



INDIVIDUAL INTAKE LOCATION

Flagstaff Shelter Services
4185 East Huntington Drive
Flagstaff, AZ 86004

SERVICE TIMES

Monday - Friday 9am - 3pm

☎ **928-225-2533**

FlagstaffFrontDoor.org



AGENCY	PHONE	SERVICES PROVIDED	WHEN?	FOR WHOM?
AARP Foundation Tax-Aide	928-919-9277	Free income tax preparation/e-filing by IRS-certified advanced tax counselors for all ages/income levels. Appointments recommended. Call or visit taxaideflagstaff.setmore.com . Walk-ins permitted as time permits	Mon 8am-12pm (Montoya Senior Ctr); Thurs 4-7 pm (College America); Sat 12-4:30 pm (Downtown Library)	Anyone except farm or rental income
Alcoholics Anonymous	928-779-3569	Support for people who want to quit drinking or are affected by a friend or relative's drinking problem. http://www.simeetings.com/LA/AZ/NArizonaMtgs.html	Call for schedule	Anyone
American Legion 204 W Birch Ave	928-774-7682	Jackets/Coats for kids (Fall & Winter only), blankets, trips to V.A. Clinic and Hospital.	10am-7pm	Veterans
American Red Cross 1750 Railroad Springs Blvd Ste. 1	928-779-5494	Emergency Services for individuals and families – burn outs, disasters, etc.	8am-5pm	Anyone in need
Anew Living P.O. Box 1931 Flagstaff, AZ 86002	928-440-5064	Affordable Transitional Housing for those that are homeless or threatened with eviction; Life Skills, Budgeting, Coping Skills, Job Interviewing Skills, Healthy Lifestyle, Computer Literacy, and Financial Literacy Classes on site	www.anewliving.org	Homeless Individuals & Families
Area Agency on Aging (NACOG) 323 N. San Francisco St. #200	928-213-5215 Toll Free # is 1-877-521-3500	Medicare / Benefits Counseling; Resident Advocacy; Information and Referrals; Family Caregiver Support; Contracts with other social service agencies to coordinate meals, transportation; and in-home case management, care for seniors health and wellness.	8am-5pm	Seniors 60 yrs+ Adults with disabilities, and Family Caregivers
Arizona's Children Association 906 W University, #150	928-527-1000	Foster care recruitment/training; adoption; home assessments; courtesy supervision; independing living skills training and aftercare services for youth and young adults exiting foster care; family finding services for children and youth in foster care; supervised visitations and parent/caregiver skills training services (DCS referral only); birth to three community-based education classes; intensive support services for families and children referred by the behavioral health system; day respite services.	8am-5pm M-F	Families and children and youth; some by referral
Arizona Department of Veterans' Services 1016 West University Avenue, Suite 210	928-779-4166	Eligibility / Enrollment, Primary Care, Women's Health, Mental Health, Substance Use Treatment, Homeless Services, Telehealth, Home Based Primary Care, Veterans Justice Outreach and Audiology.	8am-3:30pm M-F	Veterans
Big Brothers/Big Sisters of Flagstaff 102 W. Hunt Ave.	928-774-0649	Mentoring for children (Girls from ages 6 to 15 and Boys from ages 7-15) Volunteering/Mentoring Opportunities	www.flagstaffbig.org	Parents, Children, & Volunteers
Boys and Girls Club of Flagstaff 301 S. Paseo De Flag	928-266-0489	Afterschool Programs; Adult Mentors; High-Impact Youth Development, Homework Room Help; Minimal Annual/Weekly Fees; Call for details	www.bgcfllag.org	Parents, Children, & Volunteers
CASA of Coconino County Juvenile Court 1001 E. Sawmill Rd.	928-226-5420	Court-Appointed Special Advocates (CASA) volunteers are appointed by a judge to speak up for abused and neglected children in court.	8am-5pm M-F	Coconino County children in foster care

