

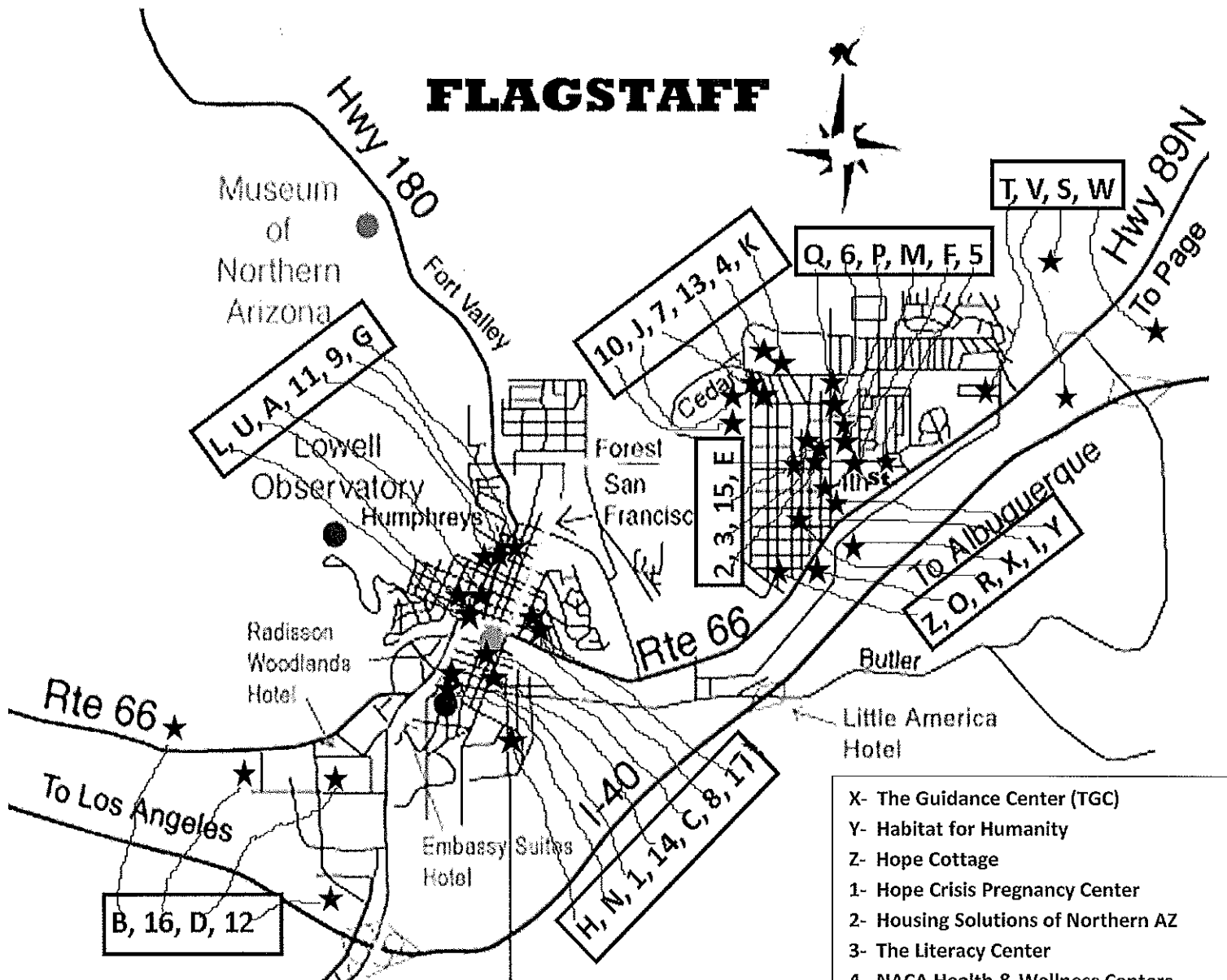
## 2016 Flagstaff Area Resource Guide

Agency	Phone	Services Provided	When?	For Whom?
