



# POTABLE AND RECLAIMED WATER LOAD STATION

## Important Information

### GENERAL INFORMATION

- Potable and reclaimed water loading stations are open 24 hours per day (Subject to change).
- Sales tax is calculated and is included in the overall rate.
- Current load station water cost is listed in the standpipe rates found at [www.flagstaff.az.gov/3596/Water-Stormwater-Wastewater-Rate](http://www.flagstaff.az.gov/3596/Water-Stormwater-Wastewater-Rate)
- Tracking and maintaining account balances is the customer's responsibility. (Account balances (in gallons) appear on the access terminal every time water is dispensed)
- Maintenance of an account at City Hall is only available during normally posted business hours.
- City Hall hours of operation are Monday through Friday 8:00am - 4:30pm
- Potable water can only be hauled in a potable water tank. Non-potable (which includes reclaimed water) trucks and tanks cannot be used for potable water. It is unlawful to permit any coupling, pipe, fitting, or tank not dedicated for potable water use to come into contact with public water facility dispensing hoses. (Flagstaff City Code 7-03-001-0007).
- Flagstaff Water Services will follow enforcement procedures listed in the Enforcement Response Plan. This includes any damage caused to a meter, hydrant, valve, pipe or other water system appliance or fixture, interference with the operation of any part of the water system of the City, or any intent to injure or defraud, to connect any pipe, tube or other instrument with any main or service pipe for taking water from such main or service pipe without the permission or authority of Flagstaff Water Services.
- The city requires prior approval for haulers of reclaimed water by completing a "Reclaimed Water Hauling Agreement." There is no charge for the agreement. A copy of the agreements can be obtained at the Flagstaff Water Services Administrative Building located at 2323 N. Walgreens Street, Suite 1, Flagstaff, AZ 86004, or by calling (928) 213-2400.
- Potable and reclaimed water load stations can be found on the potable and reclaimed water load station maps listed at [www.flagstaff.az.gov/3603/Water-Hauling-Load-Stations](http://www.flagstaff.az.gov/3603/Water-Hauling-Load-Stations).