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Catholic Charities Community Services 2101 N. 4th St.	928-774-9125	Sack lunches; Homeless Outreach/ Case Management to Coconino County. Walk-In Hours on Mondays 1-5pm, Family and Individual Housing Applications, Foster Care/Adoption, Diapers, Clothing Vouchers, Referrals, and other help – Call agency for more information	8:30am-5pm M,T,Th,F 8:30am-4pm W	Anyone
Catholic Charities PATH Program 2101 N. 4th St.	928-774-9125	Homeless outreach program that provides referrals, daily living supplies and other services for individuals who have or think they may have a serious mental illness (SMI), and are homeless or threatened with homelessness.	8:30am-5pm M,T,Th,F 8:30am-4pm W	Homeless SMI and suspected SMI individuals
Catholic Charities Veterans Services	928-774-9125	Housing case management and short-term financial assistance to veteran households who are homeless or at risk of becoming homeless. Walk-ins 1-5 pm Mondays	8:30am-5pm M,T,Th,F 8:30am-4pm W	Veterans
Cedar Closet/ Assistance League 2919 N West Street	928-779-3029	Low cost clothing; free clothing available via agency referral. Proceeds go towards new school clothing for Flagstaff kids.	10am-4pm Tues – Sat	Anyone
Child and Family Support Services 1515 E. Cedar Ave. Ste D2	928-774-0775	Behavioral health services for children and families, including assessment, counseling, behavior support, outpatient substance abuse services and family support.	M-F 8am-5pm	Children and Families
City of Flagstaff Owner-Occupied Housing Rehabilitation 3481 N. Fanning Dr.	928-213-2730	Rehabilitation for owner-occupied homes with health and safety hazards. Call for more details.	8am-5pm M-F	Residents of Flagstaff
Coconino County Health and Human Services, Office of Community and Career Services 2625 N King Street	928-679-7453	Rent, Move-in, and Utility Assistance, Appliance Repair and Replacement, Financial Empowerment Workshops and Coaching, Case Management, Senior Nutrition & Transport, Homecare Services, Housing Rehabilitation, Basic Business Empowerment training, Individual Development Accounts (match savings grants for business capitalization and post secondary education), and special needs programs: <i>please call for documentation needed.</i> Vocational training; on-the-job training; Summer youth jobs; career center with computers.	8am-5pm M-F	Coconino County Residents
Coconino County Health and Human Services, Office of Health Services 2625 N King St	928-679-7272	WIC (nutrition ed., vouchers), Healthy Families, Tobacco/ Chronic Disease and Injury Prevention, Oral Health Services (Dental Vouchers), Immunizations, Sexual Health Clinic, Vital Records, Enviro Health, Animal Mgmt. Opioid Crisis Response, Dental Services, Healthy Families Flagstaff and WIC.	8am-5pm M-F	City & County Residents
Coconino County Transformative Learning Center	928-679-8060	Family Development Course hosted at Killip, Puente de Hozho and Summit High School Teenage Parent Program	August and January	Guardians of children 0-5 years old
Code RED	928-679-8311 coconino. az.gov/ready	Providing emergency information and warnings throughout Coconino County	Anytime	Anyone
Congressman Tom O'Halleran 405 N Beaver	928-286-5338	Constituent services - for details visit https://ohalleran.house.gov/	9am-5pm M-F	Anyone
Connect2Help Circle http://www.swifamilies.org/	website	Anyone can use this site. The Purpose of C2HC is to connect people in need with those that can meet that need. This includes information, items, services, day care, or anything anyone might be able to help with.	24/7	Anyone in Northern AZ
COPE (Coconino Online Probation Education)	928-707-3347	Online Mentoring for Probation Clients within Coconino County; Moral Reconation Therapy (MRT) classes; Online cognitive behavioral therapy courses; Mentor Matching & Training	Call for Information	County Residents