<b>Alcoholics Anonymous</b>	928-779-3569	Support for people who want to quit drinking or are affected by a friend or relative's drinking problem. <a href="http://www.simeetings.com/LA/AZ/NARizonaMtgs.html">http://www.simeetings.com/LA/AZ/NARizonaMtgs.html</a>	Call for schedule	Anyone
<sup>A</sup> <b>American Legion</b> 204 W Birch Ave	928-774-7682	Jackets/Coats for kids (Fall & Winter only), blankets, trips to V.A. Clinic and Hospital.	10am-7pm	Veterans
<sup>B</sup> <b>American Red Cross</b> 1750 Railroad Springs Blvd Ste. 1	928-779-5494	Emergency Services for individuals and families – burn outs, disasters, etc.	8am-5pm	Anyone in need
<b>Anew Living</b> P.O. Box 1931 Flagstaff, AZ 86002	928-707-4049	Affordable Transitional Housing for those that are homeless or threatened with eviction; Life Skills, Budgeting, Coping Skills, Job Interviewing Skills, Healthy Lifestyle, Computer Literacy, and Financial Literacy Classes on site	<a href="http://www.anewliving.org">www.anewliving.org</a>	Homeless Individuals & Families
<sup>C</sup> <b>Area Agency on Aging (NACOG)</b> 43 S. San Francisco St.	928-213-5215 Toll Free # is 1-877-521-3500	Medicare/Benefits Counseling; Resident Advocacy; Information and Referrals; Family Caregiver Supports; Care Transitions; Contracts with other social service agencies to coordinate meals, transportation; and in-home care for seniors	8am-5pm	Seniors 60 yrs+ and Family Caregivers
<sup>D</sup> <b>Arizona Children's Association</b> 906 W University, #150	928-527-1000	Workshops for parents/caregivers on infant brain development; foster care recruitment/training; adoption; independent living skills training for children exiting foster care; intensive support services for families and children referred by the behavioral health system; respite services	8am-5pm M-F	Families and children; some by referral
<sup>E</sup> <b>Arizona Department of Veterans' Services</b> 2705 N. 4 <sup>th</sup> St. Ste. B	928-779-4166	Benefits Counseling, Cemetery-Memorial-Interment/Burial Services; Education & SAA; Fiduciary Services; State Veteran Homes; Veteran Driver License	8am-5pm M-F	Veterans
<sup>F</sup> <b>AZPIRE Wellness Center</b> 2529 E. 7 <sup>th</sup> Ave.	928-213-0742	Peer-run groups including diet & nutrition, coping skills, etc. offers help in searching for jobs and housing in Cottonwood, Kingman, and Prescott area. (NAZCARE)	9am-3pm M-F and first and last Sat of month	Adults with SMI and addiction recovery
<sup>G</sup> <b>Big Brothers/Big Sisters of Flagstaff</b> 102 W. Hunt Ave.	928-774-0649	Mentoring for children (Girls from ages 6 to 15 and Boys from ages 7-15) Volunteering/Mentoring Opportunities	<a href="http://www.flagstaffbig.org">www.flagstaffbig.org</a>	Parents, Children, & Volunteers
<sup>H</sup> <b>Boys and Girls Club of Flagstaff</b> 301 S. Paseo De Flag	928-266-0489	Afterschool Programs; Adult Mentors; High-Impact Youth Development, Homework Room Help; Minimal Annual/Weekly Fees; Call for details	<a href="http://www.bgclflag.org">www.bgclflag.org</a>	Parents, Children, & Volunteers
<sup>I</sup> <b>Catholic Charities Community Services</b> 2101 N. 4 <sup>th</sup> St.	928-774-9125	Sack lunches; Homeless Outreach/ Case Management to Coconino County (PATH for SMI & SSVF for Veterans) Walk-In Hours on Mondays 1-5pm, Family and Individual Housing Applications, Foster Care/Adoption, Diapers, Clothing Vouchers, Referrals, and other help – Call agency for more information	8am-5pm M-F	Anyone
<sup>J</sup> <b>Cedar Closet/Assistance League</b> 2919 N West Street	928-779-3029	Low cost clothing; free clothing available via agency referral. Proceeds go towards new school clothing for Flagstaff kids.	10am-4pm Tues – Sat	Anyone
<sup>K</sup> <b>Child and Family Support Services</b> 1515 E. Cedar Ave. Ste D2	928-774-0775	Behavioral health services for children and families, including assessment, counseling, behavior support, outpatient substance abuse services and family support.	M-F 8am-5pm	Children and Families
