9 complaints were sustained a 30% reduction.

2014 Goal:  Maintain CY 08 positive customer service survey rates that exceed the National Benchmark of 77%.

2014 Actual:  In CY13, the positive response rate on customer service surveys was 86%.
The Office of Professional Standards is staffed with one Patrol Sergeant. Working directly for the Chief of Police, this Sergeant is responsible for coordinating and overseeing professional standards investigations, shooting investigations, audits and inspections, pre-employment background investigations, drug screening policies, administrative research projects and the review of use of force reports.

**Hiring**

Over 250 applications were accepted for sworn officer positions, including recruits and lateral positions. Twenty-eight pre-employment background investigations were conducted resulting in the hiring of 13 police officers. Qualified applicants proceeded through the application process which includes a written examination, physical agility test, oral board interviews and an extensive background check.

More than 253 applications were received for a variety of civilian positions. Forty-eight extensive pre-employment background investigations were conducted, 29 civilians and three interns were hired to work in the Emergency Communications, Detectives and Records Divisions.

Pre-Academy orientation was conducted in 2014 for 13 police officer recruits. The orientations provide information on what to expect as a recruit in the police academy. It is instructed by the Office of Professional Standards Sergeant with the assistance of Special Enforcement Officers.

**Internal Affairs**

The Office of Professional Standards Sergeant accepts, assigns, tracks and investigates external and internal complaints regarding employee misconduct. The Department thoroughly investigates all complaints involving employees in order to preserve public confidence in the police. All investigations are conducted in accordance with applicable department standards and the law. In most cases, the supervisor of the employee conducts the investigations into the alleged misconduct. The Office of Professional Standards investigates allegations of serious misconduct and those that are complex in nature. The command staff, including the Chief, reviews all citizen complaints and Internal Affairs investigations to approve the findings. All complainants are contacted at the conclusion of the investigation. In 2014, one-hundred fifty (19 for dispatching critically injured animals) "Use of Force Reports" were completed by officers. All of the reported incidents were deemed within policy. The Department investigated 70 citizen complaints in 2014 and received 45 commendation letters from citizens and other organizations.
DISPOSITION OF CITIZEN COMPLAINTS

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<th>Disposition</th>
<th>Number</th>
<th>Percent</th>
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</thead>
<tbody>
<tr>
<td>Sustained/Partially Sustained</td>
<td>14</td>
<td>20%</td>
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<tr>
<td>Unfounded</td>
<td>38</td>
<td>54%</td>
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<tr>
<td>Exonerated</td>
<td>8</td>
<td>12%</td>
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<tr>
<td>Not Sustained</td>
<td>10</td>
<td>14%</td>
</tr>
<tr>
<td>Total</td>
<td>70</td>
<td>100%</td>
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*12 of the 82 citizen complaints were from Department Personnel. Of the 12 Internal Affairs investigations, 5 were department initiated and 7 were initiated by citizens.

CITIZEN COMPLAINTS BY ETHNIC ORIGIN OF COMPLAINANT

<table>
<thead>
<tr>
<th>Ethnic Origin</th>
<th>Number</th>
<th>Percent</th>
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<tr>
<td>Caucasian</td>
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<td>77.6%</td>
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<tr>
<td>Hispanic</td>
<td>7</td>
<td>9.3%</td>
</tr>
<tr>
<td>African American</td>
<td>1</td>
<td>1.3%</td>
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<tr>
<td>Native American</td>
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<tr>
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<tr>
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<tr>
<td>Total</td>
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DISPOSITION OF INTERNAL AFFAIRS INVESTIGATION COMPLAINTS

<table>
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<tr>
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<th>Number</th>
<th>Percent</th>
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</thead>
<tbody>
<tr>
<td>Sustained</td>
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<td>67%</td>
</tr>
<tr>
<td>Unfounded</td>
<td>2</td>
<td>33%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>6</strong></td>
<td><strong>100%</strong></td>
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</table>

Sustained, 67%
Unfounded, 33%
Lifesaving Award

Brad Battaglia

On June 5, 2014, at 2138 hours, Officer Brad Battaglia conducted an investigation of a missing female. He was advised the female suffered from Schizophrenia and Bi-Polar disorder, and that she gets disoriented at night. The reporting party was not forthcoming about his wife being suicidal and she had recently attempted suicide by overdose.

Battaglia began a search of the nearby wooded area, locating a pair of prescription glasses that belonged to the female. He then furthered his investigation, and learned via the R/P, the female was very intoxicated, has an altered mental status, and may have consumed prescription medication. Battaglia continued his search and found the female unconscious in a steep ravine 200 yards from where he had located the glasses. The temperature this night was between 40 to 43 degrees and the female was dressed in just a tank top and jeans. Battaglia carried the female out of the ravine.

It is most likely the female would have not made it through the night if Battaglia had only entered her as a missing person and not conducted a thorough search or additional follow up. Battaglia’s actions were clearly in support of our highest value, the preservation of life.

Lifesaving Award

Kory Wilcox and Christopher Waters

On March 20, 2014, Officer Wilcox and his Officer in training Waters responded to a 52 year old female with difficulty breathing who had passed out and was not alert. Upon arrival they were contacted by the female’s husband who directed them upstairs where the female was on the bed and unresponsive. She was pale in color and not breathing. The officers requested medics to respond but started to administer chest compressions (approximately 100). The woman was still unresponsive, had no pulse and was not breathing when the medics arrived. Medics rushed the female to the hospital where she coded several times but was revived. The actions of these officers exemplify the mission of the Flagstaff Police Department’s highest value of preserving life and are commended for their quick action and efforts.
Lifesaving Award

Sgt. Cory Runge

On October 25, 2014, Sgt. Runge was acting as walking beat officer in the downtown area in support of the 2014 Tequila Sunrise event.

As Sgt. Runge was directing traffic at the intersection of San Francisco and Rt. 66, he noticed an intoxicated man standing on the railroad tracks as the railroad crossing arms came down and the lights and bells activated. As Sgt. Runge ran toward the man, yelling for him to get off the railroad tracks, the man stretched out his arms and tilted his head back in a motion that appeared to Sgt. Runge that the man was standing on the railroad tracks in an effort to commit suicide. Putting himself at great risk of injury or death, Sgt. Runge ultimately made contact with the intoxicated man, pushing him out of the path of the oncoming train only seconds before the train passed. The brave actions of Sgt. Runge, the intoxicated man would have likely been struck by the train. Sgt. Runge's actions are in keeping with the highest traditions of law enforcement.
Meritorious Service Award

Sergeant Clint Hill
Officer Dustin Hemp
Officer Jonathan Calderon
Officer Chris Waters
Officer Dustin Eberhardt
Officer Tyler Stoppe
Officer Daniel Pawlicki

The definition of meritorious is simple, deserving reward or praise. In the military, the Meritorious Medal dates back to the early 1900's and is awarded for meritorious achievement. As for the Flagstaff Police Department, we recognize with the Meritorious Award, those officers who demonstrate the superior handling of a difficult situation, display conspicuous bravery or outstanding performance, or display any action or performance that is above and beyond the typical duties of an employee.

On December 27, 2014, such an incident occurred in which six officers and their sergeant met all levels of criteria for receiving the Meritorious Service Award. Officers with Bravo Squad knew that Officer Stewart had checked out at an address on W. Clay Ave. He was not responding to his radio and 911 calls began coming in advising of shots fired.

Officer Hemp was the first to arrive and he took a position in the alley, which led to the suspect’s house. At this time, there was very little information. Officer Hemp remained calm and began to provide important radio information to responding officers. Officers Calderon and Waters arrived and the three quickly developed a plan and started moving up the alley. Officer Hemp noticed that the window in the back door was broken. As they continued to advance towards the house, they saw a subject down near the front door. They then saw that Officer Stewart was also down near the corner of the house.

Sgt. Hill arrived and joined the officers in the alley. He made a quick assessment of the situation and instructed the officers to push forward to Officer Stewart. They tactically advanced and officer Hemp grabbed Officer Stewart, extracting him to the alley where he met Sgt. Hill who assisted with the extraction. They were able to get Officer Stewart to the street for medical attention.

During this time, the officers were operating under the belief that there was a shooting suspect inside the house. Once Officer Stewart had been safely extricated, Sgt. Hill met back up with Officers Calderon and Waters at the house who were now joined by Officers Stoppe and Eberhardt. Eberhardt’s OIT Pawlicki took a position on the perimeter and in spite of his lack of experience made certain he was available and within reach if needed.
A plan was developed and they moved forward as a team. The subject near the front door was secured in handcuffs and the team began to tactically enter the house looking for a suspect or other injured victims. This was carried out in a well–coordinated effort, using sound tactics and good communications, never losing focus on the task at hand.

As the officers approached the area, they had no idea what they were walking into. Were they about to be ambushed? Where did the shots come from? There had been several calls to dispatch reporting shots fired and dispatch had toned out a “998.” Although hind sight tells us there was not a threat inside the house, their on scene thought of a suspect shooter inside or nearby was reasonable.

That was not a typical call for service. This was not a call officers respond to on a regular basis, in fact this is a call that many officers will never respond to. What they discovered was a fellow officer down in a tragic and horrific scene, yet they pressed forward.

Officers Hemp, Calderon, Waters, Eberhardt, Stoppe, Pawlicki and Sgt. Hill should be commended for their selflessness, their professionalism and their courage. Their actions no doubt demonstrate superior handling of a difficult situation. All displayed conspicuous bravery and outstanding performance.

Ad Honorem.

**Meritorious Service Award**

Erin McCabe, Lynnae Stevens, Kylee Coons, Heather Gallegos, Mike Vessey, Robin Nelson

A dispatcher is a lifeline to their officers; their goal is to ensure officers go home. The worst possible call a dispatcher can receive would be an “officer down” call.

On December 27, 2014, the Flagstaff Communications Center worked the murder of Tyler Stewart. What started off as any normal day in dispatch, quickly changed in a matter of seconds. Each one of these dispatchers used their fortitude and training to make a catastrophic event run smoothly. Each one of these dispatchers is to be recognized for their involvement and the quick actions they did during this tragic event.

ECS Lynnae Stevens was training ECS Robin Nelson on Flagstaff Police Department’s Channel West, when she answered the 911 telephone call from the suspect’s roommate. After hearing the shear panic in the roommate’s voice when he stated, “multiple shots fired, there were a bunch”, Steven’s put the caller on hold and asked someone in the Communications Center to gather the remainder of the information while she checked the welfare of Officer Stewart.
Stevens was able to put the pieces together that Officer Stewart was in the exact area this shots fired call came from. When she did not receive a Code-4 status from Officer Stewart, she immediately toned and aired a 998, meaning officer involved shooting. She quickly advised the officers in the field with the information she had.

Many times officers “feed” off their dispatcher’s voice depending on the tone and voice inflection of the dispatcher. Stevens remained calm and clear during all her transmissions. She was able to keep control of her emotions allowing her to speak in the manner she did. ECS Stevens directed the other dispatchers in the Communications Center on what she needed. Stevens is being commended on the outstanding work she did handling this tragic event.

ECS Robin Nelson was on her fifth day of training when this incident occurred. Recognizing the best way to assist her co-workers and allowing them to focus on the event, Nelson took the initiative to remove herself from training and transitioned herself to a Call Taker assisting with answering emergent and non-emergent telephone calls. During the hours of 1315 and 1432, Nelson answered an abundance of incoming telephone calls assisting with the workload of the communications center. Nelson is being commended on her exemplary teamwork during this event.

ECS Kylee Coons was working the County Sub-Stations Radio Channel. When Coons overheard that an officer had been shot, she immediately informed the on-duty sergeant and requested the Williams deputies to respond to the area of Bell.

Coons was strategically, setting up a perimeter in case there was a suspect who fled the scene. Coons made notification to Chief Treadway. She also assisted with telephone calls to lighten the load of other dispatchers. Coons worked closely with her co-workers assisting in the completion of tasks that had been “yelled” out to other dispatchers to complete. Coons is being commended on her ability to stay calm and to “think on her feet”, recognizing the assistance that Deputies could provide if there was an outstanding suspect.

ECS Heather Gallegos was working the Information Channel and training ECS Mike Vessey on the fire channels. Gallegos immediately created an EMS call for medics to respond and stage, she made multiple telephone calls to other agencies to inform them of the situation, and she answered multiple incoming telephone calls. Vessey had just completed his fire simulator and took over the fire channels, therefore, allowing Gallegos to focus on the Information Channel and assist Stevens. Gallegos is being commended on her dedication and her ability to work simultaneous on two channels while answering incoming telephone calls.

Mike Vessey had just completed his fire simulator with the Battalion Chief 30 minutes prior to this event. When he returned to his station, he immediately took over the fire radios, allowing Gallegos to focus on her channels. He continued to answer multiple telephone calls, make notifications, and dispatch fire units to incoming medical calls. Vessey did an outstanding job taking the initiative to take over the fire channels and
control of a situation to the best of his ability.

ECSS Erin McCabe was working the 2Adam district and was the Dispatch Supervisor on duty. Though a new supervisor, McCabe knew she needed to take control and started making the necessary notifications. McCabe picked up the 911 call made by the suspect’s roommate. She gathered more information to be relayed to the officers. McCabe began making notifications between radio transmissions, which takes a great deal of multi-tasking skills. McCabe took leadership and made notifications to all off-duty dispatchers. She coordinated with the CISM team and the Chaplains to ensure there was a support system for those who needed to talk. McCabe is being commended on her responsibility and dedication to the center. She did an outstanding job supervising and working a difficult incident.