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Crisis Response Network	877-756-4090	Crisis Line support for anyone in crisis, regardless of age, insurance, or legal status. Provides support and connection to community resources, especially those experiencing behavioral or mental health crisis	24/7	Anyone
DES Dept of Economic Security 1701 N. 4th St.	1-800-352-8168 928-774-4572	Information about DES services for Arizona	8am-5pm	State Residents
DES Aging & Adult Services 1701 N. 4th St.	779-6141 or 1-877-767-2385 (APS)	Investigates abuse, neglect, or exploitation of vulnerable or incapacitated adults in Arizona	8am-5pm	Anyone 18 and over
DCS AZ Department of Child Safety 1701 N. 4th St.	928-779-3681 or 1-888-767-2445	Investigates child abuse or neglect	8am-5pm	Anyone under 18
DES (FAA) Food Stamps, Public Assistance, AHCCCS 1701 N. 4th St.	1-855-432-7587	Cash assistance; Food Stamps; medical insurance For JOBS program and childcare eligibility, call 779-0327	8am-5pm	County Residents
Vocational Rehabilitation DES (RSA) 1701 N. 4th St.	928-779-4147	Training, schooling, and necessary resources to physically, mentally, or emotionally disabled clients for work	8am-5pm M-F	Disabled Local Residents
DNA People's Legal Services 2323 E Greenlaw Ln, #1	928-774-0653	Free legal services to low income or indigenous people. Emergency intakes accepted anytime. New Intakes on Tuesdays from 9-11am and 1-3pm	8am-5pm M-F	County Residents
Dorsey Manor	928-606-4651	One-year transitional housing program for men only. Must be working or receiving SSI or SSDI. Applications can be completed at Sunshine Rescue Mission on Fridays at 10 am.	8am - 2pm	Men only
East Flagstaff Community Library 3000 N. 4th St. Ste. 5	928-213-2348	Free access to books, periodicals, movies, and music, Wi-Fi and computer access, technology and computer instruction, job help computer with resume software, online access to databases including GED test preparation, downloadable legal forms, and Foundation Center, events and programs for all ages	M-Th 9am-9pm Fri 9am-6pm Sat 9am-1pm Sun 1pm-5pm	County Residents
Flagstaff Family Food Center: Food Bank & Kitchen 1903 N 2nd Street	928-774-3188	FREE, hot evening meal daily 4-5:30pm. Supervised children's reading room open during meal time.	4pm-5:30pm	Anyone
Flagstaff Family Food Center: Food Bank & Kitchen 3805 E. Huntington Drive	928-526-2211	Food boxes available between 9am-1pm Tuesday-Saturday. Individuals and families can receive food boxes twice per month as supplies allow.	Tu-Sat 9am - 1pm	Anyone
Family Resource Center 4000 N. Cummings St.	928-774-1103	Tutoring, District/Community Resources, Computer use for families of FUSD students, Homelessness assistance for FUSD families, CPR/First Aid courses available	M-Th 8:30am-5:30pm Closed Fridays	Flagstaff Unified School District Families
Flagstaff Housing Authority 3481 N Fanning Dr.	928-213-2730	Operates Flagstaff-area low-income public housing and Section 8 Programs. Applications available at flagaz.myhousing.com. Wait times vary from 3-36 months or longer. Flagstaff residents/workers processed ahead of those who neither live nor work in Flagstaff.	8am-5pm	Flagstaff Residents
Flagstaff City- Coconino County Public Library 300 W. Aspen Ave.	928-213-2330	Free access to books, periodicals, movies and music, Wi-Fi and computer access, technology tutoring, resume help, online access to databases including GED test preparation and downloadable legal forms, events and programs for all ages.	M-Th 10am-9pm Fri 10am-7pm Sat 10am-6pm Sun 10am-2pm	Anyone
Flagstaff Shelter Services 4185 E Huntington Drive	928-225-2533	Year-round emergency shelter and services for any adult experiencing homelessness. Additional day drop-in services available, including access to showers, food, clothing, hygiene products, and on-site nursing clinic (M-Th). Front Door Coordination Entry and housing services, including case management, also available on site.	Shelter Hours: 5pm-8am (arrive 4:30-5pm)	Homeless Adults