<sup>L</sup> <b>City of Flagstaff Owner-Occupied Housing Rehabilitation</b> 211 W Aspen Avenue	928-213-2750	Rehabilitation for owner-occupied homes with health and safety hazards. Call for more details.	M-F 8am-5pm (winter) 7am-4pm (Summer)	Residents of Flagstaff
<sup>M</sup> <b>Coconino County Career Center</b> 2625 N King Street	928-679-7400	Vocational training; on-the-job training; Summer youth jobs; career center with computers.	8am-5pm M-F	County Residents
<sup>M</sup> <b>Coconino County Community Services</b> 2625 N King Street	928-679-7425	Utility assistance (Including deposits), limited housing assistance, special needs programs: <i>please call for documentation needed</i>	8am-3pm M-F	Local Residents
<b>Coconino County Public Health</b> <sup>M1.)</sup> 2625 N King St <sup>N2.)</sup> 304 S Humphreys St	928-679-7272	1- WIC, Clinic, Health Education & Promotion, Access to Health Care Admin 2- Dental Clinic	8am-5pm M-F	County Residents
<b>Code RED</b>	<a href="http://Codedredweb.com">Codedredweb.com</a>	Coconino County AZ Emergency Management Mobile Alerts regarding severe weather, floods, and wildfires; FREE-visit link	Anytime	Anyone
<b>COPE (Coconino Online Probation Education)</b>	928-707-3347	Online Mentoring for Probation Clients within Coconino County; Moral Reconciliation Therapy (MRT) classes; Online cognitive behavioral therapy courses; Mentor Matching & Training	Call for Information	County Residents
<b>Connect2Help Circle</b> <a href="http://www.swiftresource.com">www.swiftresource.com</a>	website	Anyone can use this site. The Purpose of C2HC is to connect people in need with those that can meet that need. This includes information, items, services, day care, or anything anyone might be able to help with.	24/7	Anyone in Northern AZ

<b>Crisis Response Network</b>	877-756-4090	Crisis Line support for anyone in crisis, regardless of age, insurance, or legal status. Provides support and connection to community resources, especially those experiencing behavioral or mental health crisis	24/7	Anyone
<sup>o</sup> DES Dept of Economic Security 1701 N. 4 <sup>th</sup> St.	1-800-352-8168 928-774-4572	Information about DES services for Arizona	8am-5pm	State Residents
<sup>o</sup> DES Aging & Adult Services 1701 N. 4 <sup>th</sup> St.	779-6141 or 1-877-767-2385 (APS)	Investigates abuse, neglect, or exploitation of vulnerable or incapacitated adults in Arizona	8am-5pm	Anyone 18 and over
<sup>o</sup> DCS- AZ Department of Child Safety 1701 N. 4 <sup>th</sup> St.	928-779-3681 or 1-888-767-2445	Investigates child abuse or neglect	8am-5pm	Anyone under 18
<sup>o</sup> DES (FAA) Food Stamps, Public Assistance, AHCCCS 1701 N. 4 <sup>th</sup> St.	1-602-542-5065	Cash assistance; Food Stamps; medical insurance For JOBS program and childcare eligibility, call 779-0327	8am-5pm	County Residents
<sup>o</sup> Vocational Rehabilitation DES (RSA) 1701 N. 4 <sup>th</sup> St.	928-779-4147	Training, schooling, and necessary resources to physically, mentally, or emotionally disabled clients for work	8am-5pm M-F	Disabled Local Residents
<sup>p</sup> DNA People's Legal Services 2323 E Greenlaw Ln, #1	928-774-0653	Free legal services to low income or indigenous people. Emergency intakes accepted anytime. New Intakes on Tuesdays from 9-11am and 1-3pm	8am-5pm M-F	County Residents
<sup>o</sup> East Flagstaff Community Library 3000 N. 4 <sup>th</sup> St. Ste. 5	928-213-2348	Books, Periodicals, DVD's, CD's, Magazines. Services include: Computer Use, Computer Classes, Kid & Teen Programs, Bookmobiles, Exhibits, Book Clubs, Items for Sale, Services to the Disabled, Foundation Center, call for more info.	M-Th 9am-9pm Fri 9am-6pm Sat 9am-1pm Sun 1pm-5pm	County Residents
<sup>r</sup> Flagstaff Family Food Center: Food Bank & Kitchen 1903 N 2 <sup>nd</sup> Street	928-774-3188	FREE, hot evening meal daily 4-5:30pm. Supervised children's reading room open during meal time. Food boxes available between 9am to 1pm Tuesday-Friday Bag Lunches after 10am	4pm-5:30pm	Anyone