The teamwork that took place in the Communication Center was remarkable. Each dispatcher played an important role under the worst circumstances. Not one dispatcher let their emotions get in the way of their job. The communication that was relayed from one side of the center to the other was indescribable. Each dispatcher provided a different element in the event, but together they were one and deserve to be commended for their professionalism and dedication to the mission of the Flagstaff Police Department.
Meritorious Service Award

Corporal Todd Laughlin

In July 2014, officers responded to a welfare check requested by a concerned therapist for one of her clients. Due to the session ending abruptly, the therapist was no longer able to check up on the patient who had made suicidal statements in the past. The therapist advised at the time there was no recent information indicating she believed the patient needed assistance, but simply wanted the police to check welfare on the subject and see if she would be willing to see additional mental health assistance.

Police responded to the subject’s address they made contact with a recent ex-boyfriend. The ex-boyfriend stated he was not surprised to see police looking for his ex-girlfriend due to some of their past comments and actions which were suicidal in nature. The boyfriend stated his ex-girlfriend had stopped going to therapy and recently made statements she wanted to commit suicide and had attempted suicide in the recent past.

Corporal Laughlin was checking off reports and noticed more follow up needed to be done. Laughlin checked the apartment complex for the female subject. Laughlin made contact with the subject and advised her to open the door. While talking with the female, Laughlin could see she was crying heavily and appeared she may be impaired. After she calmed down, Laughlin asked to see her arms. Her left forearm had 10-20 cuts, some which were noticeable deep, had drying blood and appeared to be self-inflicted.

Corporal Laughlin’s effort demonstrates he goes above and beyond the standards of just checking off reports. Without such an effort and interest in the preservation of the life of one of our citizens, this may have gone unnoticed and a life may have been lost.

Meritorious Service Award

ECS Jamie Eyler

On January 31 2014, Emergency Communications Specialist Jamie Eyler received a 911 call for help. The reporting party had discovered her roommate was not breathing. With the critical circumstances at hand, the reporting party was inadvertently uncooperative and panicking. Eyler was able to calm the reporting down enough to perform Emergency Medical Dispatch procedures with her. Eyler simultaneously dispatched medical personnel and officers to the scene. Even with a panicked person on the phone line, Eyler was able to relay critical information to one of the other residents in the house on how perform lifesaving procedures.

Once officers arrived on scene they found the victim still not breathing and continued lifesaving efforts. The male was able to be revived and was breathing by the time medics left with him to the hospital.
Eyler’s quick actions, combined with her excellent dispatching abilities, gave the victim a second chance at life. Days later, the victim passed away after being taken off of life support.

However, he was an organ donor and his heart was donated to a transplant patient. Eyler is commended for upholding the Department’s missions to protect and preserve life.

**Meritorious Service Award**

**Officer Kevin Sapp**

On May 26, 2014, Officer Kevin Sapp responded to a suicidal person who was found hanging in a tree. Upon his arrival Sapp ran from the parking lot a great distance to a wooded area where the subject was spotted. On his arrival Sapp found a male in the tree attempting to hang himself with nylon rope. The suicidal male was slumped over in a seated position on a branch with the rope tied around his neck. A juvenile had observed the male and had climbed the tree to help. The juvenile had cut the rope, as the suicidal subject was still sitting on a branch approximately 30 feet up the tree. The juvenile was supporting the male to keep him from falling but told Sapp he could not hold the man much longer. Sapp climbed the tree and took over supporting the suicidal man as well as the juvenile until fire personnel arrived on the scene. The males were transported to a medical facility for treatment.

Officer Sapp acted with bravery and courage, placing himself in harm’s way to ensure the safety of the juvenile and the suicidal subject. His actions exemplify our mission and values of protecting and preserving life.
2014 Veterans of Foreign Wars Officer of the Year

Officer Dustin Hemp

Dustin has been employed with the Flagstaff Police Dept. for 4 years. Since then he has excelled as an investigator. His file reflects multiple comments and commendations for good felony investigations. Hemp is a Terrorism Liaison Officer, Field Training Officer and General Instructor. He is a member of the Tactical Operations Team. During the past year, Dustin was recognized for two incidents of Professionalism. In Sept. 2014, Dustin developed information regarding possible drug sales. He conducted surveillance and gather enough information to write and obtain a search warrant on the residence. This yielded arrests of several subjects. Hemp debriefed those suspects gaining intel which resulted in a search warrant, several arrests, confiscation of large quantities of illegal and prescription drugs and a stolen weapon.

2014 Elks Lodge Officer of the Year

Corporal Colin Seay

Cpl. Seay has been employed with the City Of Flagstaff Police Dept. for almost 9 years. He is trained in DRE, HGN and ARIDE. Cpl. Seay utilizes this training to instruct others in his squad and Dept. wide in efforts to reduce the DUI drivers and DUI related collision within our city. He also offers this instruction and assistance to outside agencies when requested. His instruction in this area has lead the way in our goal to train the entire patrol div. Cpl. Seay is a member of the Tactical Operations Team and is a Taser Instructor. Cpl. Seay also conducts in-service training to his squad and anyone who wishes to sit in on proper response and safety tactics to highly volatile situations and manages all this while pursuing his Master's degree in Public Administration.

2014 Exchange Club Officer of the Year

Officer Ryan Forsman

Ryan has been employed with the Flagstaff Police Dept. for over 7 years. Ryan has recently become trained in HGN and ARIDE. He is a General Instructor, Field Training Officer and most recently a School Resource Officer. Ryan was the leader of his squad activity with the highest DUI and warrant arrests as well as conducting over 334 traffic stops and 421 field interviews. Ryan received a Meritorious Service Medal in 2012 and was nominated for various other awards. His desire to improve at every level is exemplary and deserving of definite recognition.
2014 Fraternal Order of Police Officer of the Year
Corporal Todd Laughlin

Cpl. Laughlin has been employed by the Flagstaff Police Dep. for 6 and one half years. He rose quickly to the rank of Cpl. and settled into that role well. His mentoring and shaping of our younger officers has been instrumental in the health of the Department. Cpl. Laughlin is an expert DUI recognition and often time gives arrests to younger officers so he can supervise or witness the other officer’s technique and then offer pointers given his experience and training. Laughlin routinely leads his squad in activity and leads by example. Laughlin has received the MADD (Mothers against Drunk/Drugged Drivers) award, he is a member of the Continuum of Care for Northern Arizona in an effort to find housing options for the homeless in our community and has received “Outstanding” evaluation ratings something that is rare. Cpl. Laughlin is well liked and admired and an example to others.

2014 Flagstaff Police Association Officer of the Year
Sergeant Clint Hill

This award recognizes outstanding leadership in the field. It’s about recognizing an officer who is truly exceptional in making an impact in the community and our profession, whether it be interacting with the public or guiding and passing on those exceptional skills to newer and younger officers to ensure the mission of the Flagstaff Police Department of protecting life and property of law abiding individuals is accomplished to the best of our ability.

On Saturday, December 27, 2014, the Flagstaff Police Department and our community experienced the tragic loss of Officer Tyler Stewart who was shot and killed conducting a domestic violence investigation.

Sgt Hill led his officers through the nightmare every police officer faces in an officer involved shooting. He was stoic and confident in his orders on scene and led the rescue attempt in getting Officer Stewart out, and to medical personnel. He maintained his composure and commitment to finishing the job under the worst circumstances and ensuring the safety of everyone involved.
Since this tragedy, he has consoled and guided his officers not only on the job, but in their personal lives to make sure they were able to deal with this event and most of all were able to do the job at the level expected of a Flagstaff Police Officer. Through all of this he has guided and motivated his officers to accomplish the mission at the same level he himself has an impeccable reputation for. This year’s Flagstaff Police Officers’ Association award for outstanding leadership and performance in the field went to Sergeant Clint Hill.

2014 Heart of Gold Officer of the Year
Officer Joe Candelaria

Victim Witness Services would like to acknowledge Joe Candelaria as the 2014 Law Enforcement Officer who has best exemplified our principles of compassion and support to victims and witnesses of crime and crisis through his effective response and community outreach. On numerous occasions, Officer Candelaria has shown his kindness and concern for the victims of crime and his respect and consideration to the employees and volunteers of Victim Witness Services. His professionalism and kindness has won the “hearts” of this partner agency and we wish to show him our appreciation by presenting him our Inaugural “Heart of Gold” Award for outstanding service.
2014 Flagstaff Police Department Officer of the Year

Corporal Dave Saurer

Once in a while an officer rises to the top of the heap not by one spectacular act or even two but by a body of work over a time frame. This year’s award is for just that type of officer.

Cpl. Dave Saurer has been employed by the Flagstaff Police Department since January 1997. Over the past year and a half, Cpl. Saurer has grown as a supervisor and his selfless dedication to the department and to his squad mates has been at the very least exemplary. Dave has on many occasion cancelled time off scheduled for events with his family to allow members of his squad to take advantage of that time. He has offered his assistance in cases over and beyond that expected of a supervisor. He even stood out in a heavy down pouring rain at an intersection where the lights had been disabled so the beat officers could stay dry and respond to calls. This did not go unnoticed as citizens called in to comment on his dedication to their safety despite the weather.

Cpl. Saurer is the lead on the Accident Reconstruction Team, Driver Training Officer, Honor Guard, Radar Instructor, peer counselor on the FPD CISM Team, assisted Sgt. James in the training of most of the Motor Officers on the department over most of the past decade, is involved in the Old Town block watch efforts and has instructed the Citizen’s Police academy on Driver Safety just to name a few of his attributes. Cpl. Saurer balances all of this with his Ice Hockey refereeing, Run for The Wall and Police Week events as well as run the squad in the absence of his sergeant.

Cpl. Saurer this past year, has received (2) WOW Awards, one for his efforts with the Honor Guard regarding the funeral for Officer Stewart, Has been “Caught doing good job” by Lt. Lasiewicki, Two compliments from citizens, Two Letters of Recommendation, and various comments from Citizens about his overall professionalism. In 2011 Saurer received a Meritorious Service Award for his efforts with the Honor Guard on Chief Cooper’s funeral. In 2013 Saurer received the City Manager’s “Fremont” Excellence Award and was promoted to Corporal.
Mr. Chad Smith is recognized for his outstanding leadership and tireless efforts in addressing and raising awareness of the importance of continued police training. The numbers are staggering. In 2014, Chad increased advanced officer training hours by 3,569 hours (12% increase) from 2013. Chad was able to improve the section utilizing numerous tools available to him and created a shared calendar to ensure classes were not being missed. He would use his communication skills via email to notify officers of upcoming training opportunities and ensure they met their required training. Chad established good working relationships with multiple agencies including GOHS, AZ HIDTA, AZ POST and Northern Arizona Agencies to work collaboratively to bring training sessions to Northern Arizona resulting in reduced training costs. Chad became AZ Post approved as a “Specialty Instructor” and assisted our Firearms Team in numerous qualifications and training.

Chad successfully coordinated the 2014 Northern Arizona Toy Drive and assisted when he was assigned to other job duties. He also received a letter of commendation for his dedication to this project.

Chad has gained the knowledge and organizational insight to keep up with the department’s mission. Chad’s work ethic continues to be based on hard work and diligence. Chad demonstrates integrity, sense of responsibility, produces quality work and demonstrates great teamwork. Chad is always willing to help out with a variety of assignments to include setting up for events, presentation panels and conducting training for all employees at the Police Department. Best of all he provides all of these quality teamwork attributes with a good attitude and usually good humor!

Within only 15 months, Chad was promoted in December 2014 to Special Services Supervisor and has taken this position with pride and continues to excel in his new founded position. Overall Chad is one of those peers who continue to improve the Police Department with innovative and creative solutions to making our Department operate at a more efficient level. He is appreciated and supported by numerous employees.
2014 Volunteers of the Year

Darlene Ryan, Dorothy Hecht, Joan Nordstrom and Maria Fitting

During the 2014 and a portion of the 2015 calendar year volunteers logged over 2,000 hours aiding and assisting in all parts of the Flagstaff Police Department. To name a few; our volunteers have assisted in the armory along with range days, citizens academy, writing handicap civil citation, sex offender notification and working in the Records Division. This year it was tough to pin down one volunteer who stood out or put the most hours in working at the Police Department. We chose to mix up the nomination a bit and select a group of volunteers who have logged over 120 hours helping the records division file booking records, scanning, proofing documents, data entry of Field Interviews, Warnings and help with the enormous task of purging document’s. They have also spent time delivering flyers for the Sex Offender Notification program. These volunteers always come with a smiling face, great attitude and the willingness to help wherever needed. The Records Department along with the entire department felt this was the year to recognize them for their great dedication and work to the department. We appreciate all their hard work and the Flagstaff Police Department would be honored to recognize Darlene Ryan, Dorothy Hecht, Joan Nordstrom and Maria Fitting for their work and dedication to the volunteer program and the devotion to Flagstaff Police Department.