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Goodwill of Central and Northern Arizona Career/Learning Center 4308 E Route 66	928-556-5096	Job readiness workshops, Digital Literacy, career guidance, job search assistance, resume writing, computer use.	M-Th 9am-3pm F 9am-1pm	Anyone
The Guidance Center 2187 N. Vickey Street	928-527-1899	Counseling and mental health help for adults, children and families; drug and alcohol programs, Psychiatric Acute Care Unit; Crisis Stabilization	M-F 8am-5pm (crisis anytime)	Anyone
Habitat for Humanity of Northern Arizona 2016 N. 4th St.	928-779-1314	Building Homes for Qualifying Families; Provides Home Preservation and Repair Services; Volunteer Opportunities	W-Sat 10am-6pm Sun 11am-4pm	Homeowners & Those Wishing to Become Homeowners
Hope Cottage 2211 E Johnson	928-774-9270	Emergency women and children's shelter. Breakfast & dinner daily. Check in and new intakes from 4pm to 6pm. Granted work program; recovery classes. Sober environment. Onsite nurse. Shower & clothing available to community.	Daily 8am-8pm	Homeless Women and Children
Hope Crisis Pregnancy Center 224 S. Kendrick St.	928-774-8302	Free Pregnancy Testing; Ultrasound Access; Counseling; Referrals; Related Pregnancy Information; Maternity and Baby Items; Confidentiality; Walk-Ins welcome during business hours	Tu,W,Th 10am-4pm	Women
Hope Lives (Vive La Esperanza) 2308 N. 4th St.	1-855-747-6522	Peer/community run nonprofit that provides outreach and behavioral health support to adults who are or may be eligible for SMI/GMHSA services. Forensic peer support, life-skills building, supported employment program, peer support group for survivors of attempted suicide, community re-entry for the justice involved, psycho-education, psycho-social rehabilitation, substance use prevention and recovery, and community and family awareness.	Call for information	SMI/GMHSA individuals
Housing Solutions of Northern Arizona 2304 N 3rd Street	928-214-7456	HUD approved housing counseling; foreclosure prevention counseling; Homebuyer education and down payment loans for first-time homebuyers. Rentals for low-moderate income	8am-5pm M-F	1st time homebuyers; Low-Income Renters (may be waitlisted)
Job Corps	928-606-4162	Free Trade School for up to 24 months. Must be willing to relocate outside of northern Arizona. Tuition, Travel to the Center and Winter Break, Room, Board, Uniform, Books, GED, Stipend all provided.	7:15-4:15 M-F	Ages 16-24; upper age may be waived with a documented disability
Kid's Care – Health Insurance Program	1-877-764-5437	Free or low-cost health insurance for children	Anytime	Arizona Residents
The Literacy Center 2500 N. Rose St. Ste. 102	928-556-0313	One-to-One Tutoring; Drop-In Tutoring; Volunteer Opportunities; Family Literacy; Partnership for Literacy Rehabilitation (jail program); Classes include: Reading, Writing, Speaking, Pronunciation, Pre-GED Topics, English as a 2nd Language, and Citizenship	Tu,W,Th 11am-7pm	Adults, Teens, & Families
NAMI Flagstaff The National Alliance on Mental Illness	flagnami@gmail.com	Offers educational classes for peers, family members, and parents/caregivers, as well as weekly support groups. NAMI Flagstaff is open to anyone who wants to join as a member, and those who are interested in becoming involved in community advocacy, education, and support.	NAMIFlagstaff.org See Website for time and date details	People living with mental illness or their family/friends
Native Americans for Community Action (NACA) Family Health Center 1500 E. Cedar Ave. #26	928-773-1245	Substance Abuse Counseling and Prevention Services; Primary Care Clinic; Mental Health Counseling (youth and adult); Chronic Disease prevention and management; Wellness Center; DUI, Alcohol and Drug education classes and Domestic Violence Groups. Call agency for details or visit www.nacainc.org	8am-6pm M-F	Serving both Native American and non-Native populations

