



2023-24 STRATEGIC PLAN

MISSION

We provide exceptional customer service to the community, visitors and surrounding region.

VISION

Dedicated to life safety and fire protection services .

Standardization and Improved Partnership Goals:

- Work to continuously improve joint communication
- Improve health & wellness of employees
- Build program management expectations and support (2023)
- Move joint policies to Lexipol with Council/Board Adoption
- Align Career Development
- Continue to build the OCP process and link to program management
- Advance CRR measures

Sustainability and Funding Goals:

- Seek Capital Planning Funding
- Compensation and Benefits-work towards consistent and competitive pay structures
- Work to develop adequate contingency funding
- Work to eliminate the structural deficit
- Complete the Fire Authority Feasibility Study (2023)
- Support succession planning
- Align service levels with available funding

Service Level Goals:

- Staffing to meet demand for all service levels
- Increase Paramedic Staffing
- Every station has a least one (1) three-person All Risk ALS engine in service (SFMD)
- Add two (2) additional 24/7 Rescues to the Flagstaff system (FFD)
- Increase support staff positions
- Increase community outreach
- Reduce risks through Prevention & WFM efforts

INTEGRITY



HONESTY



RESPECT



TRUST