The world is hugged by the faithful arms of volunteers

~Terri Guillemets
DEMOGRAPHICS – SWORN AND CIVILIAN PERSONNEL

Sworn Personnel Race/Ethnicity

<table>
<thead>
<tr>
<th>Race/Ethnicity</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Caucasian</td>
<td>94</td>
</tr>
<tr>
<td>Hispanic</td>
<td>14</td>
</tr>
<tr>
<td>Native American</td>
<td>1</td>
</tr>
<tr>
<td>African American</td>
<td>1</td>
</tr>
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</table>

Sworn Personnel Age

<table>
<thead>
<tr>
<th>Age Range</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>21 to 29</td>
<td>38</td>
</tr>
<tr>
<td>30 to 39</td>
<td>44</td>
</tr>
<tr>
<td>40 to 49</td>
<td>23</td>
</tr>
<tr>
<td>50 +</td>
<td>5</td>
</tr>
</tbody>
</table>
DEMOGRAPHICS

**Sworn Personnel Years of Service**

<table>
<thead>
<tr>
<th>Years of Service</th>
<th>Personnel</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 to 3</td>
<td>39</td>
</tr>
<tr>
<td>4 to 6</td>
<td>10</td>
</tr>
<tr>
<td>7 to 9</td>
<td>17</td>
</tr>
<tr>
<td>10 to 15</td>
<td>23</td>
</tr>
<tr>
<td>16 to 19</td>
<td>13</td>
</tr>
<tr>
<td>20+</td>
<td>8</td>
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**Sworn Personnel Education**

<table>
<thead>
<tr>
<th>Education</th>
<th>Personnel</th>
</tr>
</thead>
<tbody>
<tr>
<td>High School</td>
<td>8</td>
</tr>
<tr>
<td>Some College</td>
<td>38</td>
</tr>
<tr>
<td>Associates Degree</td>
<td>9</td>
</tr>
<tr>
<td>Bachelors Degree</td>
<td>49</td>
</tr>
<tr>
<td>Masters Degree</td>
<td>5</td>
</tr>
<tr>
<td>PHD</td>
<td>1</td>
</tr>
</tbody>
</table>
DEMOGRAPHICS

Sworn Personnel

- Male: 96
- Female: 14

Arizona Officers Memorial May
Civilian Personnel Race/Ethnicity

<table>
<thead>
<tr>
<th>Race/Ethnicity</th>
<th>Civilian</th>
</tr>
</thead>
<tbody>
<tr>
<td>Caucasian</td>
<td>41</td>
</tr>
<tr>
<td>Hispanic</td>
<td>3</td>
</tr>
<tr>
<td>Native American</td>
<td>4</td>
</tr>
<tr>
<td>African American</td>
<td>0</td>
</tr>
</tbody>
</table>

Civilian Personnel Age

<table>
<thead>
<tr>
<th>Age Range</th>
<th>Civilian</th>
</tr>
</thead>
<tbody>
<tr>
<td>21 to 29</td>
<td>14</td>
</tr>
<tr>
<td>30 to 39</td>
<td>12</td>
</tr>
<tr>
<td>40 to 49</td>
<td>12</td>
</tr>
<tr>
<td>50+</td>
<td>10</td>
</tr>
</tbody>
</table>
Civilian Personnel

- Male: 7
- Female: 41

<table>
<thead>
<tr>
<th>City</th>
<th>Civilian Index</th>
<th>Sworn Index</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flagstaff</td>
<td>0.7</td>
<td>1.6</td>
</tr>
<tr>
<td>Avondale</td>
<td>0.6</td>
<td>1.4</td>
</tr>
<tr>
<td>Buckeye</td>
<td>0.6</td>
<td>1.5</td>
</tr>
<tr>
<td>Casa Grande</td>
<td>0.7</td>
<td>1.5</td>
</tr>
<tr>
<td>Goodyear</td>
<td>0.4</td>
<td>1.3</td>
</tr>
<tr>
<td>Lake Havasu City</td>
<td>0.7</td>
<td>1.5</td>
</tr>
<tr>
<td>Arizona</td>
<td>1.4</td>
<td>1.9</td>
</tr>
<tr>
<td>Cities 50K to 99K</td>
<td>0.5</td>
<td>1.6</td>
</tr>
<tr>
<td>National</td>
<td>1.0</td>
<td>2.3</td>
</tr>
</tbody>
</table>

Data derived from 2013 FBI Uniform Crime Report
Deputy Chief Walter Miller

The Operations Division of the Flagstaff Police Department is committed to providing the citizens of Flagstaff exemplary service. While each of the two sections within the Operations Division – Patrol and Criminal Investigations – has unique roles and responsibilities, they collaborate as a team to prevent crime, solve cases and keep our city safe.

Other units that fall under the leadership of the Operations Division include: the Community Relations/Crime Prevention Office, the Department Training Coordinator, and the Street Crimes Task Force (METRO).

The highly trained and well-equipped Emergency Services Response Teams, including Tactical Operations, Negotiations and the Bomb Squad, also fall within the Operations Division where they stand vigilant and ready to protect our community.

The Patrol Division, the largest unit within the Police Department, is most often associated with uniformed police officers in marked patrol cars, on bicycles or on foot patrol. The men and women of the Patrol Section work around the clock every day of the year, providing professional and courteous service to the Flagstaff Community.

The Patrol Division has six patrol squads comprised of approximately six to ten officers, one special enforcement squad, a four officer squad assigned to the Southside neighborhood and one squad consisting of one Sergeant and four officers assigned to the Sunnyside neighborhood. Each squad is supervised by a Sergeant and a Corporal and each of the three Patrol Lieutenants oversee the activities of two to three squads.

In 2014 the department implemented a traffic unit supervised by a Sergeant. The primary responsibility of the traffic unit is to enforce traffic laws and investigate traffic collisions. The ultimate goal of traffic law enforcement is to reduce traffic collisions making our roadways safe.

One Lieutenant is assigned to duty during nighttime hours in order to assure greater communication between command staff and line-officers. When not actively responding to citizen initiated calls for service, patrol officers conduct proactive enforcement and education in neighborhoods and business areas to reduce crime and improve quality of life. The typical duties of a police officer include crime prevention, maintaining order, traffic enforcement and responding to calls for service.
## PATROL ACTIVITY

<table>
<thead>
<tr>
<th>Activity</th>
<th>2013</th>
<th>2014</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Part One Crimes</td>
<td>245</td>
<td>262</td>
<td>7%</td>
</tr>
<tr>
<td>Part One Crimes Cleared</td>
<td>166</td>
<td>172</td>
<td>3.6%</td>
</tr>
<tr>
<td>Part Two Crimes*</td>
<td>2,867</td>
<td>3,007</td>
<td>5%</td>
</tr>
<tr>
<td>Reports Taken</td>
<td>21,461</td>
<td>20,145</td>
<td>-6.1%</td>
</tr>
<tr>
<td>Arrests</td>
<td>6,724</td>
<td>7,379</td>
<td>9.7%</td>
</tr>
<tr>
<td>Total Calls for Service</td>
<td>42,481</td>
<td>44,447</td>
<td>4.6%</td>
</tr>
<tr>
<td>Domestic Violence Incidents</td>
<td>1,797</td>
<td>1,667</td>
<td>-7.2%</td>
</tr>
<tr>
<td>Public Assist</td>
<td>7,735</td>
<td>7,940</td>
<td>2.6%</td>
</tr>
<tr>
<td>Presentations &amp; Media Releases</td>
<td>741</td>
<td>816</td>
<td>10.1%</td>
</tr>
<tr>
<td>Community Policing Contacts</td>
<td>11,134</td>
<td>10,202</td>
<td>-8.7%</td>
</tr>
<tr>
<td>Patrol Hours in Field</td>
<td>95,870</td>
<td>102,406</td>
<td>6.8%</td>
</tr>
<tr>
<td>Training Hours</td>
<td>28,994</td>
<td>32,563</td>
<td>12.3%</td>
</tr>
<tr>
<td>Field Interviews</td>
<td>16,262</td>
<td>18,779</td>
<td>15.4%</td>
</tr>
<tr>
<td>Public Intoxicants</td>
<td>3,271</td>
<td>2,773</td>
<td>-15%</td>
</tr>
<tr>
<td>Animal Control Calls for Service</td>
<td>2,576</td>
<td>2512</td>
<td>-2.4%</td>
</tr>
</tbody>
</table>

*includes unfounded crimes
### Two Year Comparison of Arrests by Offense Classification

<table>
<thead>
<tr>
<th>Classification</th>
<th>Adult</th>
<th>Juvenile</th>
<th>2014 Total</th>
<th>2013 Total</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homicide</td>
<td>2</td>
<td>0</td>
<td>2</td>
<td>4</td>
<td>-100%</td>
</tr>
<tr>
<td>Forcible Rape</td>
<td>3</td>
<td>1</td>
<td>4</td>
<td>8</td>
<td>-100%</td>
</tr>
<tr>
<td>Robbery</td>
<td>21</td>
<td>0</td>
<td>21</td>
<td>15</td>
<td>40%</td>
</tr>
<tr>
<td>Aggravated Assault</td>
<td>153</td>
<td>8</td>
<td>161</td>
<td>166</td>
<td>-3%</td>
</tr>
<tr>
<td>Burglary</td>
<td>19</td>
<td>3</td>
<td>22</td>
<td>29</td>
<td>-24%</td>
</tr>
<tr>
<td>Larceny</td>
<td>771</td>
<td>101</td>
<td>872</td>
<td>867</td>
<td>1%</td>
</tr>
<tr>
<td>Auto Theft</td>
<td>10</td>
<td>0</td>
<td>10</td>
<td>12</td>
<td>-16%</td>
</tr>
<tr>
<td>Misdemeanor Assault</td>
<td>541</td>
<td>49</td>
<td>590</td>
<td>620</td>
<td>-5%</td>
</tr>
<tr>
<td>Arson</td>
<td>9</td>
<td>0</td>
<td>9</td>
<td>18</td>
<td>-50%</td>
</tr>
<tr>
<td>Forgery/Counterfeiting</td>
<td>4</td>
<td>0</td>
<td>4</td>
<td>13</td>
<td>-69%</td>
</tr>
<tr>
<td>Embezzlement</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>3</td>
<td>-67%</td>
</tr>
<tr>
<td>Fraud</td>
<td>11</td>
<td>0</td>
<td>11</td>
<td>3</td>
<td>73%</td>
</tr>
<tr>
<td>Possession Stolen Property</td>
<td>3</td>
<td>0</td>
<td>3</td>
<td>3</td>
<td>0%</td>
</tr>
<tr>
<td>Vandalism</td>
<td>288</td>
<td>33</td>
<td>321</td>
<td>267</td>
<td>20%</td>
</tr>
<tr>
<td>Weapons Violation</td>
<td>9</td>
<td>6</td>
<td>15</td>
<td>14</td>
<td>7%</td>
</tr>
<tr>
<td>Prostitution</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>-100%</td>
</tr>
<tr>
<td>Sex Offenses</td>
<td>137</td>
<td>3</td>
<td>140</td>
<td>95</td>
<td>47%</td>
</tr>
<tr>
<td>Sale/Manufacture Drugs</td>
<td>17</td>
<td>6</td>
<td>23</td>
<td>31</td>
<td>-26%</td>
</tr>
<tr>
<td>Possession Drugs</td>
<td>455</td>
<td>122</td>
<td>577</td>
<td>493</td>
<td>17%</td>
</tr>
<tr>
<td>Gambling</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>Family Offenses</td>
<td>57</td>
<td>1</td>
<td>58</td>
<td>50</td>
<td>16%</td>
</tr>
<tr>
<td>DWI</td>
<td>522</td>
<td>0</td>
<td>522</td>
<td>535</td>
<td>-2%</td>
</tr>
<tr>
<td>Liquor Violations</td>
<td>835</td>
<td>84</td>
<td>919</td>
<td>859</td>
<td>7%</td>
</tr>
<tr>
<td>Disorderly Conduct</td>
<td>861</td>
<td>53</td>
<td>914</td>
<td>889</td>
<td>3%</td>
</tr>
<tr>
<td>Vagrancy (Panhandling)</td>
<td>1</td>
<td>0</td>
<td>*1</td>
<td>44</td>
<td>-98%</td>
</tr>
<tr>
<td>All Other Except Traffic</td>
<td>995</td>
<td>23</td>
<td>1018</td>
<td>925</td>
<td>10%</td>
</tr>
<tr>
<td>Curfew Violations</td>
<td>0</td>
<td>3</td>
<td>3</td>
<td>4</td>
<td>-25%</td>
</tr>
<tr>
<td>Runaways</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>3</td>
<td>-100%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>5728</strong></td>
<td><strong>496</strong></td>
<td><strong>6224</strong></td>
<td><strong>5971</strong></td>
<td><strong>4%</strong></td>
</tr>
</tbody>
</table>

*Count represents the number of charges, not the number of persons arrested

*In 2013 the loitering statue under ARS was repealed
Police Calls For Service Holding
Ten Year Comparison 2005-2014

20 Minute Calls Holding
60 Minute Calls Holding

Police Calls For Service and Reports Taken
Ten Year Comparison 2005-2014

Police Calls
Reports
2014 ARRESTS BY RACE/ETHNICITY OF OFFENDER

- CAUCASIAN, 2946, 43%
- NATIVE AMERICAN, 3044, 45%
- AFRICAN AMERICAN, 198, 3%
- HISPANIC, 572, 8%
- ASIAN, 33, 1%

2014 Arrest by Age Offender

<table>
<thead>
<tr>
<th>Age Group</th>
<th>12 and under</th>
<th>13 to 14</th>
<th>15 to 17</th>
<th>18 to 20</th>
<th>21 to 24</th>
<th>25 to 29</th>
<th>30 to 34</th>
<th>35 to 39</th>
<th>40 to 44</th>
<th>45 to 49</th>
<th>50 to 54</th>
<th>55 and over</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>% OF TOTAL</td>
<td>1%</td>
<td>2%</td>
<td>5%</td>
<td>19%</td>
<td>13%</td>
<td>15%</td>
<td>12%</td>
<td>9%</td>
<td>7%</td>
<td>7%</td>
<td>5%</td>
<td>5%</td>
<td>100%</td>
</tr>
<tr>
<td>TOTAL</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Felony and Misdemeanor Arrests 2014

- Felony
- Misdemeanor

Counts:
- Adult: 824 (Felony), 5 (Misdemeanor)
- Juvenile: 5560 (Felony), 460 (Misdemeanor)
**Homeland Security**

The Flagstaff Police Department remains vigilant for suspicious subjects and activities at all times. Officers patrol critical infrastructure targets during random times day and night. Officers maintain a presence at all city council meetings and other public meetings or events as necessary. The Flagstaff Police Department maintains perimeter patrols and patrol of all airport facilities as mandated by the Transportation Security Administration.

