



City of Flagstaff

Housing Section

Housing Authority & Ownership / Development Programs

June 16, 2020

Posted via Housing Section website.

RE: Restricted Lobby Access During COVID-19 Pandemic

The Flagstaff Housing Authority staff will be working remotely as much as possible and the lobby at 3481 North Fanning Drive will be closed as the City of Flagstaff continues to outline re-entry planning. While staff will continue to respond to communication (phone and email are preferred), the door is locked and will remain so until further notice. We are attempting to minimize face-to-face contact to protect the health of staff, residents, and the public. This is done to prevent exposure to COVID-19 (Novel Coronavirus).

Rent: If you wish to drop off rent, please use the mail slot. If your payment is less than the balance due, you will be contacted immediately. Receipts will be mailed for all transactions.

Appointments: Face-to-face appointments have been cancelled. Contact your case worker. If you do not have your case worker's contact information, call [\(928\) 213-2730](tel:9282132730) or email housing@flagstaffaz.gov. Your communication will be directed to them.

Change Reports/Interim Recertifications: Submit change reports via email whenever possible, including your full name. Change reports are also available outside the lobby door. We will work with participants to the best of our ability to manage rent responsibilities as households' income and expenses change. Please report in a timely fashion. If you do not know your case worker's contact information, email your change report to housing@flagstaffaz.gov or call [\(928\) 213-2730](tel:9282132730).

Applications and Document Deliveries: If you wish to provide documents, review them for completeness before submission, and submit them through the mail slot at your housing specialist's office. You may also mail them to 3481 North Fanning Dr., Flagstaff, AZ 86004. Incomplete document packets will be returned.

Applicants: Applications are online at flagaz.myhousing.com. You can go to flagaz.myhousing.com/Account/Login to maintain your application if you've already applied.

Arizona Relay Service 7-1-1 | 3481 N. Fanning Dr., Flagstaff, AZ 86004

The City of Flagstaff Housing Authority does not discriminate based on handicapped status in the admission or access to, or treatment or employment in, its federally assisted programs and activities. Please contact the CFHA Maintenance Manager / 504 Coordinator with questions or concerns (928) 213-2753.



Additional assistance can be provided by emailing us at housing@flagstaffaz.gov or calling [\(928\) 213-2730](tel:9282132730).

Thank you for your understanding. For the latest information on COVID-19, go to the [Coconino County COVID-19 Information page](#).

Caleb Alexander

Caleb Alexander
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Housing Section – Flagstaff Housing Authority
City of Flagstaff

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