<sup>s</sup> Family Resource Center 4000 N. Cummings St.	928-774-1103	Tutoring, District/Community Resources, Computer use for families of FUSD students, Homelessness assistance for FUSD families	M-Th 8am-5:30pm Fri 8am-3:30pm	Flagstaff Unified School District Families
<sup>t</sup> Flagstaff Housing Authority 3481 N Fanning Dr.	928-526-0002	Operates Flagstaff area low income public housing and Section 8 housing. Expect applications to wait 12-24 months	8am-5pm	Flagstaff Residents
<sup>u</sup> Flagstaff City- Coconino County Public Library 300 W. Aspen Ave.	928-213-2369 Outreach Services	Books, Periodicals, DVD's, CD's, Magazines. Services include: Computer Use, Computer Classes, Kid & Teen Programs, Bookmobiles, Exhibits, Book Clubs, Items for Sale, Services to the Disabled, Foundation Center, call for more info.	M-Th 10am-9pm Fri 10am-7pm Sat 10am-6pm	County Residents
<sup>v</sup> Flagstaff Shelter Services 4185 E Huntington	928-225-2533	Year-round Emergency Shelter and Services for any adult man or woman experiencing homelessness. Additional Day drop-in services. Both include access to: housing focused case management, showers, laundry, food, computers, clothing and hygiene products, on-site nursing clinic (Tuesday, Wednesday, Thursday) and phone.	Shelter Hours: 5pm-8am (arrive 4:30-5pm)	Homeless Adults
<sup>w</sup> Goodwill Industries 4308 E Route 66	928-526-9188	Provides lunches and emergency vouchers for clothing and household supplies (may only use one per year)	Store Hours 9am-9pm M-Sat	Anyone
<sup>w</sup> Goodwill Industries One Stop Job Connection 4308 E Route 66	928-526-9188	The Job Connection assists with employment assistance, computer use, and job searches	M-F 8am-4:30pm (Job connection)	Anyone
<sup>x</sup> The Guidance Center 2187 Vickey Street	928-527-1899	Counseling and mental health help for adults and families; drug and alcohol programs, PAC Unit and Alcohol Stabilization Unit	M-F 8am-5pm (crisis anytime)	Local Residents
<sup>y</sup> Habitat for Humanity of Northern Arizona 2016 N. 4 <sup>th</sup> St.	928-779-1314	Building Homes for Qualifying Families; Provides Home Preservation and Repair Services; Volunteer Opportunities	W-Sat 10am-6pm Sun 11am-4pm	Homeowners & Those Wishing to Become Homeowners
<sup>z</sup> Hope Cottage 2211 E Johnson	928-774-9270	Emergency women and children's shelter. Breakfast & dinner daily. Check in and new intakes from 4pm to 6pm. Granted work program; recovery classes. Sober environment. Onsite nurse. Shower & clothing available to community.	Daily 8am-8pm (crisis anytime)	Homeless Women and Children
<sup>1</sup> Hope Crisis Pregnancy Center 224 S. Kendrick St.	928-774-8302	Free Pregnancy Testing; Ultrasound Access; Counseling; Referrals; Related Pregnancy Information; Maternity and Baby Items; Confidentiality; Walk-Ins welcome during business hours	Tu,W,Th 10am-4pm	Women
<sup>2</sup> Housing Solutions of Northern Arizona 2304 N Third Street	928-214-7456	May help reduce cost of housing; offers homebuyer education and foreclosure prevention counseling. Must be low-moderate income. Also does rentals	8am-5pm M-F	1st time homebuyers
Kid's Care – Health Insurance Program	1-877-764-5437	Free or low-cost health insurance for children	Anytime	Arizona Residents

<sup>3</sup> The Literacy Center 2500 N. Rose St. Ste. 102	928-556-0313	One-to-One Tutoring; Drop-In Tutoring; Volunteer Opportunities; Family Literacy; Partnership for Literacy Rehabilitation (jail program); Classes include: Reading, Writing, Speaking, Pronunciation, Pre-GED Topics, English as a 2 <sup>nd</sup> Language, and Citizenship	Tu,W,Th 11am-7pm	Adults, Teens, & Families