The Flagstaff Police Department trains and equips its officers to effectively respond to terrorist threats and maintain homeland security. The police department has a regional Bomb Squad and a multiagency regional SWAT Team for incident response throughout Northern Arizona. These specialty units are the primary responders for all major infrastructure in Coconino County including the Glenn Canyon Dam located in Page, Arizona. The police department continues to explore grant opportunities for both training and needed equipment.

**CompStat Program**

2014 marks the seventh full year of the Department’s use of the CompStat policing model. CompStat calls for a multifaceted, dynamic approach to crime reduction, improving quality of life and resource allocation. Data is collected, disseminated and analyzed on a regular basis so effective strategies and tactics can be developed to prevent or solve crimes. Using these strategies, the Flagstaff Police Department and its resources are rapidly deployed to most effectively reduce crime and protect property. The final principle of CompStat is relentless follow-up and assessment to ensure results are achieved. One of the many benefits to CompStat is through constant assessment, follow-up and intelligence gathering we are able to define specific crime trends and deploy resources in an effort to prevent crime before it occurs.

Police Sergeants and Corporals are responsible for analyzing data, developing and implementing crime reduction strategies for specific geographic areas or specific times of the day based on the CompStat report. Weekly crime bulletins and monthly CompStat meetings allow the Chief of Police and his Command Staff to collaborate with the Sergeants and other supervisors to review and refine these strategies and hold each member of the Police Department team accountable for effective results.
ACCOMPLISHMENTS

The Police Division is responsible for promoting exceptional quality of life within the Flagstaff community through a process of collaboration and teamwork with likeminded individuals and organizations. We believe protecting life and property, preserving the peace, and upholding the rights of individuals are among our highest priorities. We accomplish our mission through prevention of crime and disorder using community policing programs, data driven decision making, intelligence led policing and other proactive tactics to suppress crime and apprehend criminal offenders. The uniformed patrol division, criminal investigations division and various specialty assignments and task force operations comprise the operational units of the Flagstaff Police Department.

We implemented a lethality assessment tool for Domestic Violence incidents to help identify and address violent suspects and those victims most at risk.

We placed five Emergency Communications Trainees into a formal Dispatch Academy and provided in-house advanced training to existing employees.

We moved forward with the Phase II 911 systems, updating maps, testing and troubleshooting, achieving the goal of going live in October 2014.

We revised Comp-stat by introducing a strategic management system to allow for more timely information sharing and pre-emptive policing to help prevent crime. Staff conducted an analysis of CompStat data to determine the most frequent location and root cause of intersection related collisions. The Crime Analyst worked to compile a monthly list of Flagstaff’s “Most Dangerous Intersections.” Using monthly CompStat meetings to share timely information about high-risk traffic areas allowed patrol supervisors to direct their officers to proactively address unsafe driving behavior through enforcement.

We began a Body Camera program and outfitted the majority of patrol officers. The use of the body camera is to help increase transparency, enhance effective prosecution, assist with citizen complaint investigations, assist with the investigation of excessive use of force, and/or misconduct and provide training to officers.

We explored technology advancements in the form of a new MDC/Tablet platform for patrol vehicles and purchased 34 Panasonic CF-31 Mobile Data Computers.

We conducted 140 community support meetings in addition to neighborhood related Block Watch meetings. Educational items included information on identity theft, medical marijuana, and property crime.
We reduced citizen complaints in 2014 by 11% from 79 in 2013 to 70 in 2014.

We reduced use of force incidents by 7%, from 162 in 2013 to 150 in 2014.

We continue to utilize our civilian volunteers who contributed 2,110 hours in 2014.

A number of straightening the pipes initiatives was introduced:

We re-evaluated the hours our Records Section was open to the public, closing earlier on nights and weekends, when front counter traffic was minimal.

We began purchasing all-wheel drive patrol vehicles so staff time is not lost putting chains on rear wheel drive cars, and response times are less impacted by winter weather. This year we purchased four Ford Police Interceptor Utility AWD vehicles.

We increased the skill and confidence level of our officers by providing more training. In 2014, our advanced officer training hours increased by 11% from 7,055 to 7,851 hours. This included an on-location mandatory report writing class for all newer officers.

We strengthened the Departments informal and formal counseling abilities through the expansion of and additional training for the CISM (Crisis Incident Stress Management) teams and the Departments Peer Mentoring Program.

Photo Courtesy of Officer R. Wallace
OTHER INITIATIVES THE DEPARTMENT HAS ACCOMPLISHED OR UNDERTAKEN OVER THE PAST YEAR:

- Expanded the Woods Watch program, increasing directed patrols of “hot” crime spots and fire prevention.
- Explored a partnership with the Fire Department on fire prevention patrols.
- Several officers enrolled in college classes taking advantage of the tuition reimbursement program.
- Established a seven squad format to include a traffic unit.
- Re-structured the promotional process to place more emphasis on work performance and leadership.
- Adopted new evaluation guidelines.
- Began a Peer Mentoring program.
- Purchased digital cameras for all patrol vehicles.
- Purchased patrol flashlights for all patrol officers working on the road.
- Created a technology area in the police station.
- Purchased ten new handheld radars from GOHS funding.
- Purchased two security screen barriers from GOHS funding.
- Purchased reflective gloves for traffic control (officer safety).
- Promoted the under 100 Initiatives (officer safety).
CALENDAR YEAR 2015 GOALS:

Allow the public to submit house or business watches online.

Create a Citizen Liaison Committee to foster communication and education on current trends.

Train Emergency Communications Specialists in verbal judo, to help increase their information gathering skills on emergency calls.

Increase Department effort toward climate resiliency and preparedness through various efforts: Woods watch, directed patrols of “hot” crime spots, and fire prevention patrols to protect the city from catastrophic wildfire. Train command staff on emergency operations, conducting EOC tabletop exercises and after action reviews.

Update the Coconino County Hazards Mitigation Plan

Continue to build a partnership with the Fire Department on fire prevention patrols.

Cross train dispatchers on multiple channels to help cover catastrophic events.

Improve our employee retention to help with call load and overtime.

Enhance our compatibilities to effectively respond to and arrest the mentally ill.

**Straighten the Pipes Initiatives**

Implement an assessment tool during the hiring and training process to help identify prospective dispatch applicants who possess the necessary skills to perform the position.

Move the patrol squads from a seven to an eight squad format to better cover high call load times, reduce overtime and improve retention.

Explore a “hire for attitude” revision of the new hire process for officers.

Explore digital storage of evidentiary photographs on a shared computer server.
SPECIAL ENFORCEMENT

Police and Fire Woods Patrol

Special Enforcement Squad Camp/Forest Clean Up

Camp/Forest Patrol
A number of specialty patrols were conducted in 2014. As weather and staffing permitted, four motorcycle officers were deployed in areas with frequent speed, red light and following too closely violations, or to serve as visible enforcement profiles to prevent collisions in high accident locations.

We also continued the “Safe Streets Program” by enforcing traffic laws in specific areas in response to citizen complaints and feedback from the Traffic Commission. Beat officers worked specific areas using the Targeted Radar Advisory Program (TRAP). The Department's two radar trailers and a "decoy car" proved effective in reducing speed in problem areas.

The Department continued the Sunnyside Initiative in 2014 to improve quality of life for residents and reduce crime through partnerships. The Flagstaff Police Department assigned a Sergeant and deployed four officers specifically to the Sunnyside and Fourth Street areas. The officers used proactive patrol efforts and citizen tips to gather intelligence on criminal activity and to enforce the law. The officers used bicycle patrols to enhance their presence in the Sunnyside neighborhood and surrounding parks. They attended monthly Sunnyside Neighborhood Association meetings in which issues and problems were addressed with the community. The officers helped open the Sunnyside Substation on Fourth Street in 2009 and continue to utilize it in their daily operations. The officers attended and provided security for several community gatherings and conducted crime prevention outreach.

In September of 2012, the Flagstaff Police Department was awarded a federal COPS assistance grant allowing the Department to implement a Southside Initiative. This was tailored after the Sunnyside Initiative, which began in 2014. Four officers have been assigned to the Southside neighborhood patrol to expand upon our community policing philosophy and address quality of life issues, traffic and parking enforcement. The officers maintain a high presence in the neighborhood utilizing bike and foot patrols. The officers attend monthly Good Neighbor Coalition meetings to discuss current or ongoing issues in the area and to keep the neighbors up to date with current projects and activities. By building a partnership with the Murdoch Center, their governing board has approved the Department to open a Southside Substation within the facility. This collaboration helps to increase visibility along with community policing with the Murdoch Center on a daily basis. In 2014 officers continued to use the Substation to have a presence in the Southside area and continue to have increased visibility.

Several DUI task force operations enhanced both public education and enforcement efforts. Many of these programs were funded through the Governor’s Office of Highway Safety and Edward Byrne Memorial Justice Assistance grants. The DUI Task Force Van was used on a regular basis to set up during high DUI times.

In keeping with our emphasis on excellence, officers are encouraged to obtain specialized skills and training in areas such as lifesaving, firearms, self-defense, ethics, defensive driving, search and seizure, interviewing, phlebotomy, and applicable new State and Federal laws. Through
training and experience, patrol officers had the tools necessary to provide the highest quality service to the citizens of Flagstaff.

**Accomplishments**

The Department continued to conduct training and explored other concepts of the Crisis Intervention Team (CIT) program. These methods led to less recidivism and criminal disorder by the severely mentally ill. Out of the 302 documented contacts with mental health consumers by Flagstaff Police Department in 2014, 78 were handled by CIT officers. The Crisis Intervention Team combined with the availability of mental health services any time of the day or night, gave officers additional options other than full-custody arrests when dealing with individuals with serious mental illness.

Flagstaff continues to experience an increase in criminal activity related to public intoxicants. In response, officers conducted directed patrols to work in cooperation with local businesses to strictly enforce alcohol violations, trespassing, disorderly conduct, loitering, and other offenses which impact the quality of life. Officers met with the City Attorney’s Office to seek enhanced prosecution for repeat offenders as part of our ROPE program. In 2014, 356 arrests were made by the Special Enforcement squad.

Camp located inside City Limits
Selective Enforcement Squad

The selective enforcement squad is designed to increase departmental flexibility by assigning officers to special events, incidents, or targeted criminal activity. Squad members conduct surveillance and provide walking patrols in the downtown area, bicycle patrols and foot patrols in high crime areas as well as airport patrols. They are also responsible for providing security at Pulliam Airport.

Accomplishments

- Officers worked closely with the Flagstaff Fire Department, the Coconino County Sheriff’s Department and the United States Forest Service to help prevent wild land fires. Throughout the summer, officers patrolled the wooded areas in the urban and forest interface, enforcing criminal and federal codes pertaining to camping and fires. Department of Public Safety helicopters and the Coconino County fixed wing airplane assisted in locating illegal campfires with officers on board. This assisted in dispatching officers to take enforcement action. Officers also coordinated with the Adult Probation work crew to remove abandoned transient camps and refer occupants to the appropriate social services.
- Coordinated the directed patrols to address quality of life issues as well as help prevent victimization and perpetration of crimes by serial inebriates.
- Coordinated with Homeland Security during assigned duties at the Airport.
- At the request of school administrators, conducted lock down drills at local schools with canine assistance to sniff for drugs.
- Officers continued to provide security at City Council meetings and provide police presence during other community meetings.
- The Flagstaff Police Department also provided extra patrol and community policing efforts such as:
  1. The Flagstaff Unified School District “Grad Night” in addition to numerous dances and athletic events.
  2. Fourth of July Parade & Pyrotechnics Show
  3. High School Homecoming Parades
  4. NAU Homecoming/Tequila Sunrise Services
  5. Northern Lights Parade
  6. Christmas Luminaries Show
  7. Take Back the Night March
  8. Annual Celtic Festival
  9. New Year’s Eve Pine Cone Drop
  10. Pride in the Pines Event
  11. Movies on the Square
  12. Halloween Harvest
  13. Cinco De Mayo Celebration
  14. Concerts in the Park
  15. First Friday Art Walks
Traffic Enforcement

Maintaining safe roadways for motorists, bicyclists, and pedestrians is a high priority for the Flagstaff Police Department. All patrol officers are directed to conduct traffic enforcement to address the causal factors of accidents within their beat. The traffic enforcement unit is comprised of three officers who work on motorcycles as weather and staffing permits. The motor units are more effective in providing enforcement in highly congested areas where patrol cars are ineffective. The traffic units also provide funeral escorts, parade details, collision investigations, and back up for other officers. The traffic unit also receives input from citizens about identifying traffic problems. The unit works the areas identified to address those reported by concerned citizens. The unit is also assigned to special duty events to include but not limited to Tequila Sunrise, New Year’s Eve, Winter Lights Parade, Dew Downtown, Fourth of July Festivities, Armed Forces Day Parade, among numerous other community held events.