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Native Americans for Community Action (NACA) 2717 N Steves Blvd	928-526-2968	Job Services; Native American Artisan Market; Youth Pathways Program; RUI Suicide Training and Prevention Program; Native Connections youth mental health program administration - call agency for details or visit www.nacainc.org .	8am-5pm M-F Closed Noon-1pm.	Some programs are Native American only
North Country HealthCare 2920 N 4th Street	928-522-9400	Medical; Dental; Behavioral; Pediatrics; Pharmacy; Sliding Fee Scale Available. www.northcountryhealthcare.org	7am-7pm	Local Residents
Northern Arizona Care and Services after Assault (NACASA)	Information: 928-527-9460 Crisis Line for appt: 928-527-1900	Forensic medical exams which address health needs following assault and support the criminal justice system. Exam includes preventative treatment and follow-up of medical and emotional needs. Exam is free.	Anytime	Anyone
Northern Arizona Council of Governments (NACOG) 119 E. Aspen Ave.	928-774-1895	NACOG Divisions: Area Agency on Aging, Economic workforce, Head Start, Regional Planning, Weatherization - grab bars, heating assistance	8am-5pm M-F	Serving low income families throughout Northern Arizona
Northern Arizona Healthcare 1200 N Beaver St.	928-779-3366	Emergency and hospital services; primary and specialty care; behavioral health; cancer center; children's health center; rehab and sports medicine; diabetes and nutrition education.	24/7	Anyone
Northland Family Help Center	928-527-1900 24 hour crisis line	Domestic Violence Shelter; Youth Shelter; Counseling; Legal Advocacy; Mobile Advocacy; Human Trafficking Program (FIAT); Homeless Youth Outreach; Shelter Services 24/7	Anytime	Call for services and eligibility
Northland Free Tax Assistance (VITA) 4000 N. Cummings St.	928-221-4977	Prepare and File FREE Federal and State Income Tax Returns for Individuals and Families. Appointments, Walk-Ins, Answer Tax ?'s www.northlandfreetaxassistance.weebly.com	By appointment	Household Incomes of \$60,000 or less
The Pantry 2573 E. 7th Avenue		Select up to 15 lbs. of food once per week. Open to all members of the community.	Wed-Sun 3-7pm	Anyone
Parenting Arizona 201 E. Birch Avenue, Suite 1	928-773-9133	Parenting Education, home visitation, after school programs, school based programs, community outreach	www.parentingaz.org	Parents
Poore Free Medical Clinic 9120 W Fine Ave 2700 N. Izabel St.	928-213-5543	A non-profit, volunteer run clinic providing free medical care to Coconino County's low-income, uninsured population. Clinic Hours: Tue 10am-4pm, Thur Noon-6pm Eligibility Review Hours: MW 10am – Noon	M,W 10am-noon (initial eligibility review) T,Th 10am-4pm (clinic)	Uninsured Low-Income Residents of Coconino
The Salvation Army 507 N. Humphreys St.	928-774-1403	Emergency food boxes; utility and rental assistance, hygiene kits, and sack lunches M-Th 9 am - 12 pm, 1-5 pm while supplies last. Seasonal: Thanksgiving and Christmas food boxes and toys for kids with application and ID	M-Thur 9am-12pm Tue close @11	Anyone*
Sharon Manor	928-856-2348	Transitional housing for victims of domestic violence. Not a walk-in shelter.	Call for information	Men, women and children with past DV
Social Security Administration 2715 S. Woodlands Village Blvd.	1-800-772-1213 www.socialsecurity.gov	Apply for Disability, Retirement, Medicare Only, Spouse's Benefits, & Child's Benefits; Medicare Replacement Cards and Prescription Cost Assistance; Soc. Security Replacement Cards; Appeal a Decision; Check Application Status	M,Tu,Th,Fri 9am-3pm Wed. 9am-12pm	Anyone
Southwest Behavioral Health Services 1515 E Cedar Avenue, #B-4 Flagstaff, Arizona 86004	928-779-4550 Crisis Line: (877) 756-4090	Services may be provided in office or home-based settings and address substance abuse, mental health, family functioning, crisis, planning, and skill building. Services include Counseling, Case Management, Psychiatric Evaluations/Medication Monitoring, Health and Wellness, Behavior Coaching, and Opiate Treatment	Call for schedule	Call for eligibility information