(NAMI) Flagstaff The National Alliance on Mental Illness	928-214-2218 Crisis Hotline: 1-877-756-4090	offers educational classes for peers, family members, and parents/caregivers, as well as weekly support groups. NAMI Flagstaff is open to anyone who wants to join as a member, and those who are interested in becoming involved in community advocacy, education, and support.	NAMI- Flagstaff.org See Website for time and date details	People living with mental illness or their family/friends
<sup>4</sup> Native Americans for Community Action (NACA) Family Health Center Substance Abuse Prevention Program Wellness Center 1500 E. Cedar Ave. #26	928-773-1245	Substance Abuse Prevention Services; Wellness Center, Family Health Primary Care Clinic, Behavioral Health, Diabetes, Tobacco Prevention Services– call agency for details.	8am-5pm M-F	Some programs are Native American only
<sup>5</sup> Native Americans for Community Action (NACA) 2717 N Steves Blvd	928-526-2968	Job services; Economic Development Program, Youth Pathways Program, ReachURLife Program, Circles of Care, Administration – call agency for details	8am-5pm M-F Noon-1pm Closed for Lunch	Some programs are Native American only
<sup>6</sup> North Country HealthCare 2920 N 4th Street	928-522-9400	Medical; Dental; Behavioral; Pediatrics; Pharmacy; Sliding Fee Scale Available. <a href="http://www.northcountryhealthcare.org">www.northcountryhealthcare.org</a>	7am-7pm	Local Residents
<sup>7</sup> Northern Arizona Veterans Resource Center 1515 E Cedar Ave. Ste A-5	928-266-1984	Case management and temporary financial assistance to Veteran households who are homeless or at-risk of becoming homeless	8am-5pm M-F	Homeless Veterans
Northland Family Help Center	928-527-1700	Domestic Violence Shelter; Youth Shelter; Counseling; Legal Advocacy; Homeless Youth Outreach; Shelter Services 24 Hours	8am-5pm	Call for Eligibility
<sup>8</sup> Northland Free Tax Assistance (VITA) 4000 N. Cummings St.	928-221-4977	Prepare and File FREE Federal and State Income Tax Returns for Individuals and Families. Appointments, Walk-Ins, Answer Tax ?'s <a href="http://www.northlandfreetaxassistance.weebly.com">www.northlandfreetaxassistance.weebly.com</a>	Fri- 5-8pm Sat- 9am-3pm	Household incomes of \$60,000 or less
<sup>9</sup> Parenting Arizona 201 E. Birch Avenue, Suite 1	928-773-9133	Parenting Education, home visitation, after school programs, school based programs, community outreach	<a href="http://www.parentingaz.org">www.parentingaz.org</a>	Parents
Poore Free Medical Clinic <sup>9</sup> 120 W Fine Ave <sup>10</sup> 2700 N. Izabel St.	928-213-5543	A non-profit, volunteer run clinic providing free medical care to Coconino County's low-income, uninsured population. Clinic Hours: Tue 10am-4pm, Thur Noon-6pm Eligibility Review Hours: MW 10am – Noon	M,W 10am-noon (initial eligibility review) T,Th 10am-4pm (clinic)	Uninsured Low-Income Residents of Coconino
<sup>11</sup> The Salvation Army 507 N. Humphreys St.	928-774-1403	Sack lunches; emergency food boxes; thrift store vouchers; *for certain zip codes: utility/rental assistance. Salvation Army Thrift Store- 2229 E. Cedar Ave. 928-774-5061	M-Thur 9am-12pm Tue close @11	Anyone*
Sharon Manor	928-856-2348	Transitional Housing for women and children with a domestic violence background – not a walk-in shelter	Call for information	Women & children with dv past
<sup>12</sup> Social Security Administration 2715 S. Woodlands Village Blvd.	1-800-772-1213 <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a>	Apply for Disability, Retirement, Medicare Only, Spouse's Benefits, & Child's Benefits; Medicare Replacement Cards and Prescription Cost Assistance; Soc. Security Replacement Cards; Appeal a Decision; Check Application Status	M,Tu,Th,Fri 9am-3pm Wed. 9am-12pm	Anyone
<sup>13</sup> Southwest Behavioral Health Services 1515 E Cedar Avenue, #B-4 Flagstaff, Arizona 86004	928-779-4550  Crisis Line: (877) 756-4090	Services may be provided in office or home-based settings and address substance abuse, mental health, family functioning, crisis, planning, and skill building. Services include Counseling, Case Management, Psychiatric Evaluations/Medication Monitoring, Health and Wellness, Behavior Coaching, and Opiate Treatment	Call for schedule	Call for eligibility information