There were 2,542 total collisions in 2014; of those 2,128 were non-injury collisions. There were 411 injury collisions, a reduction of .5% from 2013, and three (3) collisions which resulted in fatalities. Officers issued 8,564 citations for traffic related offenses such as speeding and red light violations. In 2014, officers arrested 600 impaired drivers. These enforcement efforts are credited with continuing to significantly reduce the number of injury and non-injury vehicle collisions.

The Collision Reconstruction Team is comprised of four Detective/Corporals, two officers and one alternate position. They are responsible for reconstructing fatal and serious injuries. In 2014 all team members met on a regular basis to review past and present investigations. Also in 2014, the team investigated three fatal collisions. Three members also attended advanced collision reconstruction training hosted by AZPOST.
Flagstaff Police Department Motor Squad

TRAFFIC UNIT

Traffic Unit Officers

Traffic Unit Motorcycles
## TRAFFIC ACTIVITY

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>2013</th>
<th>2014</th>
<th>% Change</th>
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<tbody>
<tr>
<td>Non-Injury Collisions</td>
<td>2,554</td>
<td>2,128</td>
<td>-3.2%</td>
</tr>
<tr>
<td>Injury Collisions</td>
<td>352</td>
<td>411</td>
<td>16.8%</td>
</tr>
<tr>
<td>Fatal Collisions</td>
<td>3</td>
<td>3</td>
<td>0%</td>
</tr>
<tr>
<td>DUI Related Collisions</td>
<td>64</td>
<td>87</td>
<td>35.9%</td>
</tr>
<tr>
<td>DUI Arrests</td>
<td>619</td>
<td>600</td>
<td>-3.1%</td>
</tr>
<tr>
<td>Traffic Citations</td>
<td>9881</td>
<td>8,564</td>
<td>-13.3%</td>
</tr>
<tr>
<td>Warnings</td>
<td>8,454</td>
<td>6,822</td>
<td>-19.3%</td>
</tr>
<tr>
<td>Parking Citations</td>
<td>4,240</td>
<td>4,790</td>
<td>13%</td>
</tr>
<tr>
<td>Motorist Assists</td>
<td>824</td>
<td>697</td>
<td>-15%</td>
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TEN YEAR SUMMARY OF COLLISIONS

Ten Year Summary of Collisions

<table>
<thead>
<tr>
<th>Year</th>
<th>Non-Injury</th>
<th>Injury/Fatal</th>
</tr>
</thead>
<tbody>
<tr>
<td>2005</td>
<td>3010</td>
<td>463</td>
</tr>
<tr>
<td>2006</td>
<td>2913</td>
<td>461</td>
</tr>
<tr>
<td>2007</td>
<td>2927</td>
<td>452</td>
</tr>
<tr>
<td>2008</td>
<td>2748</td>
<td>381</td>
</tr>
<tr>
<td>2009</td>
<td>2443</td>
<td>360</td>
</tr>
<tr>
<td>2010</td>
<td>2361</td>
<td>374</td>
</tr>
<tr>
<td>2011</td>
<td>2150</td>
<td>384</td>
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<tr>
<td>2012</td>
<td>2131</td>
<td>401</td>
</tr>
<tr>
<td>2013</td>
<td>2199</td>
<td>352</td>
</tr>
<tr>
<td>2014</td>
<td>2128</td>
<td>411</td>
</tr>
</tbody>
</table>
Summary of 2014 Collisions by Month

**Most Frequent Location of Intersection Related Collisions Three Year Comparison**

<table>
<thead>
<tr>
<th>Intersection</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>S. Milton Rd / W. Route 66</td>
<td>30</td>
<td>45</td>
<td>40</td>
</tr>
<tr>
<td>E. Route 66/ N. Fanning DR</td>
<td>19</td>
<td>24</td>
<td>27</td>
</tr>
<tr>
<td>E. Ponderosa Parkway / E Route 66</td>
<td>47</td>
<td>31</td>
<td>24</td>
</tr>
<tr>
<td>N. Country Club/ N. Hwy 89</td>
<td>18</td>
<td>15</td>
<td>22</td>
</tr>
<tr>
<td>S. Milton Rd / W. Riordan RD</td>
<td>13</td>
<td>15</td>
<td>21</td>
</tr>
<tr>
<td>S. Malpais Lane / S. Milton RD</td>
<td>25</td>
<td>22</td>
<td>20</td>
</tr>
<tr>
<td>E. Ponderosa Parkway / E. Butler AVE.</td>
<td>18</td>
<td>12</td>
<td>20</td>
</tr>
<tr>
<td>N. Fourth ST / E. Route 66</td>
<td>23</td>
<td>24</td>
<td>19</td>
</tr>
<tr>
<td>E. Butler AVE / E. Lucky LN</td>
<td>5</td>
<td>4</td>
<td>18</td>
</tr>
<tr>
<td>N. Switzer Canyon DR. / E. Route 66</td>
<td>29</td>
<td>24</td>
<td>17</td>
</tr>
<tr>
<td>W. Butler Avenue / S. Milton RD</td>
<td>31</td>
<td>45</td>
<td>16</td>
</tr>
<tr>
<td>N. Beaver Street / W. Route 66</td>
<td>19</td>
<td>11</td>
<td>5</td>
</tr>
<tr>
<td>W. University Drive/ S. Milton RD</td>
<td>16</td>
<td>16</td>
<td>17</td>
</tr>
<tr>
<td>W. University Ave/ S. Woodlands Village Boulevard</td>
<td>4</td>
<td>8</td>
<td>16</td>
</tr>
</tbody>
</table>
**Tactical Operations**

The Emergency Services Response Team, comprised of officers with primary assignments in various sections of the Department, handles the containment and apprehension of armed barricaded persons, hostage incidents, found explosives and other potentially volatile situations. The Emergency Services Response Team consists of three units, the Special Weapons and Tactics Team (SWAT), Negotiations, and the Explosives Ordinance Disposal Team (Bomb Squad). Officers take great pride in their equipment, training and professionalism during crisis incidents.

The SWAT Team, with membership in the National Tactical Officers Association, consists of officers from the Flagstaff Police Department, the Coconino County Sheriff’s Office, and six Flagstaff Firefighters who serve as team medics. In addition to receiving training, SWAT officers bring training back to their individual squads to better equip fellow officers with their daily duties.

In 2014, SWAT officers received national level training in a number of areas including Less-Lethal munitions and equipment, Active Shooter Preparedness, and Zone-Based Movements along with numerous other topics. Much of the information learned in these trainings was relayed back to local law enforcement – specifically the Active Shooter training. Officers that attended the Active Shooter training held numerous training programs, for both officers and for civilian groups alike.

**Accomplishments**

- In August, a victim reported being held at gunpoint by two suspects with a sawed-off shotgun. The victim also reported rampant use of methamphetamine by his two captors prior to being released. Based on this information, after corroboration, the SWAT Team served two search warrants on each suspect’s respective residence. The search warrants resulted in the arrest of both suspects, along with the collection of numerous drug and drug paraphernalia items, and a federally prohibited/modified shotgun.

- The SWAT Team was utilized to serve a high-risk drug search warrant in the area of Kachina Village. The residents of the house were heavily involved in the sale of heroin. Along with drug sales, one of the suspects had numerous prior arrests for large amounts of drugs and weapons misconduct. The search warrant was served successfully and four arrests were made for drug and weapons charges.

- In March, a victim was identified who reported being held hostage at a residence for two days. The female victim was found to have numerous injuries consistent with being assaulted for multiple days. She also reported that the suspect had firearms in his home. Police found the suspect had numerous prior police contacts, many of them involving violence – including a suspicious incident involving the death of a family member. The SWAT team was used to surround the residence and order the suspect
The suspect refused to comply and the SWAT team made entry with a search warrant and made an arrest without injury.

- Flagstaff patrol officers noticed significant drug activity in and around an apartment on N. 3rd Street in the Sunnyside neighborhood. The apartment was found to have seven occupants living in it, many of whom had significant violent history along with drug use – one was involved in an incident where a subject’s throat was cut approximately one block from this residence. The SWAT team served a search warrant for drugs at the residence resulting in the arrest of seven suspects, including a registered sex offender.
**Hostage Situations**

**Negotiator**

Incidents involving barricaded subjects, hostage takers, or persons threatening suicide are stressful moments for law enforcement personnel who respond to them. Officers responding to these scenes quickly assess the totality of the situation, secure the area, gauge the threat to hostages or bystanders, and request additional resources as appropriate. Crisis negotiators must establish contact with subjects; identify their demands and work to resolve these tense and volatile standoffs without loss of life.

The five members of the Hostage Negotiations Team are on call to diffuse volatile situations through verbal communications with suspects. Officers assigned to this team are trained to work closely with the Tactical Operations Team and with the Coconino County Sheriff’s Department Crisis Response Team.

**Accomplishments**

The Team responded to one call in 2014. During the month of August 2014, a call was received for an armed suicidal subject that had made threats of shooting himself. This subject gave up when patrol officers entered his residence and was taken into custody with no injury or crimes committed. The Negotiators were also on standby during several of the Tactical team call outs to respond if a barricade situation developed. The Negotiation’s team currently has four members and expects to fill the vacant position in the upcoming year.
Explosive Disposal Team
The primary mission of the Explosive Disposal Team is to ensure the safety and well-being of residents in the City as well as the safety of all public safety personnel who may be first responders to an explosive-related incident. The Flagstaff Police Department Bomb Squad has been serving the residents of Flagstaff since 1970. The team is comprised of five highly trained bomb technicians who are responsible for handling, transportation and rendering safe all explosive items located within the City and Coconino County. This responsibility extends to the proper handling of abandoned explosives and chemicals that have outlived their life expectancy. The team also assists local agencies with explosives and the Tactical Operations and Hostage Negotiations Teams with barricaded suspects.

Accomplishments
In 2014, the Explosives Disposal Team responded to approximately 16 calls for service both inside and outside the City. These included suspicious packages calls, found explosives or devices, drug labs, hoax devices, protective sweeps and a threat calls. In addition, members of the team conducted numerous explosive destructions and inspections, security assignments and dignitary protection details.

In 2014, the Explosives Disposal Team completed a demonstration for the Citizen's Police Academies, touch-a-truck presentation, bomb threats class and a presentation for ALEADS (Arizona Leadership Education & Development Academy), as well as classes for local organizations, businesses, schools and law enforcement agencies. The members of the Explosives Disposal Team are required to complete 16 hours a month of proficiency training, one 40 hour class a year and recertify every three years to maintain their certification.

Training and Recertification
- One team member attended the Ravens Challenge.
- One team member attended the National Bomb Squad Commanders Conference.
- One team member attended a HME class (Homemade Explosive).
Explosive Disposal Team
Criminal Investigations – Detectives
The men and women of the Criminal Investigations Division combat crime by conducting prompt, efficient and diligent investigations. Detectives use all available technological resources and traditional investigative methods to solve crimes, identify and apprehend suspects, locate missing persons and recover stolen property. By adhering to a community policing philosophy, members of the Division form a partnership with crime victims and law abiding citizens to improve the quality of life in our community and interdict crime and combat disorder.

The Criminal Investigations Division, comprised of a Lieutenant, two Sergeants and 12 Detectives, are responsible for investigating felony crimes, deaths and missing persons. There is also a Crime Analyst assigned to Criminal Investigations, who tracks crime trends within the City and produces a weekly Intelligence Bulletin showing these trends. This assists the Department in allocating resources to affected areas in order to combat and reduce crime. Detectives were assigned 3,136 cases in 2014 which was a decrease of 57 cases from the previous year. The Detective Division had an overall clearance rate of 56% in 2014 which was a 5% decrease from the previous year. Reducing the number of pending cases, while maintaining quality customer service, continues to be an important focus for the Criminal Investigation Division.
Ten Year Comparison of Part One Crimes

![Bar chart showing the comparison of Violent Crimes and Property Crimes from 2004 to 2013.]