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St Vincent de Paul In-Town Help Line	928-774-6511 If you reach a busy signal, try again. No messages please.	Emergency utility/rental, identification and medication assistance. Food boxes; Pantry shopping 10:45-11:30 M-F. First time callers require a home visit. Repeat customers can call the helpline for food pick up or delivery.	9am-10:30am M-F	Anyone in need
Stronger as One	928-679-7130	Free Mental Health First Aid Trainings, Teen Clubs for teens and young adults ages 12-19, and collaboration among community organizations to support mental health and wellbeing in the community. If you are interested in becoming an coalition member, email strongerasone@coconino.az.gov .	8am-5pm M-F	Anyone
Sunshine Rescue Mission 124 S San Francisco Street	928-774-3512	Men's shelter: 4-6pm check-in. Job Programs Meals (all welcome): Breakfast 7am, Lunch 12pm, Dinner 6pm Men's Clothing: M-F 4-6pm	4-6pm check-in for lodging	Men only (for lodging)
Terros Health Mobile Crisis	877-756-4090	Meet adults and children wherever they are to provide crisis assessment, intervention, and connection to ongoing care resources, at no cost.	24/7	Anyone
Think Jesus Project	928-380-2565	Free food every Sunday at Killip Elementary School (2300 E 6th); Referral to Transitional Housing, and support to the less fortunate	Sunday 1pm-4pm	Anyone
Traveler's Aid by Saint Vincent de Paul 2101 N. 4th St.	No phone available; meets at offices of Catholic Charities.	Emergency transportation aid (bus assistance, gas assistance, car repairs, & other services for travelers). An in person meeting is required to determine eligibility. For bus ticket aid, the traveler is required to cover ½ the cost of their total needed assistance	M,Tu,Th,F 4pm-5pm	Stranded Travelers
U.S. Dept. of Veterans Affairs-Flagstaff CBOC (Community Based Outpatient Clinic) 1300 W. University Ave. Ste. 200	928-226-1056 or 1-800-949-1005 Ext. 5650	Eligibility/Enrollment, Primary Care, Mental Health, Substance Use Treatment, Homeless Services, Telehealth, Home-based Primary Care, Veterans Justice Outreach and Audiology.	8am-4:30pm M-F	Veterans
Veterans Resource Center 1515 E Cedar Ave. Ste A-5	928-266-1984	Case management and temporary financial assistance to Veteran households who are homeless or at-risk of becoming homeless	8am-5pm M-F	Homeless Veterans and Veterans at risk of Homelessness.
Victim Witness Services of Coconino County 201 E Birch Ave, Suite 4	928-856-7676	Victim Witness Services provides FREE and confidential services such as court advocacy, Victim's Compensation, employer and school mediation, crisis counseling, support groups, 24/7 Crisis Response, and community resources and referrals. For services after hours & weekends call: 928-774-1414 (Flagstaff Dispatch) and ask for VWS. Police reports are not required for services.	M-Th, 8am-5pm F 9am-4pm 24/7 crisis response	Victims, Witnesses, and Survivors of Crimes/Crisis

Protecting Children, Supporting Families, Strengthening Communities.

Special thanks to Arizona Community Foundation of Flagstaff and Coconino County Continuum of Care for providing the information included in this Resource Guide.

FAMILY INTAKE LOCATION

Catholic Charities
2101 North Fourth Street
Flagstaff, AZ 86004

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☎ 928-774-9125

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