St Vincent de Paul In- Town Help Line	928-774-6511	Emergency utility/rental assistance; identification assistance; medication assistance; food boxes; other services. Please do not leave messages	M,Tu,Th,F 9am-10:30am	Anyone in need
<sup>14</sup> Sunshine Rescue Mission 124 S San Francisco Street	928-774-3512	<b>Men's shelter:</b> 4-6pm check-in. <b>Job Programs</b> Meals (all welcome): <b>Breakfast</b> 7am, <b>Lunch</b> 12pm, <b>Dinner</b> 6pm <b>Men's Clothing:</b> M-F 4-6pm <b>Women's Clothing:</b> available 1st Thurs of the month at 10am for English, or 3rd Thurs of the month at 10am for Spanish speaking	4-6pm check-in for lodging	Men only (for lodging)
<sup>16</sup> Think Jesus Project	380-2565	Free food every Sunday at Killip Elementary School (2300 E 6th); Referral to Transitional Housing, and support to the less fortunate	Sunday 1pm-4pm	Anyone
<sup>1</sup> Traveler's Aid by Saint Vincent de Paul 2101 N. 4th St.	No Phone! Not Catholic Charities, but meet at their office	Emergency transportation aid (bus assistance, gas assistance, car repairs, & other services for travelers). An in person meeting is required to determine eligibility. For bus ticket aid, the traveler is required to cover ½ the cost of their total needed assistance	M,Tu,Th,F 4pm-5pm	Stranded Travelers
<sup>16</sup> U.S. Dept. of Veterans Affairs- Flagstaff CBOC (Community Based Outpatient Clinic) 1300 W. University Ave. Ste. 200	928-226-1056 or 1-800-949-1005 Ext. 7820	Eligibility/Enrollment; Health Screening/Maintenance; Disease Information; Mental Health Services; Primary Care; PTSD Services; EKG's; Tele Dermatology; Diabetic Retinal Eye Exams; Management of Acute/Chronic Diseases; Routine/Urgent Care Procedures= Skin Tests, Immunizations, Women's Health	8am-4:30pm M-F	Veterans

<sup>17</sup> Victim/Witness Services of Coconino County 201 E Birch Ave, Suite 4	928-679-7770	Victim/witness advocacy, crisis intervention, victim compensation, social service referrals.	8am-5pm	Victims, Witnesses, and Survivors of Crimes/Crisis
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- X- The Guidance Center (TGC)
- Y- Habitat for Humanity
- Z- Hope Cottage
- 1- Hope Crisis Pregnancy Center
- 2- Housing Solutions of Northern AZ
- 3- The Literacy Center
- 4- NACA Health & Wellness Centers
- 5- NACA
- 6- North Country HealthCare
- 7- Northern AZ Veterans Resource Center (VRC)
- 8- Parenting Arizona
- 9- Poore Free Medical Clinic (West)
- 10- Poore Free Medical Clinic (East)
- 11- The Salvation Army
- 12- Social Security Administration
- 13- Southwest Behavioral Health Services
- 14- Sunshine Rescue Mission
- 15- Think Jesus Project (Berg's Free BBQ)
- 16- U.S. Dept. of Veterans Affairs (CBOC)
- 17- Victim/Witness Services of Northern AZ

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- D- Arizona Children's Association
- E- AZ Dept. of Veteran's Services
- F- AZPIRE Wellness Center
- G- Big Brothers/Big Sisters of Flagstaff
- H- Boys and Girls Club of Flagstaff
- I- Catholic Charities Community Services/Traveler's Aid (SVdP)
- J- Cedar Closet/Assistance League
- K- Child and Family Support Services
- L- L- City of Flagstaff Owner-Occupied Housing Rehabilitation
- M- Coconino County Career Center/Coconino County Community Services/Coconino County Public Health
- N- Coconino County Public Health Dental Clinic
- O- Department of Economic Security (DES)
- P- DNA People's Legal Services
- Q- East Flagstaff Community Library
- R- Flagstaff Family Food Center: Food Bank & Kitchen
- S- Family Resource Center/ Northland Free Tax Assistance (VITA)
- T- Flagstaff Housing Authority
- U- Flagstaff City- Coconino County Library
- V- Flagstaff Shelter Services
- W- Goodwill Industries and One Stop Job Connection