**Violent Crimes**
- 2004: 427
- 2005: 416
- 2006: 449
- 2007: 320
- 2008: 282
- 2009: 287
- 2010: 269
- 2011: 265
- 2012: 262
- 2013: 245

**Property Crimes**
- 2004: 4368
- 2005: 4299
- 2006: 4050
- 2007: 3695
- 2008: 3389
- 2009: 3123
- 2010: 2962
- 2011: 3019
- 2012: 2834
- 2013: 2867

**Disposition of Cases Assigned to Criminal Investigations 2014**

- Cleared by Arrest: 37%
- Cleared Exceptional: 8%
- Referred to Other Police Agency: 8%
- Prosecution Declined: 5%
- Unfounded: 5%
- Information Only: 32%
- Early Case Closure: 5%
<table>
<thead>
<tr>
<th>Crime Type</th>
<th>Actual</th>
<th>% Change</th>
<th>Cleared</th>
<th>% Cleared</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2012</td>
<td>2013</td>
<td>2014</td>
<td>2014</td>
</tr>
<tr>
<td>Homicide</td>
<td>0</td>
<td>1</td>
<td>3</td>
<td>200%</td>
</tr>
<tr>
<td>Rape</td>
<td>28</td>
<td>24</td>
<td>29</td>
<td>21%</td>
</tr>
<tr>
<td>Robbery</td>
<td>45</td>
<td>43</td>
<td>46</td>
<td>7%</td>
</tr>
<tr>
<td>Aggravated Assault</td>
<td>189</td>
<td>177</td>
<td>184</td>
<td>4%</td>
</tr>
<tr>
<td>Burglary</td>
<td>242</td>
<td>220</td>
<td>215</td>
<td>-2%</td>
</tr>
<tr>
<td>Larceny Theft</td>
<td>2533</td>
<td>2592</td>
<td>2717</td>
<td>5%</td>
</tr>
<tr>
<td>GTA</td>
<td>59</td>
<td>55</td>
<td>76</td>
<td>38%</td>
</tr>
<tr>
<td>Total Violent</td>
<td>262</td>
<td>245</td>
<td>262</td>
<td>7%</td>
</tr>
<tr>
<td>Total Property</td>
<td>2834</td>
<td>2867</td>
<td>3008</td>
<td>5%</td>
</tr>
<tr>
<td>Grand Total</td>
<td>3096</td>
<td>3112</td>
<td>3270</td>
<td>5%</td>
</tr>
<tr>
<td>Arson</td>
<td>23</td>
<td>24</td>
<td>6</td>
<td>-75%</td>
</tr>
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</table>

**Detective Major Crime Cases**

**Homicide**

Officers responded to a call of a woman not breathing on N. Schevene Street with in the city limits of Flagstaff. Upon officer's arrival, they contacted the woman's son at the residence and he advised the officers he was trying to scare his mother by choking her for approximately 1-2 seconds. Detectives became involved in the case and through follow up with medical professionals, search warrants, and interviews, the son was charged with second degree murder. The son later plead guilty to manslaughter and was sentenced to 16 years at the Department of Corrections.

Officers responded to a report of a man who shot another man inside of his house. Upon arrival the victim was located sitting on a couch with a gunshot wound to his head. Detectives wrote and executed a search warrant for the residence and conducted interviews. The suspect was arrested and charged with first degree murder. This case is pending trial.

Officers responded to an officer involved shooting involving Flagstaff Police Officer Tyler Stewart. Detectives responded and learned Officer Stewart was conducting follow up from a case he was working on from earlier in the day. During the contact and interview with the suspect, the suspect pulled out a handgun from his coat pocket and shot Officer Stewart multiple times. Detectives began writing a search warrant for the property and processed the scene and evidence. The suspect in the case was able to retrieve Officer Stewart’s duty weapon and he took his own life with it.
**Attempted Homicide**

Detectives were called out to a report of a victim who had his throat slashed by an edged weapon. The wound was across the neck of the victim which was a very large and deep laceration. A detective was able to conduct a brief interview with the victim who gave a vague description of the suspect. Detectives wrote and executed a search warrant on the victim’s house and processed several items of evidence. During this time they were able to identify the suspect and an accomplice through indicia. Detectives were able to locate the suspect and accomplice and an interview was conducted. During the interview a confession was obtained and the suspect was arrested and charged for attempted homicide.

Detectives were assigned a Domestic Violence aggravated assault case which involved strangulation of the victim. Detectives began conducting interviews and further investigation and developed enough probable cause to write and execute a search warrant on a residence. After collecting further evidence and more interviews, detectives were able to secure an indictment for attempted 2nd degree murder and other aggravated assault charges. This case is awaiting trial.

**Sexual Assault**

Detectives were called out to a reported sex assault investigation involving an adult male and female. Detectives conducted interviews with the female victim and coordinated exams to be conducted by NACASA. A few days later the suspect was located by detectives through a partnership with the FBI. An interview was conducted with the suspect and evidence was collected. At the conclusion of the interview, the suspect was arrested and later indicted for Sexual Assault and aggravated assault.

**Child Molestation**

Detectives were called out regarding a reported child molestation case involving a nine year old female. Detectives coordinated a forensic medical exam and a forensic interview of the child in which valuable evidence was collected. During this time, the suspect was located and interviewed but did not disclose any wrongdoing. Detectives authored and executed a search warrant to collect evidence from the suspect and he was subsequently arrested for unrelated charges.

Detectives continued to conduct further interviews and discovered the suspect was named in a previous incident many years prior that also involved a minor. Detectives continued to follow up on leads regarding the current case as well as the case from several years prior. Through the detective’s diligent work, the suspect was arrested and indicted on multiple counts of child molestation and sexual conduct with a minor for the current reported incident as well as the incident from several years prior.
**Fraud**

Flagstaff Police Department fraud detectives investigated a fraud case with multiple victims who reported to have been defrauded of thousands of dollars each from a local bullion business. Detectives drafted and executed search warrants for the suspect’s residence and have been receiving help from the Flagstaff Police Departments volunteer forensic section. To date there is approximately $1.3 million dollars that has been reportedly stolen by this particular business owner. The case is still being investigated.

**Burglary**

Detectives were assigned multiple burglary cases within a specific neighborhood and had no leads to follow up on. Through crime analysis and mapping, it was determined that these cases were linked and believed to be committed by a burglary ring originating from a local trailer park. After a traffic stop was completed and stolen property located, detectives wrote and executed a search warrant on a residence in the trailer park. Several stolen items were located that were determined to be taken from vehicles in adjacent neighborhoods. There were also burglaries located on the eastside of Flagstaff and Williams, AZ that were also solved. Three suspects were arrested and charged for multiple burglaries.

Detectives were assigned a commercial burglary report of a local business. Through their investigation an investigative lead was developed which the suspect was storing stolen property in a storage unit in Phoenix, AZ. As the investigation continued, detectives were able to search the storage unit in Phoenix and located multiple stolen motorcycles, stolen property from the commercial burglary, and stolen guns all reported to be taken from victims in Flagstaff. Multiple burglaries and stolen vehicle cases were solved through the work of detectives. The suspect was arrested and charged.

Detectives were assigned multiple vehicle burglaries in a residential neighborhood located in the North West side of Flagstaff. Through crime analysis and mapping it was determined the same suspect(s) were committing these crimes. After weeks of these crimes occurring, two investigative leads were identified and one suspect was initially contacted. When this suspect was contacted, stolen property was located on him. After interviewing the two suspects, detectives obtained confessions and a search warrant was written and executed at one of the suspect’s residence. Several reported stolen items were recovered including a stolen firearm. Both suspects were arrested and charged.

**Additional Programs**

**Crime Analyst**

Detectives continue to use CompStat methods to assist in crime mapping and conduct proactive property crime investigations.

Detectives maintained monthly community meetings, which are called FRAPA (Flagstaff Retail Asset Protection Association). During these meetings approximately 15 loss prevention agents and store managers from local retail stores share information with Detectives in order to identify and apprehend
frequent suspects in shoplifting cases. Through this partnership we are better able to reduce property crimes that occur at local retail shops and through collaborative efforts several arrests have been made.

Currently one detective and one detective sergeant are assigned to the Tactical Operations Team and one detective sergeant is assigned to the Negotiations Team. Another detective is assigned to the Accident Reconstruction Team and another is assigned to the Bomb Squad. Three detectives participate on the Coconino County Coordinated Community Response Team for Domestic Violence and Sexual Assault. Three detectives are also phlebotomists for the department.

Detectives taught at the Citizen’s Police Academy and continue to participate in the “Challenge Program” at the two local high schools. Several Detectives are involved in a pool to provide educational presentations on a variety of topics at monthly community meetings. As a result, several presentations were given through the city on various topics including internet safety, identity theft and crime scene investigations.

**Training**

Detectives have received training in interview and interrogation, police involved shootings, suicide awareness prevention, computer forensics, death investigation, and intelligence. Several Detectives also received numerous hours of instruction in child abductions and how to respond to them.
Silent Witness

The Flagstaff/Coconino Silent Witness Program has been a valuable crime-fighting tool since 1980. All funds for the program are donated, therefore the only cost to law enforcement is the time required to administer the program. Two Patrol Officers, three Detectives and a Detective Sergeant coordinate the program and provide updates on unsolved crimes to the newspaper and other media.

Accomplishments

Silent Witness is a non-profit program created to give citizens the opportunity to assist law enforcement in solving crimes. Citizens remain completely anonymous and are paid rewards of up to $1000 when the information provided leads to an arrest or indictment.

Silent Witness continues to maintain the website at the coconinosilentwitness.org. The website is used to provide general contact information and allows tips to be submitted online. Unsolved crimes are also highlighted on the website for the public to view.

During 2014, Silent Witness received 146 calls, which solved 19 felony crimes and produced seven felony arrests. The Silent Witness Board approved $1000 in awards to be paid to callers.

The Silent Witness program “Tips Soft” is web based service that allows law enforcement agencies to communicate anonymously with the public regarding crimes, fugitives and amber alerts. This service allows tips to be sent anonymously through different types of media. Tips can now be texted to 274637 (CRIMES) by initiating the text with “FLAGTIP” or visit the Silentwitness.org website and follow the link to submit a tip online.
LOCATION OF ROBBERIES 2014

- Highway/Street: 35%
- Commercial: 11%
- Residence: 11%
- Convenience Store: 9%
- Bank: 2%
- Gas or Service Station: 2%
- Other: 30%

FREQUENCY OF THEFT TYPES 2014

- Shoplifting: 39%
- Theft From Coin Machine: 1%
- Bicycles: 6%
- Theft from Building: 5%
- Theft of Motor Vehicle Parts/Accessories: 1%
- Theft From Vehicle: 10%
- Other: 37%
- Purse-Snatching: 1%
- Pocket Picking: 0%
Five Year Comparison of Residence Burglaries

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<th>Nightime</th>
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<td>2014</td>
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Five Year Comparison of Business Burglaries

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<th>Nightime</th>
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<td>28</td>
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<tr>
<td>2014</td>
<td>67</td>
<td>14</td>
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<td>THEFT VALUE</td>
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<td>Dollar Value</td>
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</tr>
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<td>1356</td>
</tr>
<tr>
<td>TOTAL</td>
<td>2533</td>
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</tbody>
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| THEFT TYPE               | Number of Incidents | Dollar Value |  |  |  |  |  |  |  |
|--------------------------|---------------------|--------------|---|---|---|---|---|---|
| Shoplifting              | 929                 | 989          | 1059      | 7%     | 87,410   | 72,918    | 181,735   | 149% |
| From Vehicles            | 215                 | 296          | 260       | -12%   | 91,850   | 122,385   | 119,787   | -2%  |
| From of Vehicle Parts    | 22                  | 24           | 29        | 20%    | 10,224   | 4,726     | 15,007    | 217% |
| Bicycles                 | 148                 | 124          | 170       | 37%    | 70,940   | 74,533    | 96,447    | 29%  |
| From Coin Machines       | 4                   | 17           | 29        | 70%    | $410     | 338       | 4,337     | 1183% |
| All Other Thefts         | 1076                | 976          | 1022      | 5%     | 774,856  | 858,514   | 858,928   | 0.04% |
| **TOTAL**                | **2,385**           | **2,426**    | **8025**  | **$1,035,690.00** | **$1,256,640.00** | **$1,276,241.00** |  |

**MOVE IT, LOCK IT OR LOSE IT!**

It takes less than 30 seconds for a thief to break in your car and steal your valuables.

It takes less than 20 seconds to remove your valuables from your vehicle.

It takes less than 1 second to lock your vehicle!
Property Crime -5% Increase
Part 1 Crimes -7% Increase
Cases Assigned -1.8% Reduction
***Part One Crimes Per 100,000 Inhabitants – Numbers are for 2013 as the data for 2014 not published.

**Violent Crimes Per 100,000 Inhabitants**
Data derived from 2013 FBI Uniform Crime Report

**Property Crimes Per 100,000 Inhabitants**
Data derived from 2013 FBI Uniform Crime Report
Data derived from 2013 FBI Uniform Crime Report pending stats to be published

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Part One Crimes Per 100,000 Inhabitants
Data derived from 2013 FBI Uniform Crime Report

Part One Crimes per 1,000 Citizens
Data derived from 2013 FBI Uniform Crime Report

***Part One Crimes Per 100,000 Inhabitant’s – Numbers are for 2013 as the data for 2014 is not published.
Street Crimes Task Force (METRO)

Drug Warrants, Arrest and Seizures

The Northern Arizona Street Crimes Task Force (Metro) is a multi-agency investigative unit managed by the Flagstaff Police Department. The task force consists of officers from Arizona Department of Public Safety, Coconino County Sheriff’s Office, Flagstaff Police Department and the Northern Arizona University Police Department.
The two interstate highways in Coconino County provide a major thoroughfare for transporting contraband in all directions. Drugs are smuggled into the Tucson and Phoenix area to be disseminated, often through Flagstaff. The local Amtrak Train Station and the Greyhound Bus Station are also used for this purpose.

