

# TEAM FLAGSTAFF STRATEGIC PLAN

## MISSION

To protect and enhance the quality of life for all.

## VISION

The City of Flagstaff is a safe, diverse, just, vibrant, and innovative community with a unique character and quality of life for all. The City fosters and supports economic, environmental, educational, and cultural opportunities.

TEAMWORK

ACCOUNTABILITY

COMMUNICATION

TRANSPARENCY

EXCELLENCE

LEADERSHIP

INTEGRITY



## PROVIDE EXCEPTIONAL SERVICE

- Serve as ambassadors for the Flagstaff community.
- Serve the public through quality internal and external customer service.
- Foster clear and consistent communication.
- Provide employees tools, training and support.
- Demonstrate respect, equity and strong ethics.



## INVEST IN OUR PEOPLE

- Ensure effective resources for employees.
- Provide competitive compensation.
- Empower employees to make the City better.
- Maintain and enhance a safe and positive organizational culture.

## FOSTER A RESILIENT AND ECONOMICALLY PROSPEROUS CITY

- Enhance the organization's fiscal stability and resourcefulness.
- Deliver outstanding services through a healthy environment, resources and infrastructure.
- Support sustainable economic development and its practices.
- Promote policies that reflect a positive and safe community.
- Continue to enhance community outreach and engagement.

## WORK IN PARTNERSHIP TO ENHANCE A SAFE AND LIVABLE COMMUNITY

- Foster a safe, healthy, equitable and accessible community.
- Cultivate community partnerships through civic engagement and participation.
- Facilitate and encourage diversity.
- Promote a high quality of life through consistent standards, rules and regulations.