Aside from the agencies listed above, the task force works closely with federal agencies including the Federal Bureau of Investigations, the Bureau of Alcohol, Tobacco and Firearms, Customs, and the Drug Enforcement Administration. Significant funding for the unit comes from a Drug Interdiction Grant allocated from the Arizona Criminal Justice Commission. A secondary outside source of funding comes from the Coconino County RICO account. Metro officers are currently members of the FBI Safe Streets Task Force, which grants the officers federal arrest authority and the ability to investigate crimes on our adjacent reservations.

The continued cooperation of all the above-listed agencies with the Metro Task Force enables local officers and agents to continue to be effective in the investigation and interdiction of those involved in the transportation and sale of illegal drugs, guns, and various street crimes.

In 2014, Metro investigators served 27 search warrants, made 146 arrests, seized 13 guns and $23,529.00 in currency. Over the course of the year agents seized 73.82 grams of heroin ($4,142.00 street value), approximately 43.5 grams of cocaine ($3,138 street value), 323.2 grams of methamphetamine and numerous other drugs including hallucinogenic mushrooms, ecstasy, methadone, and a multitude of prescription medications.

**Investigative Highlights**

The Metro Task Force initiated over 167 investigations during 2014. Some of the most notable investigations included the following:

**DRUG TRAFFICKER SENTENCED TO 12 YEARS IN PRISON**

On Oct. 6, 2014, Everardo Duarte, 38, of Sonora, Mexico, was sentenced by U.S. District Judge G. Murray Snow to 12 years imprisonment. Duarte pleaded guilty on July 21, 2014 to possession with intent to distribute methamphetamine.

The year-long Organized Crime Drug Enforcement Task Force investigation into Duarte’s Drug Trafficking Organization (DTO) was initiated in July 2012 and was conducted primarily in Flagstaff. On July 16, 2013, the defendant and his two co-defendants, Dustin Heath Ash and Mitchell Allan McKinnon, were charged with possession with intent to distribute methamphetamine, possession with intent to distribute heroin, and conspiracy charges. Kevin Lynn Bickford was charged in a separate indictment with possession with intent to distribute methamphetamine.

The organization imported methamphetamine from Mexico into the United States, where it was ultimately distributed in Flagstaff, along with heroin. Duarte was attempting to expand his DTO onto the surrounding Indian Reservations prior to his arrest. Co-defendants Ash, McKinnon, and Bickford were previously sentenced to terms of imprisonment.
The investigation in this case was initiated by the METRO Northern Arizona Narcotics Task Force, an organization made up of officers from the Flagstaff Police Department and the Coconino County Sheriff’s Office. The case was adopted federally by the FBI’s Northern Arizona Safe Streets Task Force, of which METRO is a part, working closely with partners from the Bureau of Indian Affairs and the Drug Enforcement Administration. The prosecution was handled by Dimitra H. Sampson, Assistant U.S. Attorney, District of Arizona, Phoenix.

20 ARRESTED IN TUBA CITY DRUG SWEEP

Following a coordinated federal, tribal and state task force investigation into drug trafficking on the Navajo Nation, 20 individuals were charged with federal drug trafficking crimes.

The Federal Bureau of Investigation, the Navajo Nation Department of Public Safety, the Northern Arizona Street Crimes Task Force (METRO), and the Drug Enforcement Administration led this enforcement action, with substantial assistance from the United States Marshals Service, the Bureau of Indian Affairs and the Arizona Department of Public Safety.

The operation spanned several months and required extensive resources and time. Detectives utilized confidential sources and undercover officers to assist with the investigation, which resulted in the purchase of cocaine and methamphetamine from the suspects.

As a result of the investigation, many community leaders and citizens extended their appreciation for the extensive work that went into the investigation. Navajo Nation Captain Harry Sombrero, who currently serves as Director of Criminal Investigations, also said, “The undercover drug investigation was conducted over a period of months and involved hundreds of hours of team investigative work. It is believed that these arrests will have a significant impact on the local drug trafficking network. The credit goes to the field investigators for their commitment, dedication and hard work to keep the community safe.”

DRUG TRAFFICKER

METRO agents, along with the Federal Bureau of Investigation, conducted an investigation into a suspect residing on the Navajo Reservation after receiving information from an informant. The detectives involved in the investigation arranged two separate controlled drug purchases from the suspect utilizing undercover agents and surveillance teams. The suspect was subsequently arrested after dealing in multiple ounces of methamphetamine and was carrying false bottom containers to conceal the drugs while transporting them.

Further investigation into the suspect revealed him as a resident of the Navajo Nation who was supplying large quantities of methamphetamine from Phoenix, Arizona to various other cities in Arizona, and into Albuquerque, New Mexico. A joint investigation with federal agencies identified several other suspects who were arrested in Albuquerque who were receiving their methamphetamine from the suspect.
Figure A - 32 LB of Meth

Figure B - ACID

Figure C - Cocaine

Figure D - Xanax

Figure E - Marijuana Grown
Positive community relations and excellent customer service are the responsibilities of every employee of the Flagstaff Police Department. However, certain areas demand more attention and time than field officers can provide. The Community Relations Office has one Sergeant, two School Resource Officers, one Housing Officer, one Training Officer and one Animal Control Officer. This division works at promoting a positive image of the department by releasing public information in a timely manner, facilitating and coordinating all internal training and organizing our volunteers, working with the schools in the community to address the issues of concern to our younger citizens. The division is responsible for providing information and assistance in animal issues most specifically domesticated dogs and cats and occasional skunks.

Senior field officers rotate into the Community Relations office after completing an online Project Alert certification course. Officer’s selected for these positions must possess excellent writing, people, and public speaking skills. Officers in these roles must demonstrate a sincere desire to assist our younger people and display a positive image as they assist each school.

In 2014 Officers Trevor Cooper and Ryan Forsman continue to bring many years of experience into the classroom. In addition to the structured Project Alert curriculum, these officers were often asked to present information to our community's youth on topics such as bullying, peer pressure, honesty, gun safety, domestic violence and the proper use of 911. They also worked with school employees on special projects such as field trips, Teen Court, and project “Challenge.”

The Community Relations office completed 816 public speaking presentations as well as media releases, which included radio and television interviews. The Community Relations office documented 140 Community Support meetings as well as coordinating and completing two Law Enforcement Citizen's Academy.

Northern Arizona Citizen’s Academy

The Northern Arizona Citizen's Academy is a ten-week, 13 class multi-agency program designed to promote awareness and understanding thus fostering a partnership of trust and shared responsibility between interested law abiding citizens and law enforcement. This 10 week 13 class program meets on Wednesday nights and a couple of Saturday's beginning in either the fall or spring as two sessions are offered every year. Topics of instruction cover many facets of law enforcement including narcotics enforcement, Law and Legal updates, DUI detection and prevention, investigation of Felony crimes and Felon investigations, the County and Juvenile Correctional systems, field trips to the State Crime Lab, a presentation from the County Medical Examiner’s office, and finally hands on field trips to the shooting range. This is a collaborative effort with
our neighboring law enforcement partners such as the Coconino County Sheriff’s Office, the Department of Public Safety, the Northern Arizona Police Department, and the U. S. Forest Service and Game and Fish.

National Night Out

Approximately 1,500 community members attended the fifteenth annual Northern Arizona National Night Out celebration in the City Hall parking lot. Target, CASA, the Yavapai Broadcasting station, the Flagstaff Community Band and local nonprofit organizations partnered to sponsor this successful and upbeat event. Officers assigned to specific neighborhoods staffed tables containing maps of their areas. Resources and information were made available at the variety of tables and displays provided by the community’s first responders with a variety of hands on demonstrations.

Community Volunteer Program

As competition for city funding becomes more intense, the police department is becoming more dependent on volunteers to assist both sworn and civilian staff. Community volunteers donated 2,154 hours in 2014, providing disabled parking enforcement, leash law awareness, pawn tracking, evidence/property services, records, public relations, sex offender notifications and assisting the detective division. Volunteers were essential in the success of the Northern Arizona Law Enforcement Toy Drive which provides families, shelters, and community centers with toys in 2014.

Better Bucks Program

The better bucks program received assistance from the Community Relations office as this program was a collaborative effort to address the panhandling problem in Flagstaff. Together with patrol and the Shadows Foundation, our volunteers and officers assisted in providing community education as to the program as well as distributing flyers, booklets, and providing various media releases regarding the program.

Celebrate Youth Day

SRO Officer Ryan Forsman presented a table and display at the annual “Celebrate Youth Day” which is sponsored by CASA. At this informative gathering he was able to distribute information pamphlets regarding gun safety, internet safety, bullying, and drug awareness. Over 100 students visited his table and 100 stuffed bears were provided to the youths by way of a donation from the Findley Toyota Corporation.
Training

The Community Relations Office Training division was responsible for providing and documenting 33,003 hours of training which translates to approximately 292 hours of Advanced Officers training per certified officer. (This includes academy training as well as field training).

Housing

The Housing Officer has assisted in foot and vehicular patrols in designated areas such as Siler Homes, Brannen Homes, and Clark Homes as well as 20 + properties assigned through the City’s Housing program. This position is also responsible for supporting patrol in addressing crimes and calls for service in these areas, as well as providing a liaison type relationship with property managers and tenants. The Housing Officer also attends monthly meetings and provides a link of information to the board of directors regarding community policing initiatives.

Project Alert

Project Alert and the School Resource Officer (SRO’s) programs were implemented in August of 2012 with the Flagstaff Unified School District. In January of 2014 we only had one assigned SRO as manning in the field was in need of this extra officer as typically this office is assigned two School Resource Officers. In the fall of 2014 we were assigned our second School Resource Officer which brought our total up to two assigned. Our agency has 113 sworn officers; two officers are assigned as SROs which represents a 1.7% of our sworn officers working primarily in this assignment. Both officers regularly handle patrol calls as well as their schedules allow.

The SRO’s were able to present the Project Alert instruction to approximately 1000 students.
Animal Control

The Community Relations Office has one Animal Control Officer for the City of Flagstaff, who has been responsible for the impound of 561 animals, 474 dogs, 73 cats, and 14 other animals. Of those 561 animals, 18 were bite cases, 37 were involved in arrests, and 19 were hospital cases. The Animal Control Officer assisted with round up’s on the reservation and provided educational information to various events including the state wide ACO conference in June 2014.
SUPPORT SERVICES

Deputy Chief Dan Musselman
Support Services

Communications Manager
Irene Hunkler
911 Communications Center
1 911 Training Coordinator
5 Supervisors
23 Dispatchers
2 Call Takers

Support Services Manager Jen Brown
1 Special Services Supervisor
2 Evidence Technicians
1 Property Control Coordinator
1 Parking Control Officer

RECORDS
1 Supervisor
10 Administrative Specialist

2 Administrative Specialists from the Chiefs Office
Communications

Members of the Consolidated City and County Communications Center provide law enforcement, fire and emergency medical dispatch to an immense geographic area. By combining quality people with modern technology, the Flagstaff 911 Communications Center maintains a consistently high level of service. The Intergraph Public Safety Computer Aided Dispatch (CAD) system combines mapping and agency unit identification in a dispatching format that enhances public safety agency response types and times. This new generation of CAD also allows dispatchers to "see" via computer where police and fire units are in the field. Staff access state and national computerized databases for law enforcement purposes. The Center is a model for state-of-the-art technology and interagency cooperation, so we host numerous tours and site visits from local groups and outside agencies interested in our consolidation model and technological solutions.

Accomplishments

In 2014, the Communications Center hired and continued training eight Emergency Communications Specialists. Two Emergency Communication Specialists were promoted to the position of Emergency Communications Supervisors. Staff answered a total of 229,309 calls from the public. This included 64,534 calls that were received via 911, and 164,775 non-emergency incoming calls. Staff dispatched 75,021 calls for service to law enforcement and fire units.

Personnel were able to keep fire response time from receipt of call to dispatch at or under one minute, (0.26 seconds) a National Fire Protection Agency best practice. Additionally, the Center maintained a 12 month average patrol response time of 4.33 minutes, from receipt of call to arrival of first unit on scene better than the national benchmark and in line with our goal of under five minutes. City and County staff continued to work with our on-site Geographic Information Systems (GIS) employee on regular installs of fresh versions of the CAD and Vela maps. These maps are utilized to assist communications personnel to direct public safety responders who respond to 911 and all other call activity as they travel to the location of an incident. Map enhancement is an ongoing priority to maintain maximum efficiency and accuracy of call responses.

On medical calls, while emergency services are responding, communications personnel perform Emergency Medical Dispatching (EMD). An emergency medical dispatcher is a professional tele communicator, tasked with the gathering of information related to medical emergencies, and offering assistance and pre-arrival medical instructions by voice prior to the arrival of Emergency Medical Services (EMS). The term
Emergency Medical Dispatcher is also a certification level and a professional designation, certified through the National Academies of Emergency Dispatch. In 2014, 11,486 Emergency Medical calls were received by the Flagstaff 911 Communications Center and EMD was attempted or performed 5,582 times. In 2014, all Emergency Communications Specialists completed monthly training from Police Legal Services, an on-line training used to strengthen the professional skills of Emergency Communication Specialists by reinforcing classroom training and supplementing agency-specific practices. Several employees benefited from Elder Abuse and Safety Awareness training, “Crisis Communications Skill Building” training and “Stress under the Headset”, the City of Flagstaff Leadership Academy. Additionally, six Emergency Communication Specialists attended and graduated from the Waleta Public Safety Dispatch Academy.

A Certified Training Officer Instructor course was created within the center. The course certified fourteen experienced communications personnel to train and evaluate new trainees in a one-on-one training situation. In addition, the hiring process was updated and now includes the use of “CritiCall”, a pre-employment multi-tasking testing program used to help screen communications personnel and Call Takers.

Staff from each 911 Center in Coconino County, the Arizona State 911 Office, and City and County GIS groups met regularly in 2014 for information sharing, planning and problem solving. Quarterly Communications Users Group meetings continued in 2014. This group is comprised of stakeholders from all public safety agencies in our county who assist the current and long-range planning process.

The Emergency Communications staff participated in and completed the Coconino 911 re-addressing project. This project was designed to bring Coconino County into address compliance in anticipation of Wireless 911 Phase II. Wireless 911 Phase II gives the latitude/longitude of either the wireless tower (Phase I) and/or the wireless caller’s approximate location (Phase II) depending on the service. Also, Phase II provides the telephone number of the caller. The project was completed on August 13, 2014 and included the creation of a 9-1-1 Coordinator position who will work under the Flagstaff 911 Communications Manager and in conjunction with the Communications Managers from Grand Canyon, Page and Williams Police Departments.

The completion of the new 800 MHz P25 digital public safety and city operations radio system that occurred in 2012 continues to be very beneficial. The old radio system’s two tower antenna array made it vulnerable to extreme weather conditions on Mount Elden that caused partial outages and reliance on one tower for city-wide as well as NAU coverage. The four tower antenna array has built in redundancy which makes it highly resistant to weather related disruptions in service. The radio system has dual band capability in the VHF spectrum so that public safety employees in Police and Fire Divisions can communicate directly with Sheriff’s Deputies as well as personnel from outlying Fire Departments.

The 800 MHz system has assured secure and dependable emergency communications among all public safety personnel including Flagstaff and the surrounding vicinity.
Records

The Consolidated Flagstaff Police Department/Coconino County Sheriff’s Department Records Division is an essential component of the police department. The section is staffed by 10 Administrative Records Specialists and one Records Supervisor. It continues to be the central repository where all City Police, Coconino County Sheriff and Coconino Detention Facility reports are received, stored, and disseminated in both paper and electronic formats. Information is entered into the Intergraph Public Safety Records Management System and hard copy documents electronically scanned and attached to allow both on and off-site criminal justice staff to view or reproduce reports from their local workstations. Detailed electronic information is now available on over 2,398,819 Calls for service, over 446,816 Incident and crime reports, 311,259 Vehicles, 238,594 Arrests, and 189,538 Jail Bookings.

The Records Staff continues to become more familiar with new technology and more accustomed to managing electronic documents. Staff reviews and conducts the final approval process for all incidents, arrests and citations electronically submitted by officers through the Records Management System.

Our Records Management System (RMS) software is shared with numerous Northern Arizona law enforcement agencies, including Northern Arizona University Police Department, Coconino County Sheriff’s Department and Detention Facility and Williams Police Department. Staff from these and many other local criminal justice agencies (i.e. City Court and Prosecutor, Adult Probation, Gang Intelligence and Team Enforcement Mission (GITEM) and the Bureau of Alcohol, Tobacco and Firearms) have immediate electronic access to the RMS/I-Leads system.

Records staff produce monthly statistical reports for department staff, private citizens and FBI crime reporting. The Support Services Manager is designated as the department’s System Security Officer (SSO), responsible to ensure that the Police Department’s network and personnel are in compliance with all applicable laws, rules, regulations, policies and procedures governing the numerous national criminal justice information databases. The Flagstaff Police Department is committed to ensuring that the source data we submit for the Central State Repository and for FBI Uniform Crime Reporting is accurate and comprehensive.

Accomplishments

The Flagstaff Police Department utilizes Intergraph Public Safety’s Records Management System, known as I/Leads. I/Leads-RMS stores and retrieves information on incidents, arrests, warrants, property, case management, field interviews, and many other types of information required to manage a public safety agency. This system possesses enhancements which include support for 64 bit servers which helps make
the application run faster and be more efficient, the ability to associate property and evidence to an accident record, the ability for calls for service records to be attached to multiple incidents and accidents, and expanded abilities to transfer data from one module to another, such as from accidents to citations, from arrests to citations and from citations to arrests. Additionally, officers in the field are able to use Intergraph’s Field Reporting program that allows them to access Intergraph’s Records Management software, report incidents, and accidents, and transfer queries and responses using wireless technology. This promotes more efficient use of time by enabling officers to complete reporting tasks in the field instead of at the station.

Hours of service for Records were changed on the weekends to bring the section more into line with operating schedules of other departments around the state. The section is now open Monday through Friday from 6 a.m. to 7 p.m., from 9 a.m. to 5 p.m. on Saturday and closed to the public on Sunday except for vehicle releases and those picking up property from the safekeeping room.

Records handled 24,888 Police and Sheriff’s reports and 5,709 Jail booking records in 2014. Over 27,000 Reports were entered into the computer database and approximately 37,867 copies of reports were disseminated to the public and criminal justice agencies.

**CopLogic Online Reporting**
Since June 2010, the Flagstaff Police Department has offered an online reporting system for certain types of reports. CopLogic Online Reporting is a web-based application which allows citizens to file a police report from their home or office, without having to call or come to the police station. Once the report is submitted, an officer reviews it to determine if it meets the criteria established for reporting an incident online. The officer then either approves the report and it is uploaded into the department’s Records Management System or the report is rejected back to the citizen with instructions for filing the report either over the phone or in person at the department. Currently the types of incidents that can be reported online are Lost Property, Harassing Phone Call, Criminal Damage to Property/Vandalism (excluding Graffiti), and Theft of property valued at less than $1,000. The last three types of incidents should have no known suspect. Since the program’s inception, 551 reports have been filed online, with 428 reports being approved and uploaded into the Records Management System.

**Cop Link**
Since October 2010, the Flagstaff Police Department has been using Cop Link. Cop Link is a software program that organizes and rapidly analyzes vast quantities of structured and seemingly unrelated data, currently housed in various incompatible records management systems, over a highly secure intranet-based platform. Groups of law enforcement agencies are able to consolidate, share and identify valuable information from each other’s databases and criminal records. Cop Link allows officers and detectives to quickly and easily view the results of sophisticated analysis from complex data searches that uncover hidden relationships and associations across multiple database sources.

**Crime Reports**
CrimeReports.com is an internet-based service which is free to the public and allows citizens to access a website and view crime locations and general crime trends within their community. CrimeReports.com
publishes incident-level crime data provided by the Flagstaff Police Department and makes that information searchable by area, date, and crime type. The service also includes a basic analytics component, giving both law enforcement agencies and the public an easy-to-read snapshot of crime at the neighborhood level. Users may sign up to receive e-mail alerts on specific crime types within a certain geographic area. During the 2014 calendar year, 4,596 alerts were sent out to citizens who had signed up for the service.

CrimeReports reported that there were 1,118 visits to the Flagstaff Police Department’s website seeking crime information for the city during 2014.

**PoliceReports.US**
The Flagstaff Police Department uploads accidents and some incident reports to PoliceReports.us, making it possible for citizens to go online to purchase copies of redacted reports. This service allows anyone with access to a computer to purchase a report without mailing a request or making a trip to the police department. Insurance companies requesting copies of accident reports can also purchase reports through this service. Types of reports available include accidents, informational reports, and most misdemeanor incident reports. The website offers an easy-to-use step by step procedure to search for a desired report and to purchase it using a credit card. In 2014, 1,498 reports were sold online through PoliceReports.US to individuals and insurance companies.

**Livescan Fingerprint Machine**
The Flagstaff Police Department utilizes the Live Scan ID 500 fingerprint system, eliminating the need to do fingerprints manually by rolling a person’s fingertips on an ink pad. Quality checks within the equipment provide immediate feedback to the user regarding the quality of the fingerprints eliminating rejections when the fingerprints are sent to the FBI or the Department of Public Safety. The equipment sits on a desktop in conjunction with a laptop computer. The system automatically senses the placement of the finger, capturing the image only if it meets predetermined quality criteria, all without manual intervention and additional steps or keystrokes. Records Section personnel are available to provide fingerprinting services Monday through Saturday.
**Special Services**

**Evidence**

In 2014, the Evidence Section received and processed 14,275 items of evidence which were logged in by officers, agents and detectives for case investigation and prosecution. The section currently houses over 100,000 items of evidence. A total of 1,171 items were returned to their owners and 8,482 items were destroyed. In all, 1,342 items of evidence were submitted to the Arizona Department of Public Safety Northern Arizona Crime Laboratory for scientific analysis.

**Parking Control**

The Flagstaff Police Department employs one Parking Control Officer. This civilian officer is tasked with ensuring public compliance with parking regulations such as handicap zones, fire lanes and two hour parking zones throughout various city streets and parking lots. The primary focus of this enforcement is directed towards the downtown area of the city. Parking Control issued 3,409 citations for parking violations in the downtown business district. Parking Control also coordinated the removal of 11 junk or abandoned vehicles as part of the City’s Vehicle Abatement Program. Four vehicles were immobilized ("booted") when their owners had numerous unpaid parking citations. When all fines, fees and surcharges were paid to the City's Collections Division, the vehicles were released to the owners.

**Property Control**

The Flagstaff Police Department employs one Property Control Coordinator. This civilian employee actively supports and upholds the City’s stated mission and values. They also perform non-commissioned police support duties associated with the maintenance of over 90 police and administrative vehicles, property and department assets. They are responsible for coordinating repairs and service of police vehicles assuring the readiness of the fleet, and of managing non-evidence departmental property.
Sergeant Promotions

SGT. Clint Hill

Corporal Promotions

CPL. Jerry Rintala
Support Services
Promotions

Katie Brandis
Communications Supervisor

Erin McCabe
Communications Supervisor

Chantel Mitchell
Communications Supervisor

Kelsey Short
Emergency Communications Specialist

Chad Smith
Special Services Supervisor
Justin Young – Retired June 27, 2014

Justin Young was hired in November of 2011, serving 3 years with the Flagstaff Police Department. During his career, Officer Young was injured in a shoplifting call.

Justin was placed on light duty working in the Detective Division. He was assigned to work in the Sexual Offender Unit. Justin excelled in revamping the program and ensuring notifications were being sent out to surrounding neighbors utilizing the Flagstaff Police Department volunteers.

Justin also assisted with conducting background investigations for potential employees of the Flagstaff Police Department. Due to Justin’s injury from his shoplifting investigation, it was necessary for Officer Young to medically retire as an officer with the Flagstaff Police Department.

Justin has been a valued member of the Flagstaff Police Department and we sincerely thank him for his dedication and service to the department and the community. Justin now serves as a civilian in the Training Coordinator position and continues to be an asset to the Flagstaff Police Department.
James (Jimmy) Stalnaker – Retired June 30, 2014

Officer James Stalnaker was hired June 24, 1996 serving 18+ years with the Flagstaff Police Department. During his tenure as an officer he has worked as a Patrol Officer working in all areas of the patrol divisions such as the SE Squad, Motor Squad, FBI Task Force and worked in the Negotiations Unit. He was also certified as a phlebotomist during his tenure with the Flagstaff Police Department. Officer Stalnaker retired on June 30, 2014 and will be enjoying many rounds of golf and watching baseball games. Best of luck.

Niki Summers – Retired April 1, 2014

In 2014, we celebrated the end of an honorable career with the retirement of Niki Summers. Niki was hired as an Administrative Specialist in November of 1988, serving 26+ years with the Flagstaff Police Department. During her career, Niki provided excellent customer service to both internal and external customers and assisted the Detective Division on a daily basis. Her work ethic, empathy and pleasant attitude were always appreciated by all her co-workers. She was always willing to lend a hand, a smile and bring in fantastic Greek food for all of us to try. Niki’s loyalty, commitment to our community and experience will be missed. We wish her well in her next chapter and a Happy Retirement.
In Memoriam – Tyler Jacob Stewart

End of Watch December 27, 2014

On December 27, 2014, Officer Tyler Stewart made the ultimate sacrifice. During a follow up investigation he was confronted by a subject who suddenly brandished a handgun and fatally shot Officer Stewart.

Officer Stewart had served with the Flagstaff Police Department for less than one year. He is survived by his parents, his girlfriend, three sisters and two brothers-in-law. His father and grandfather are officers with the Arizona Department of Public Safety and his uncle is an officer with the Phoenix Police Department.

Officer Stewart’s commitment and sacrifice to the community and the department will never be forgotten.